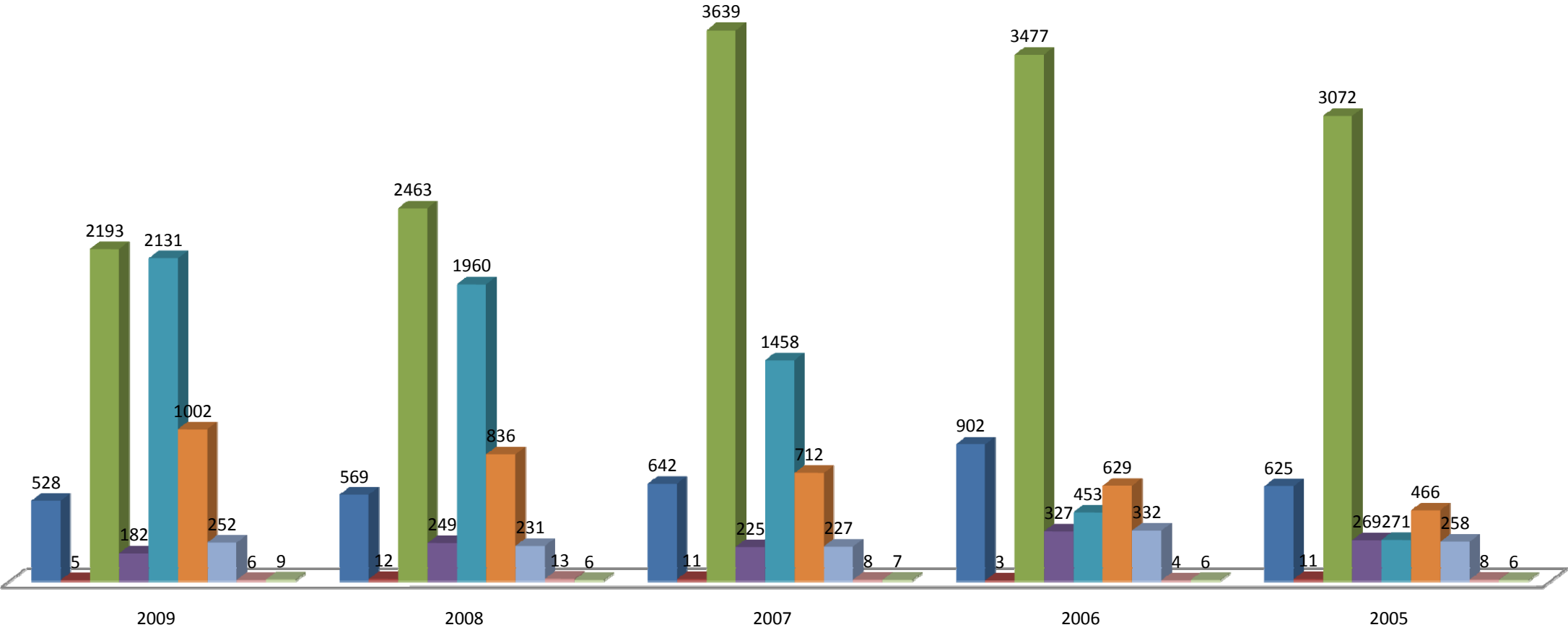


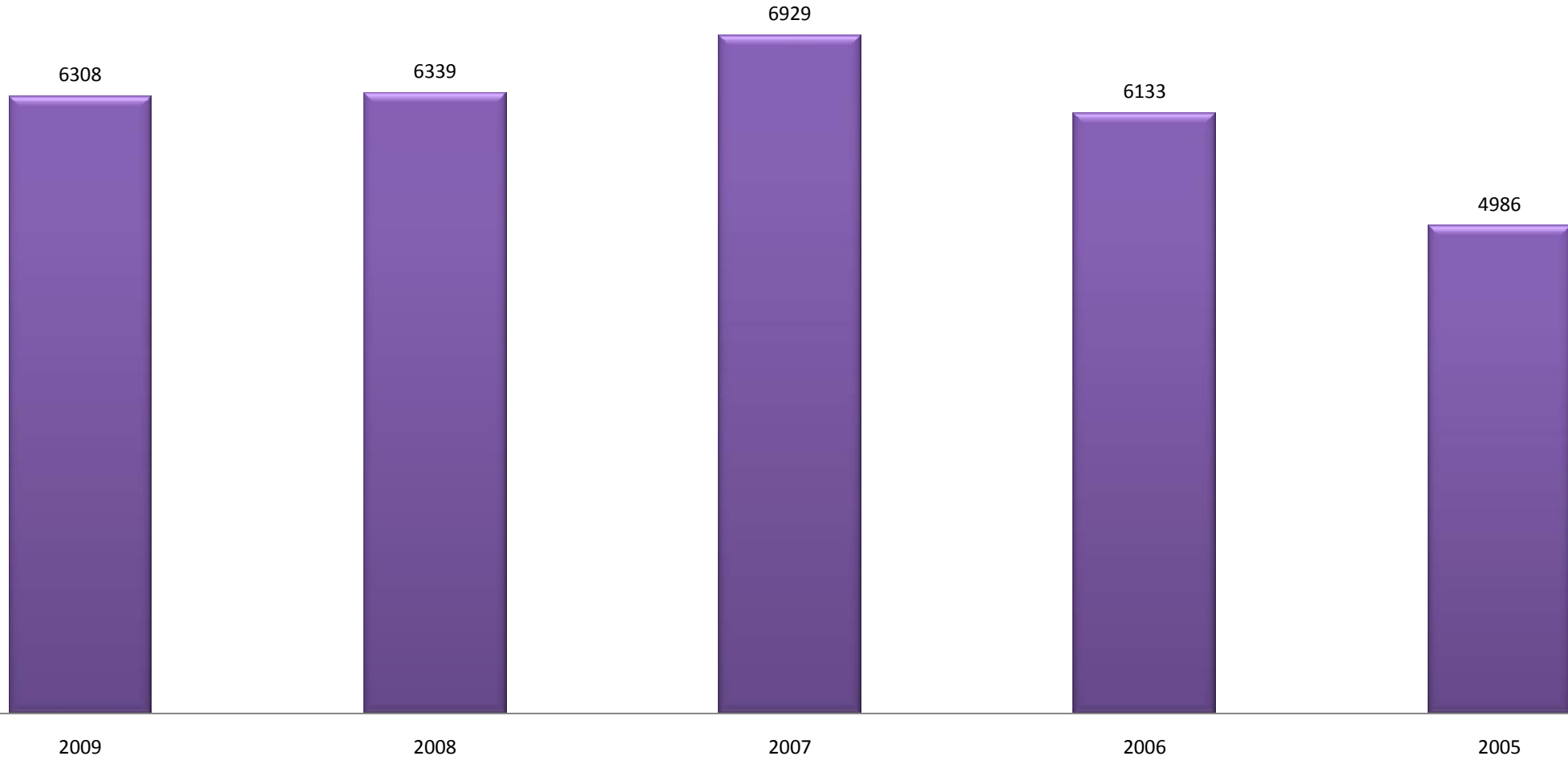
# Total Comparison of Calls (January 1st through December 31st for the past 5 years)

- Fires
- Overpressure Rupture, Explosion, Overheat (no fire)
- Rescue & EMS Incident
- Hazardous Condition (no fire)
- Service Call
- Good Intent Call
- False Alarm & False Call
- Severe Weather & Natural Disaster
- Special Incident Type



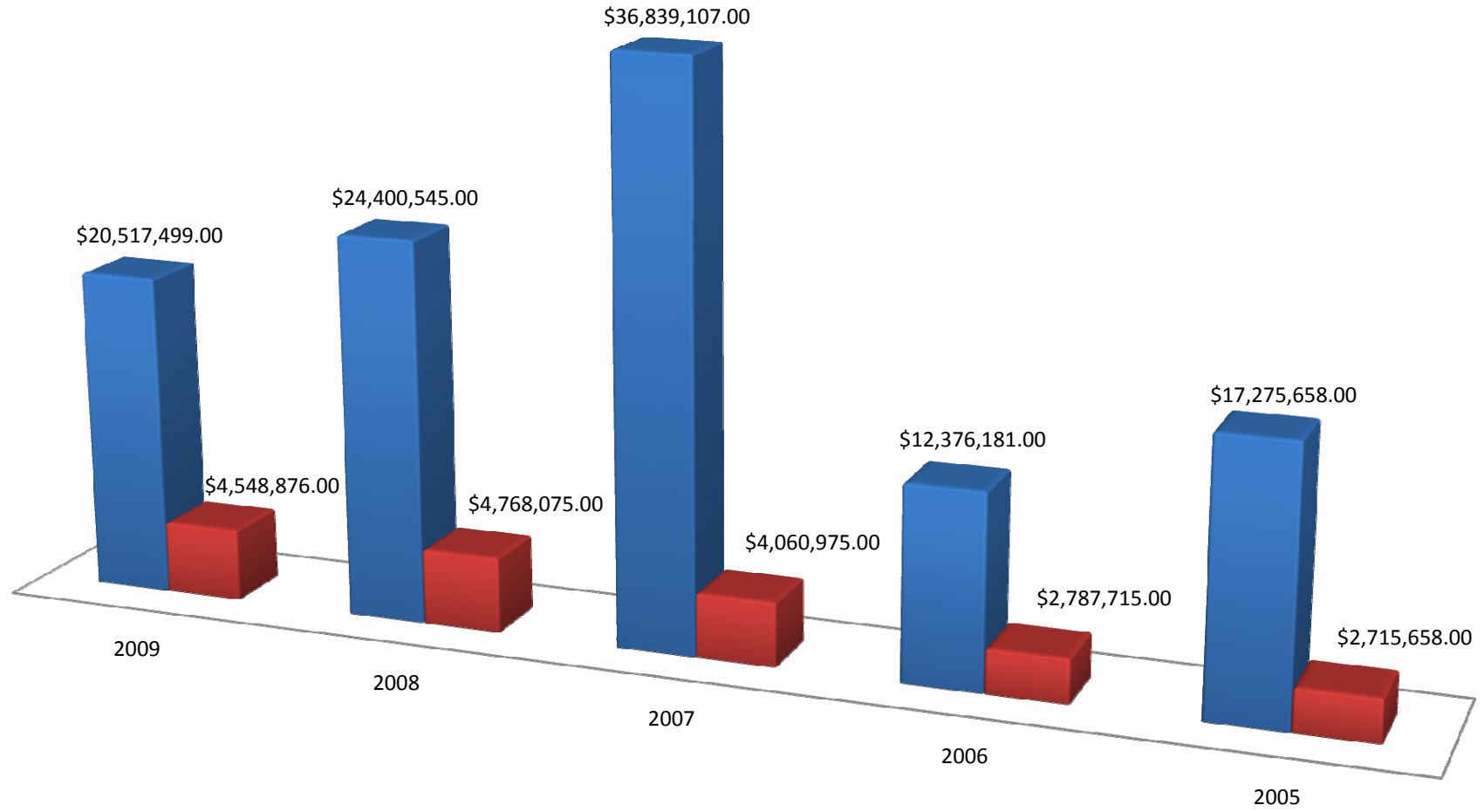
# Total Call Volume

■ Total Call Volume



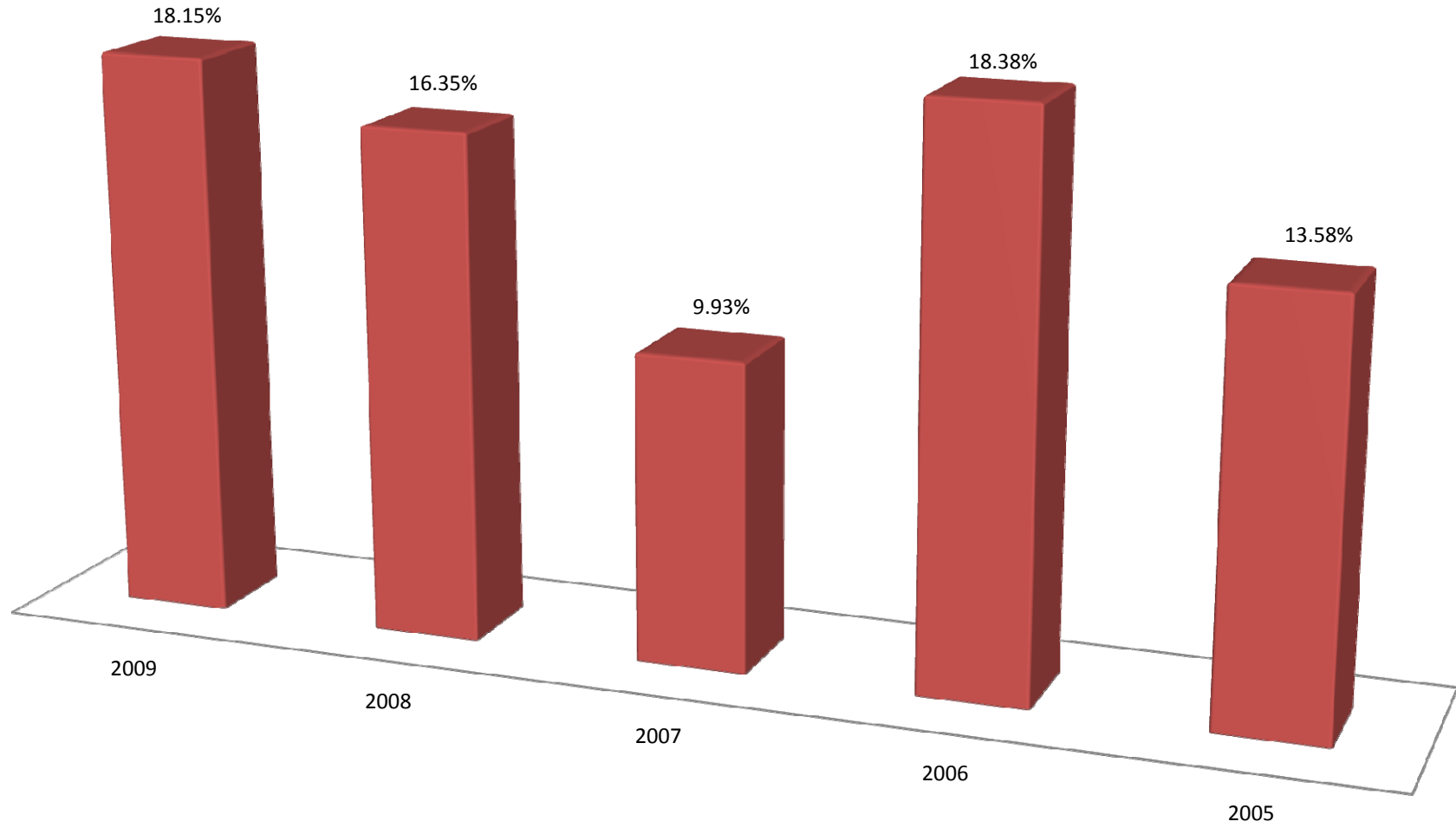
# Value of Saved Property vs. Loss of Property

■ Total in Saved ■ Total in Loss



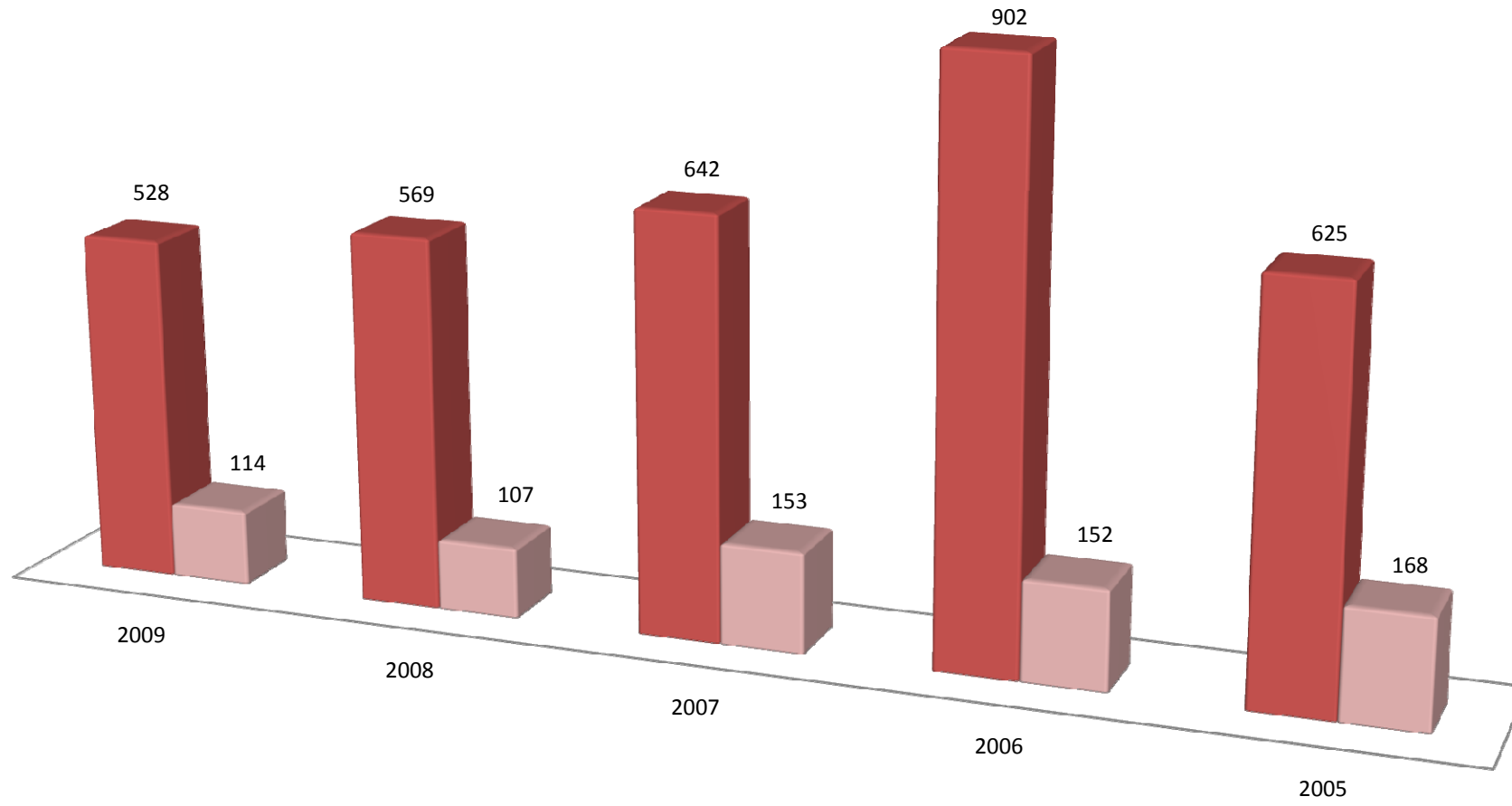
# Percentage of Saved vs. Loss

■ Percentage of Loss



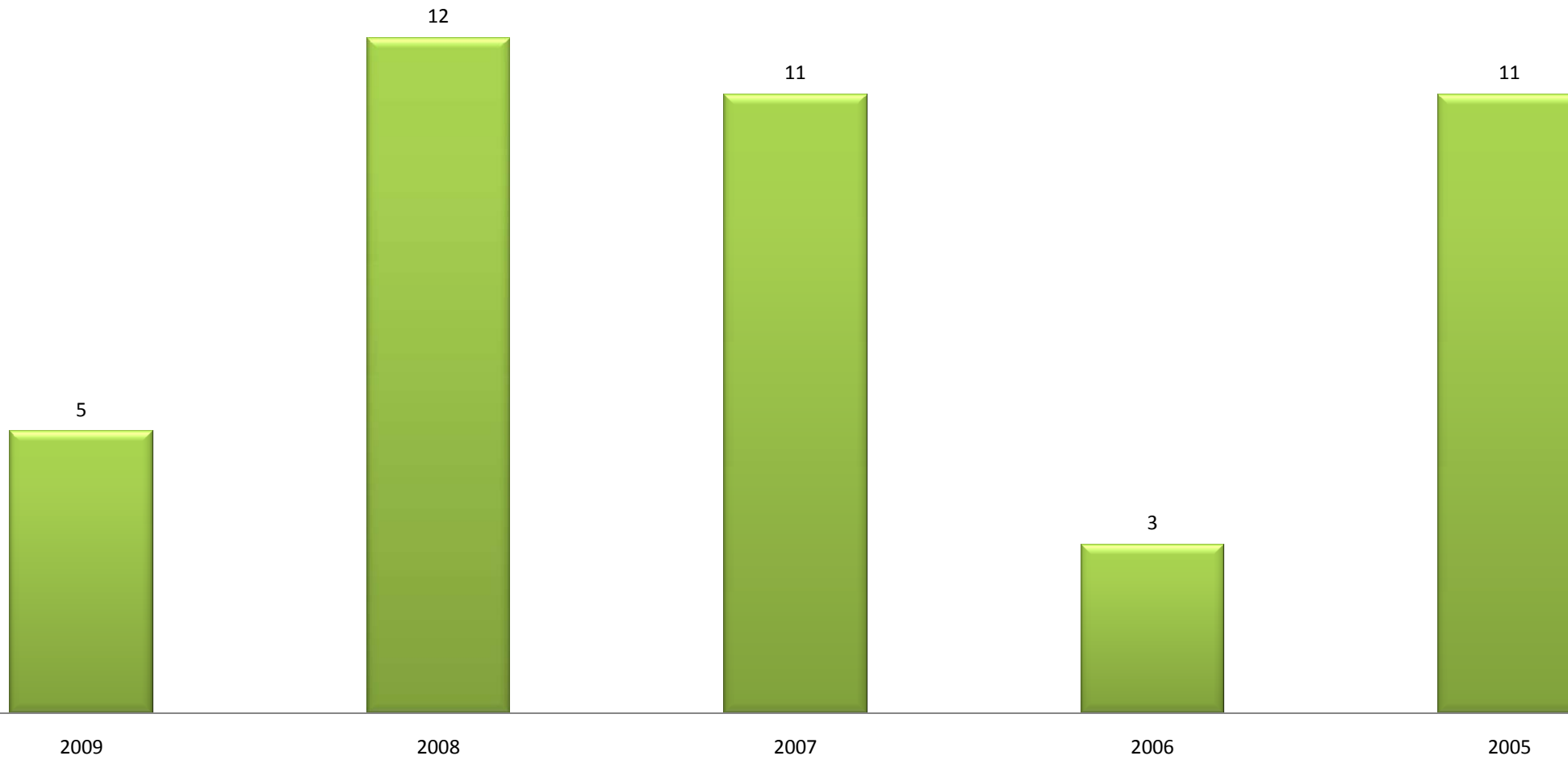
# Fires

■ Fires (Total) ■ Structure Fires (subset)



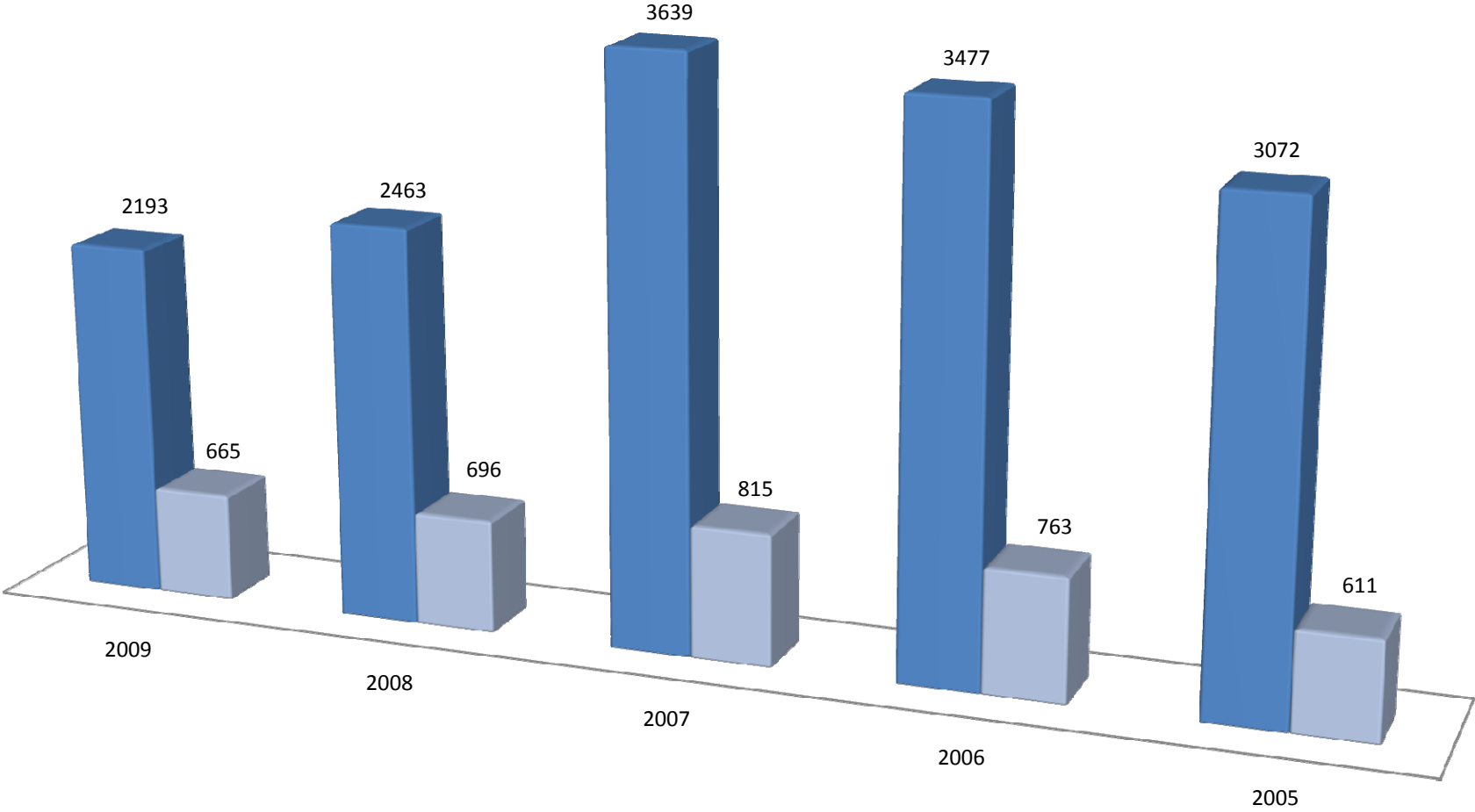
## Over Pressure Rupture, Explosion, Overheat (No Fire)

■ Over Pressure Rupture, Explosion, Overheat (No Fire)



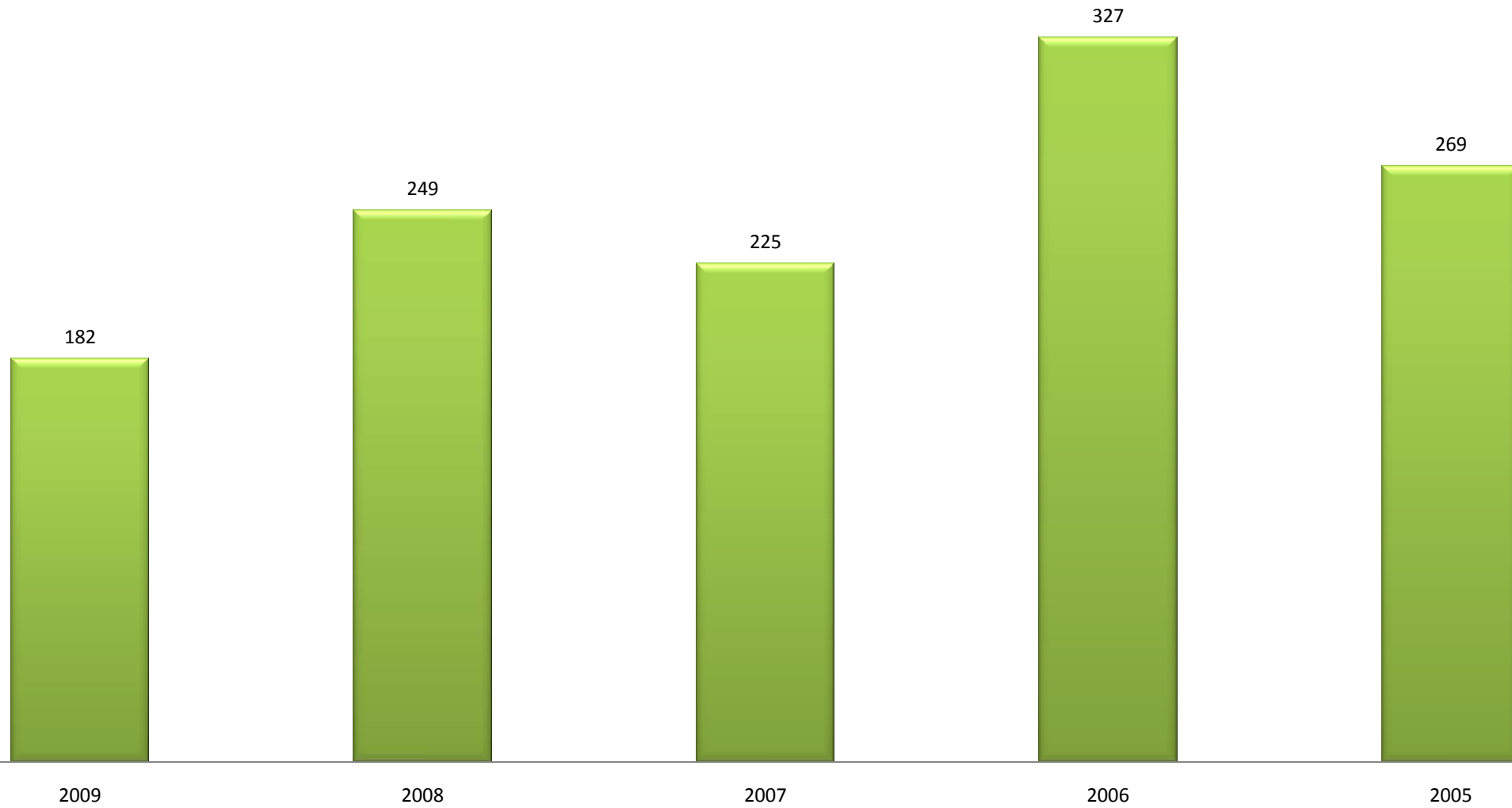
# Rescue & EMS Incidents

■ Rescue & EMS Incidents (Total)   ■ Motor Vehicle Crashes (subset)



## Hazardous Conditions (No Fire)

■ Hazardous Conditions (No Fire)





# Service Calls

■ Service Calls



2009



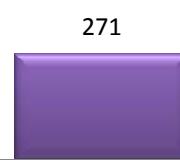
2008



2007



2006



2005

2131

1960

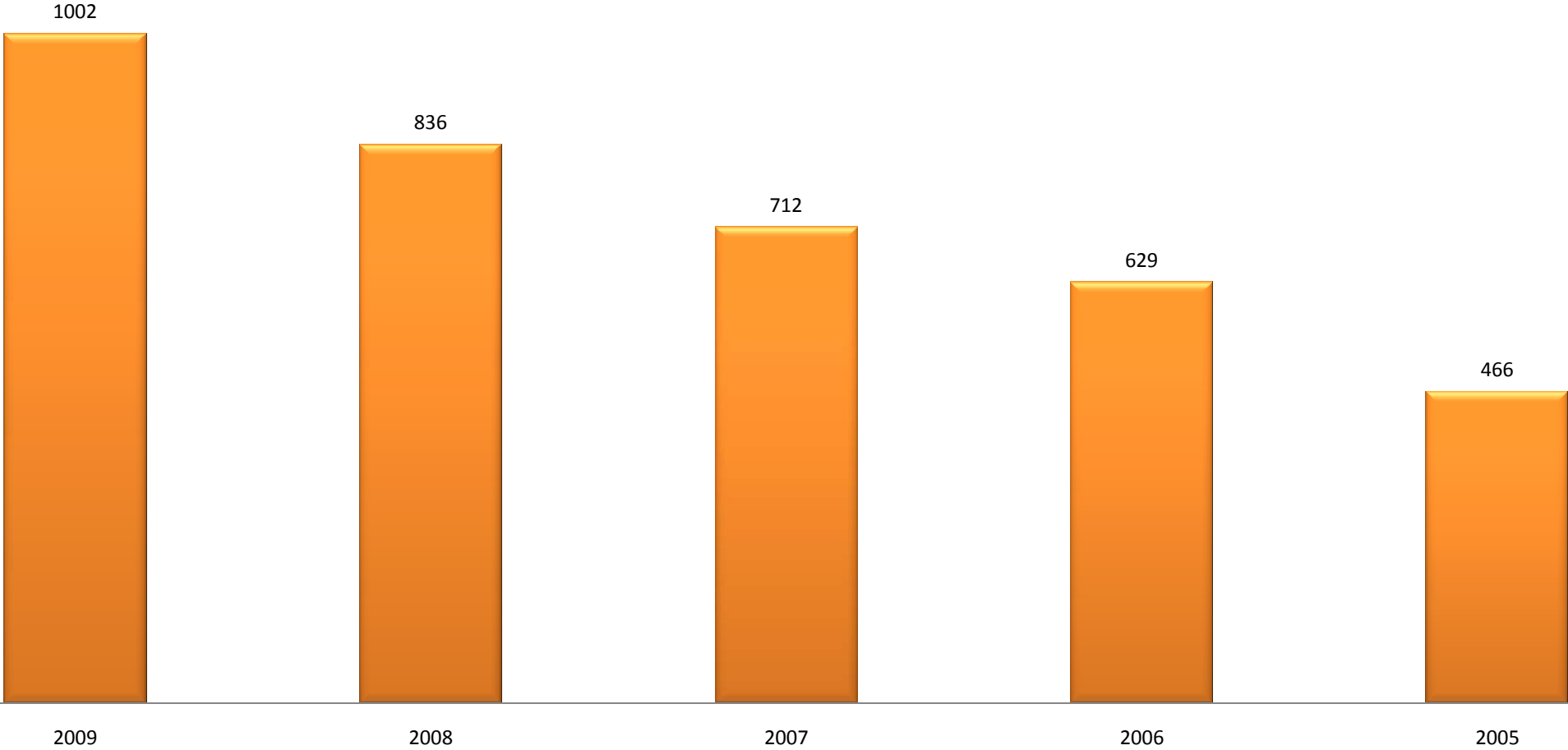
1458

453

271

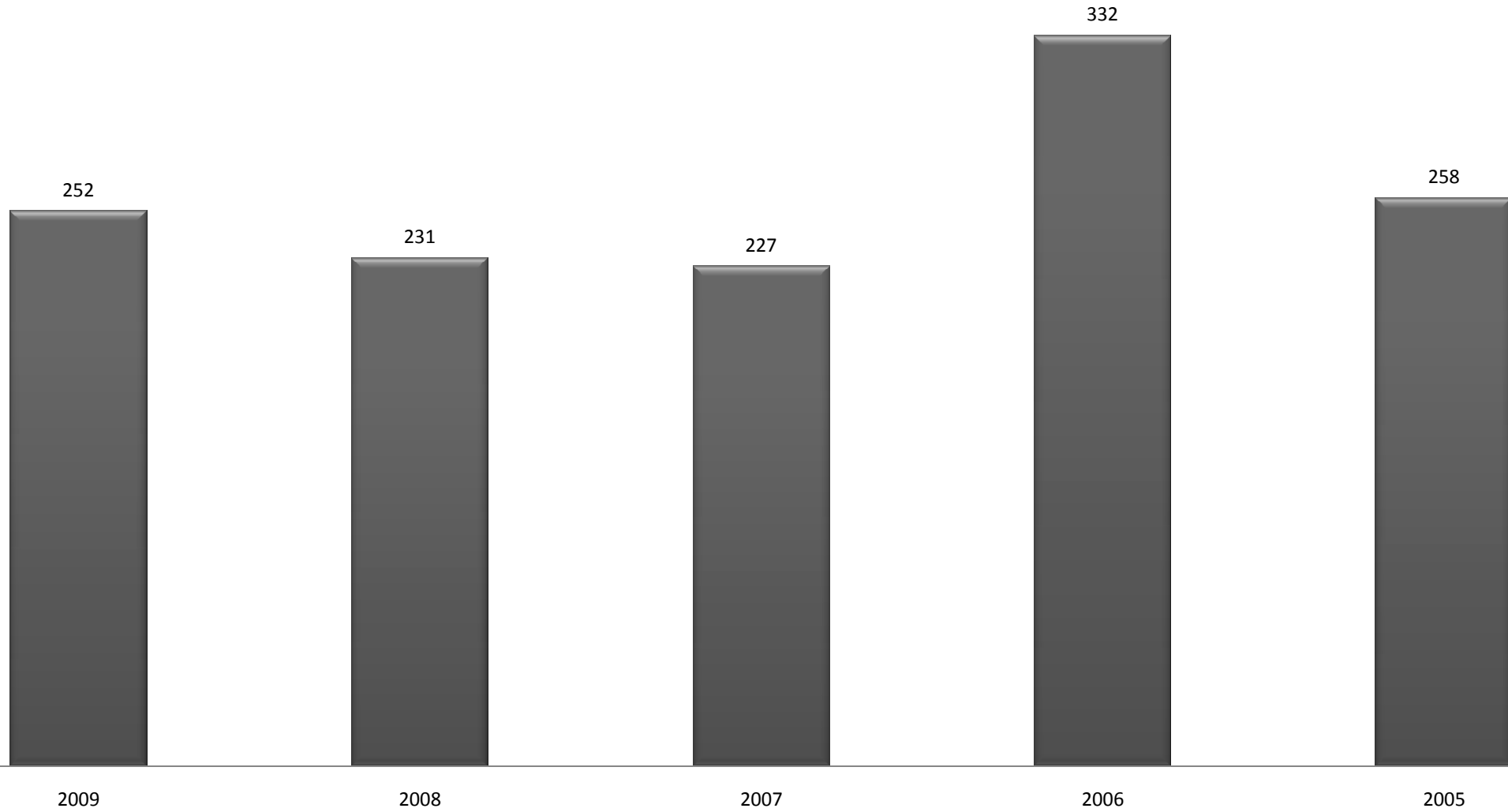
# Good Intent Calls

■ Good Intent Calls



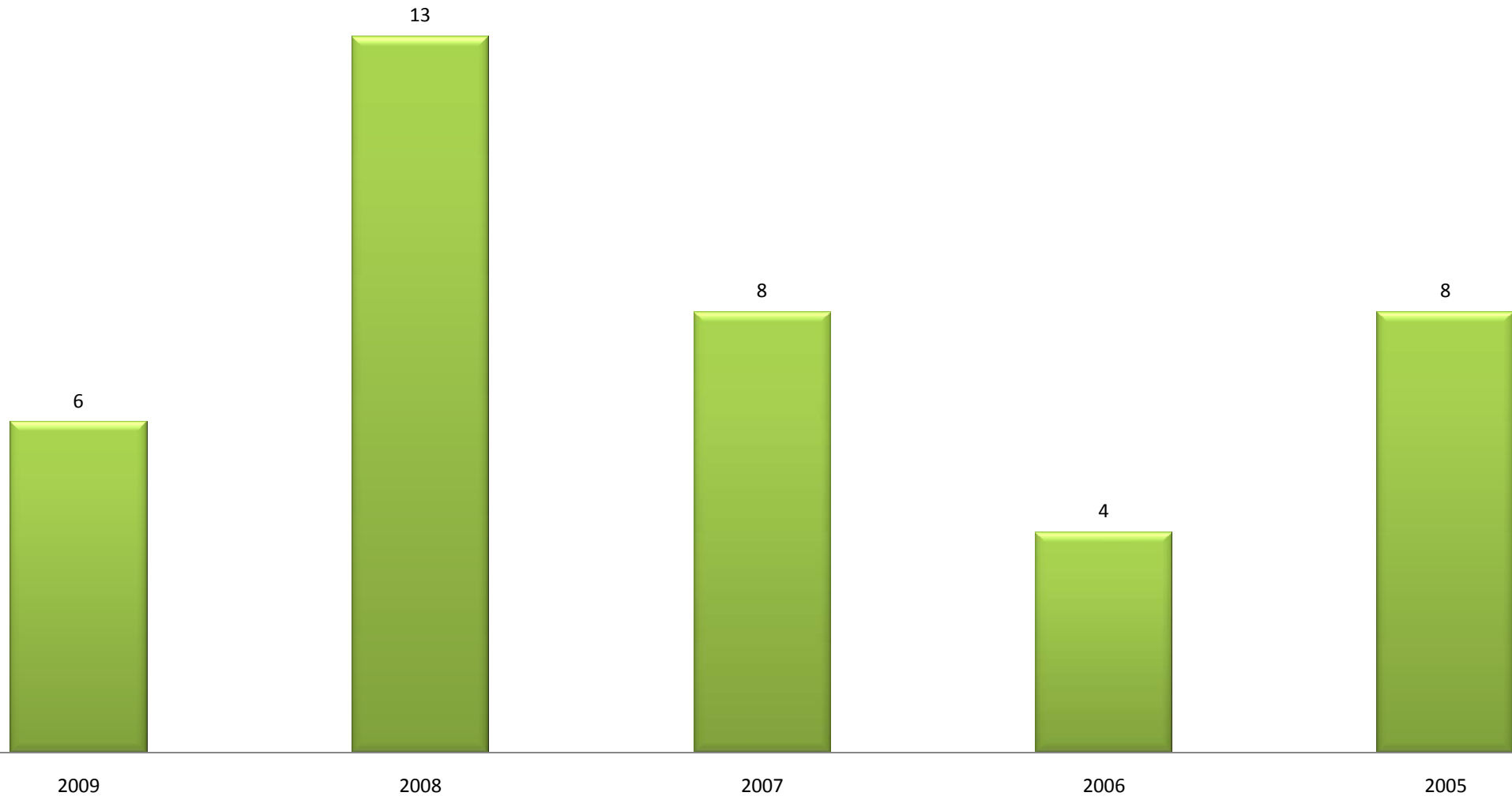
## False Alarms & False Calls

■ False Alarms & False Calls



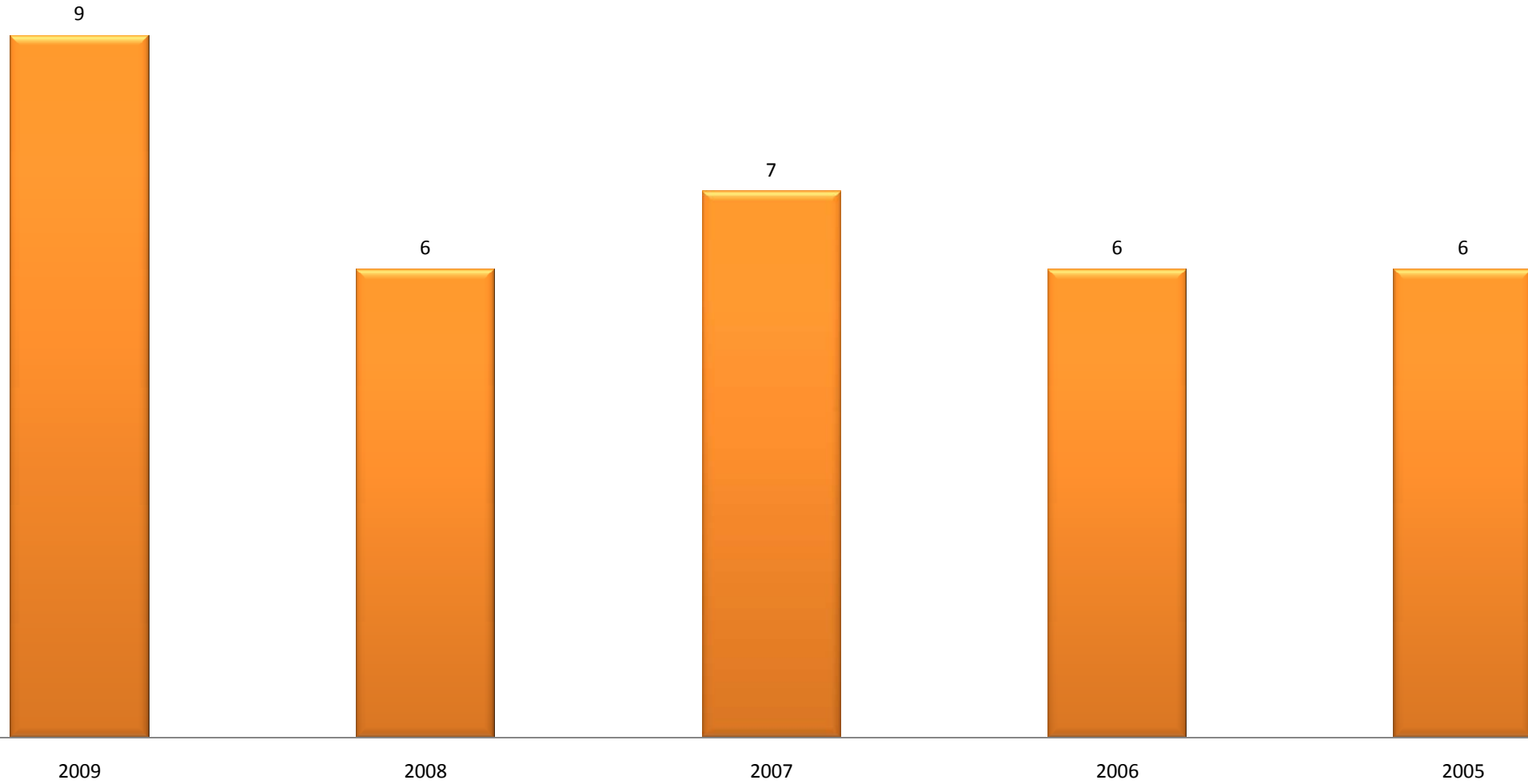
# Severe Weather & Natural Disaster

■ Severe Weather & Natural Disaster



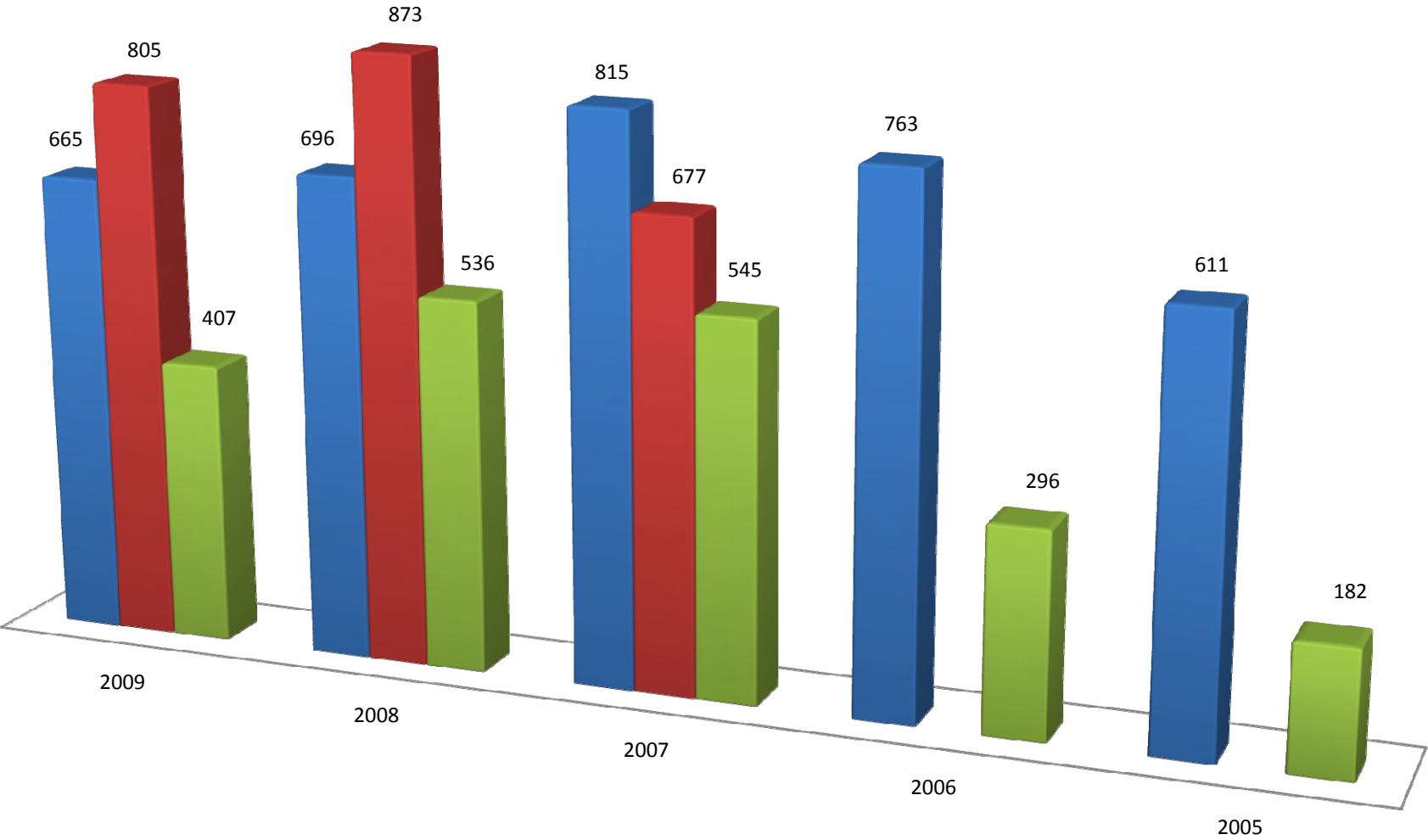
## Special Incident Type

Special Incident Type



# BLS / ALS Comparison

■ Motor Vehicle Crashes   ■ Provide assessment & check for injuries   ■ Provide Basic Life Support (BLS)



January 1st through end of December of the Year shown.

	2009	2008	2007	2006	2005
1 Fires	528	569	642	902	625
2 Overpressure Rupture, Explosion, Overheat (no fire)	5	12	11	3	11
3 Rescue & EMS Incident	2193	2463	3639	3477	3072
4 Hazardous Condition (no fire)	182	249	225	327	269
5 Service Call	2131	1960	1458	453	271
6 Good Intent Call	1002	836	712	629	466
7 False Alarm & False Call	252	231	227	332	258
8 Severe Weather & Natural Disaster	6	13	8	4	8
9 Special Incident Type	9	6	7	6	6
Total Calls	6308	6339	6929	6133	4986
Total Value of Loss	\$ 4,548,876.00	\$ 4,768,075.00	\$ 4,060,975.00	\$ 2,787,715.00	\$ 2,715,658.00
Total Value of Saved	\$ 20,517,499.00	\$ 24,400,545.00	\$ 36,839,107.00	\$ 12,376,181.00	\$ 17,275,658.00
Percentage of Loss	18.15%	16.35%	9.93%	18.38%	13.58%
Structure Fires	81.85%	83.65%	90.07%	81.62%	86.42%
Structure Fires	114	107	153	152	168
Motor Vehicle Crashes	665	696	815	763	611
Provide assessment & check for injuries	805	873	677		
Provide Basic Life Support (BLS)	407	536	545	296	182
Provide Advanced Life Support (ALS)	175	266	107	35	4















