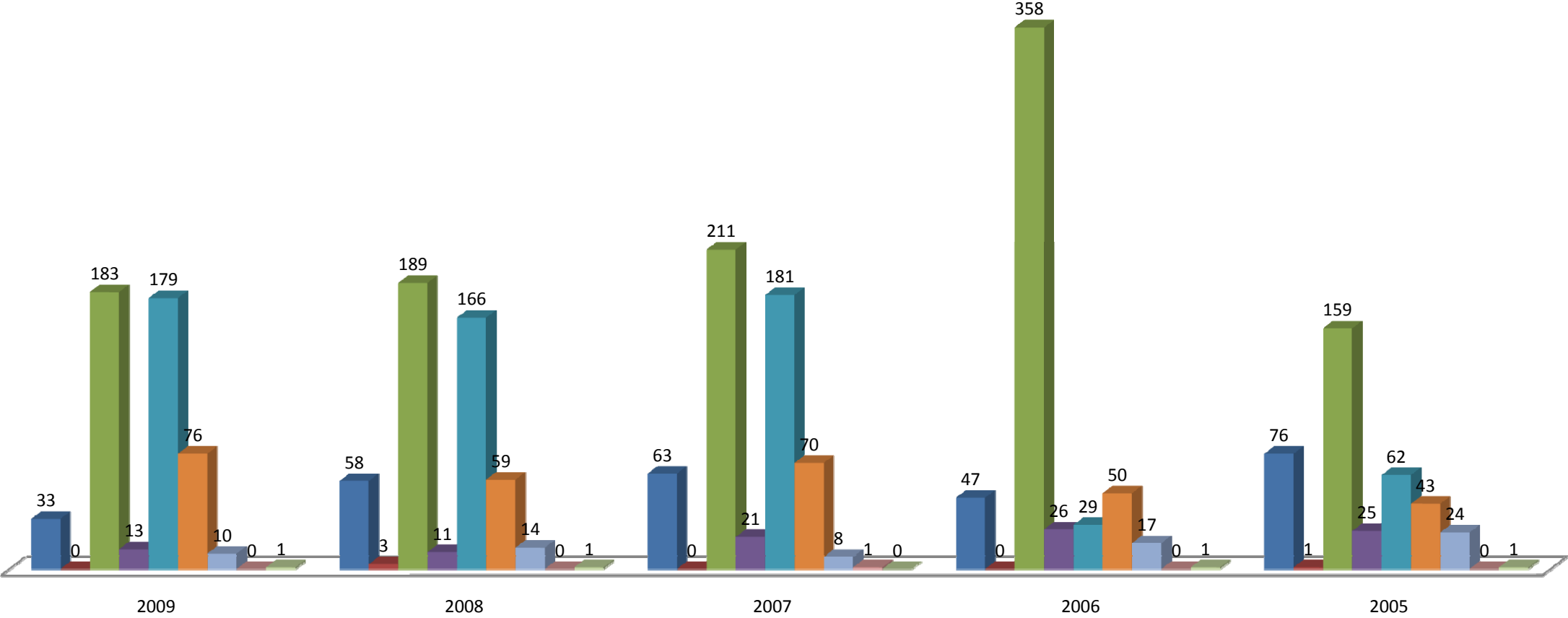


Total Comparison of Calls (All of November for the past 5 years)

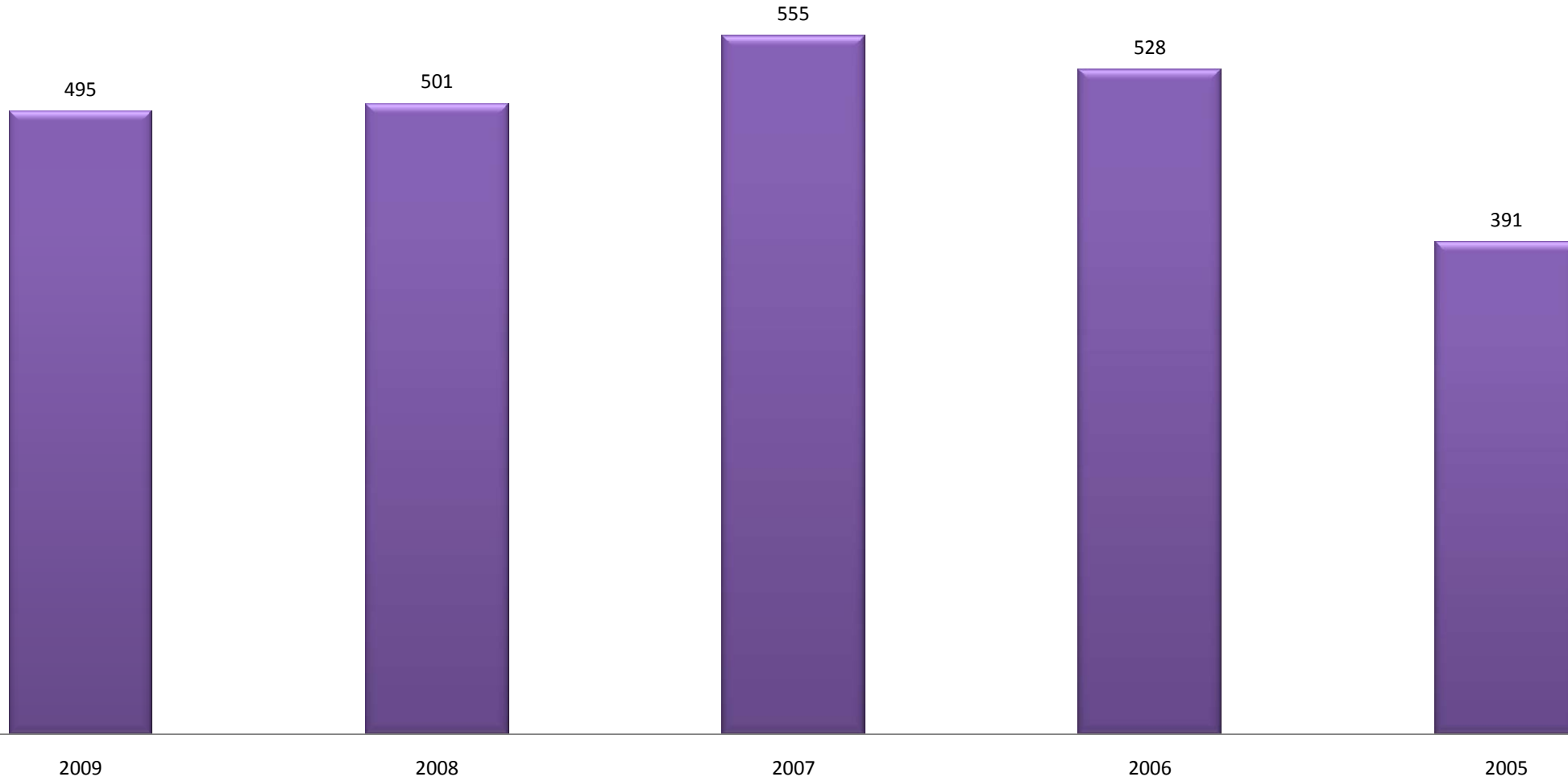
- Fires
- Overpressure Rupture, Explosion, Overheat (no fire)
- Rescue & EMS Incident
- Hazardous Condition (no fire)
- Service Call
- Good Intent Call
- False Alarm & False Call
- Severe Weather & Natural Disaster
- Special Incident Type



Total Call Volume

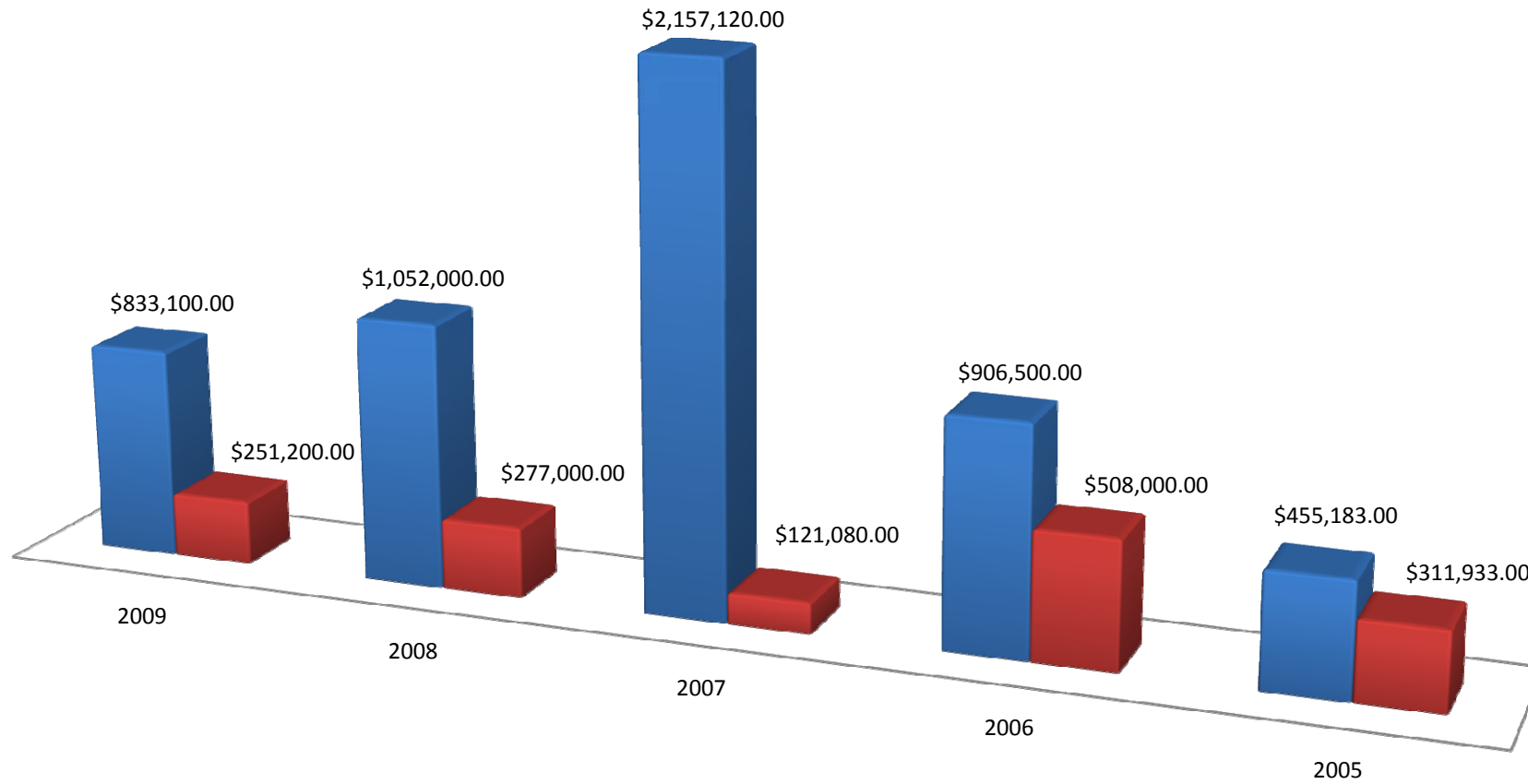
(All of November for the past 5 years)

■ Total Call Volume



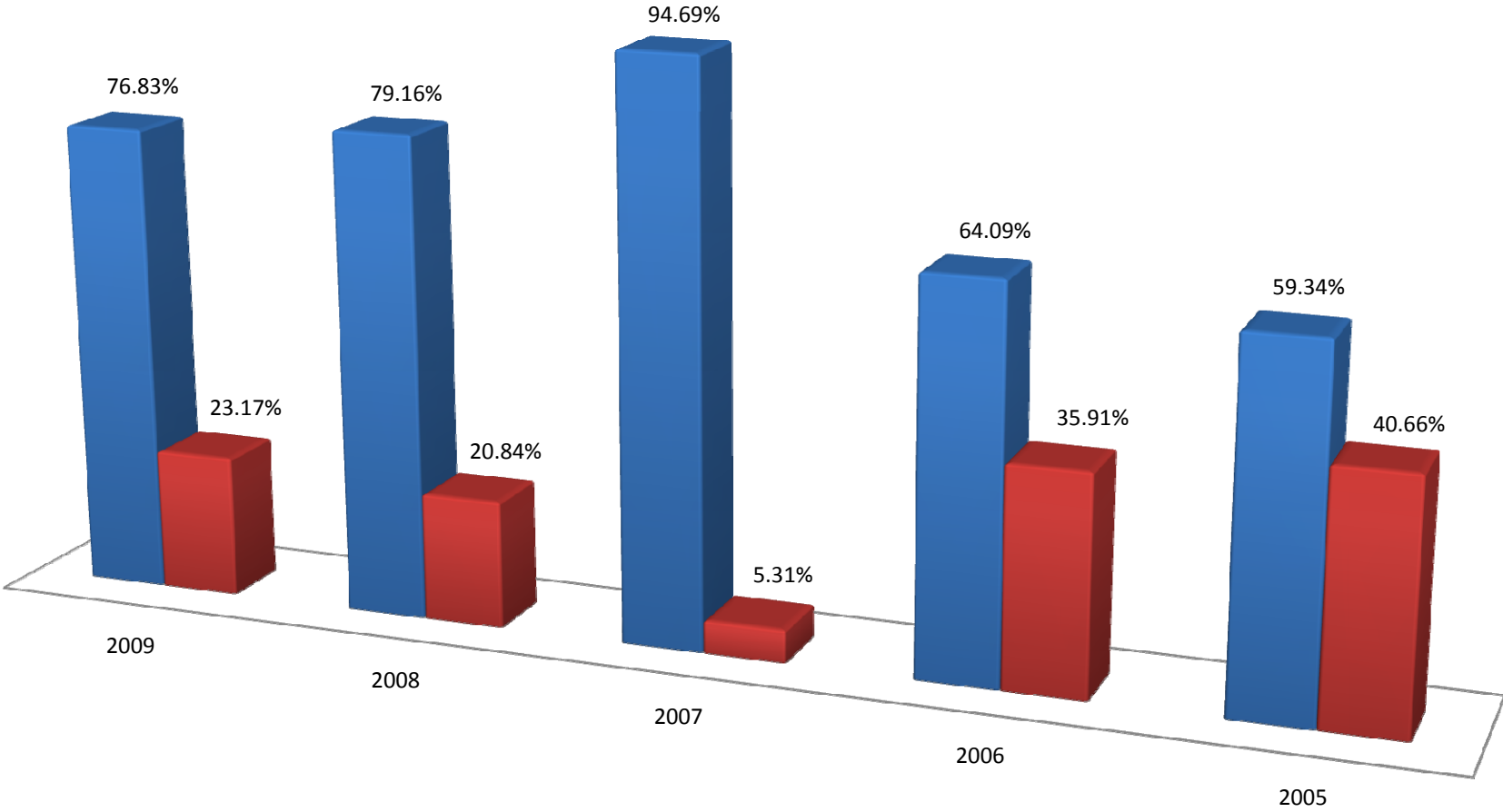
Value of Saved Property vs. Loss of Property (All of November for the past 5 years)

■ Total in Saved ■ Total in Loss



Percentage of Saved vs. Loss (All of November for the past 5 years)

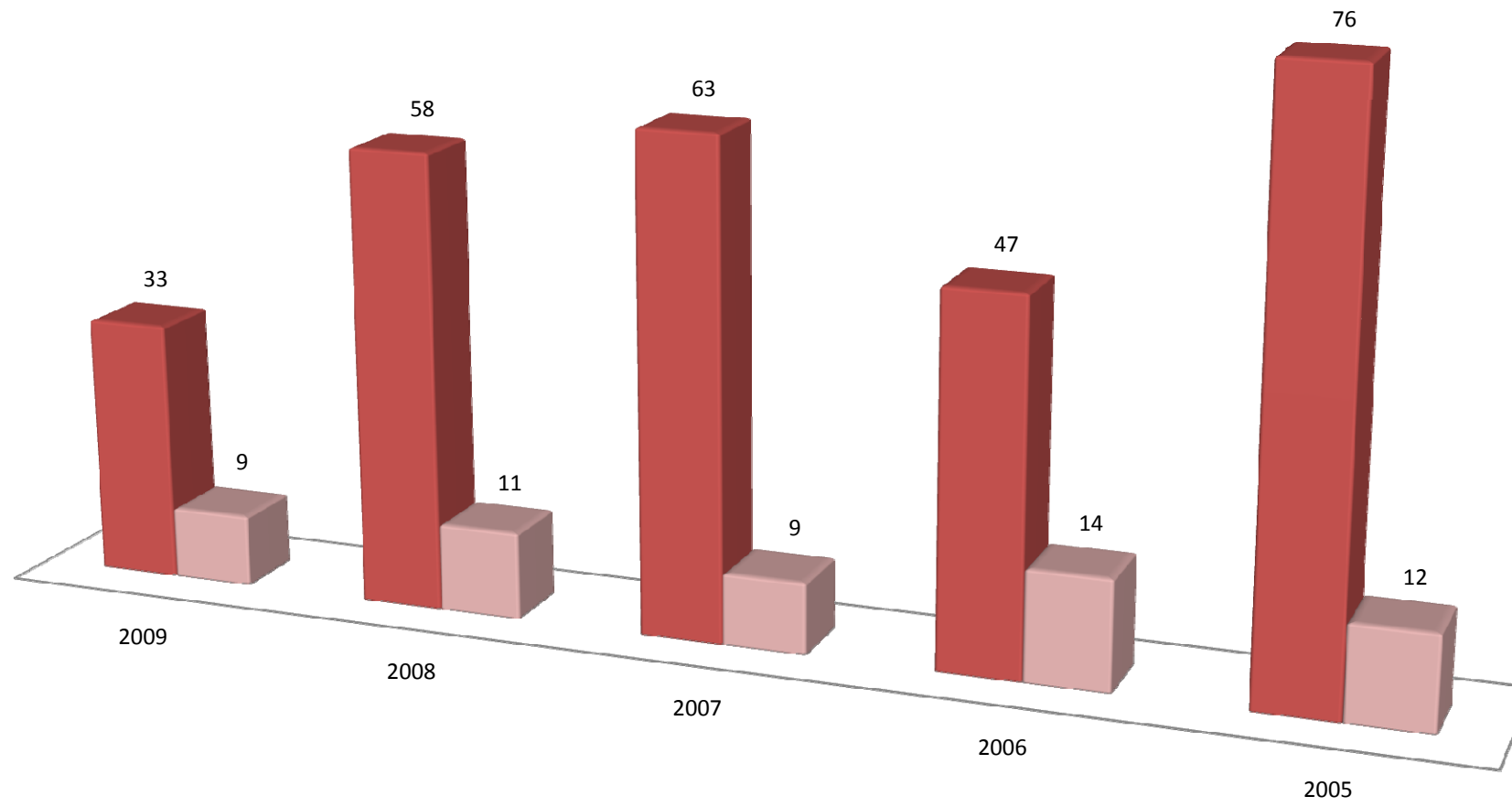
■ Percentage of Saved ■ Percentage of Loss



Fires

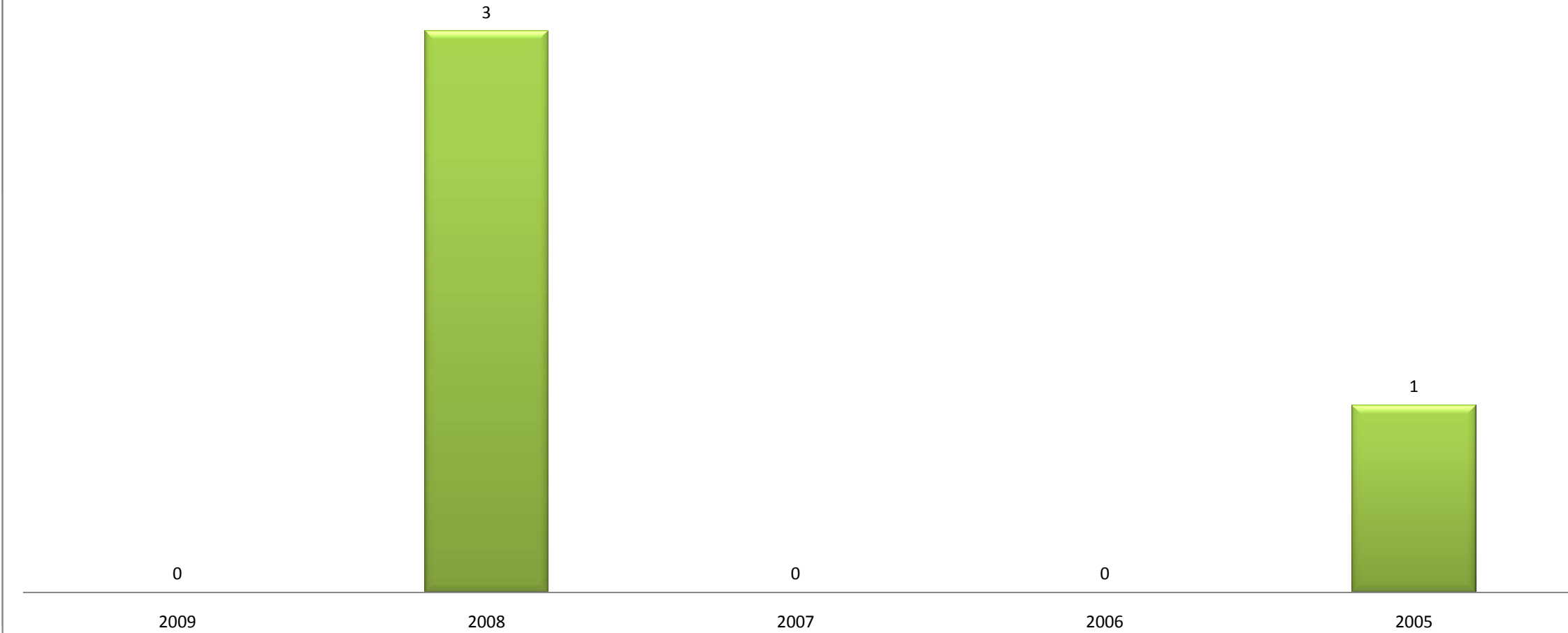
(All of November for the past 5 years)

■ Fires (Total) ■ Structure Fires (subset)



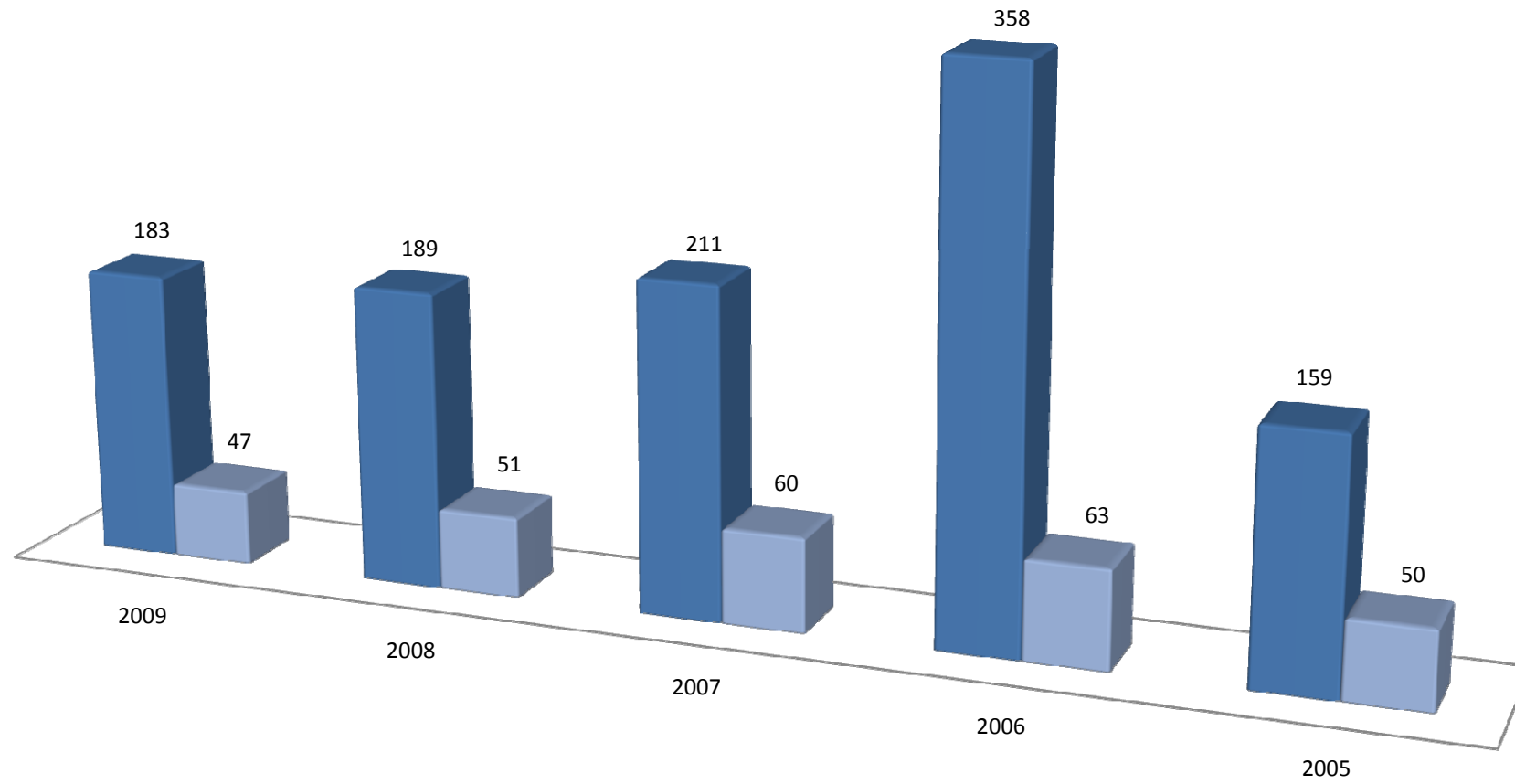
Over Pressure Rupture, Explosion, Overheat (No Fire) (All of November for the past 5 years)

■ Over Pressure Rupture, Explosion, Overheat (No Fire)



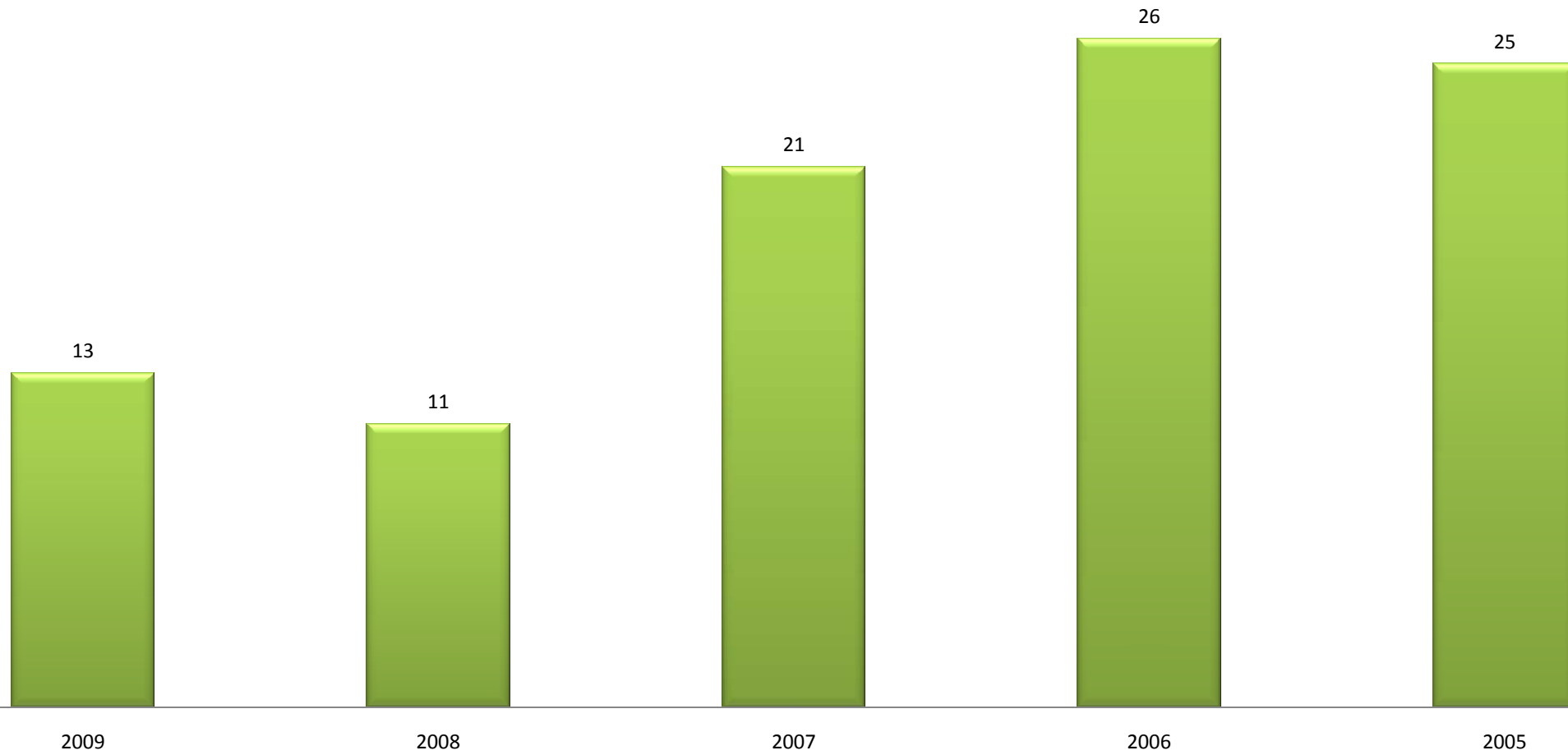
Rescue and EMS Incidents (All of November for the past 5 years)

■ Rescue & EMS Incidents (Total) ■ Motor Vehicle Crashes (subset)



Hazardous Conditions (No Fire) (All of November for the past 5 years)

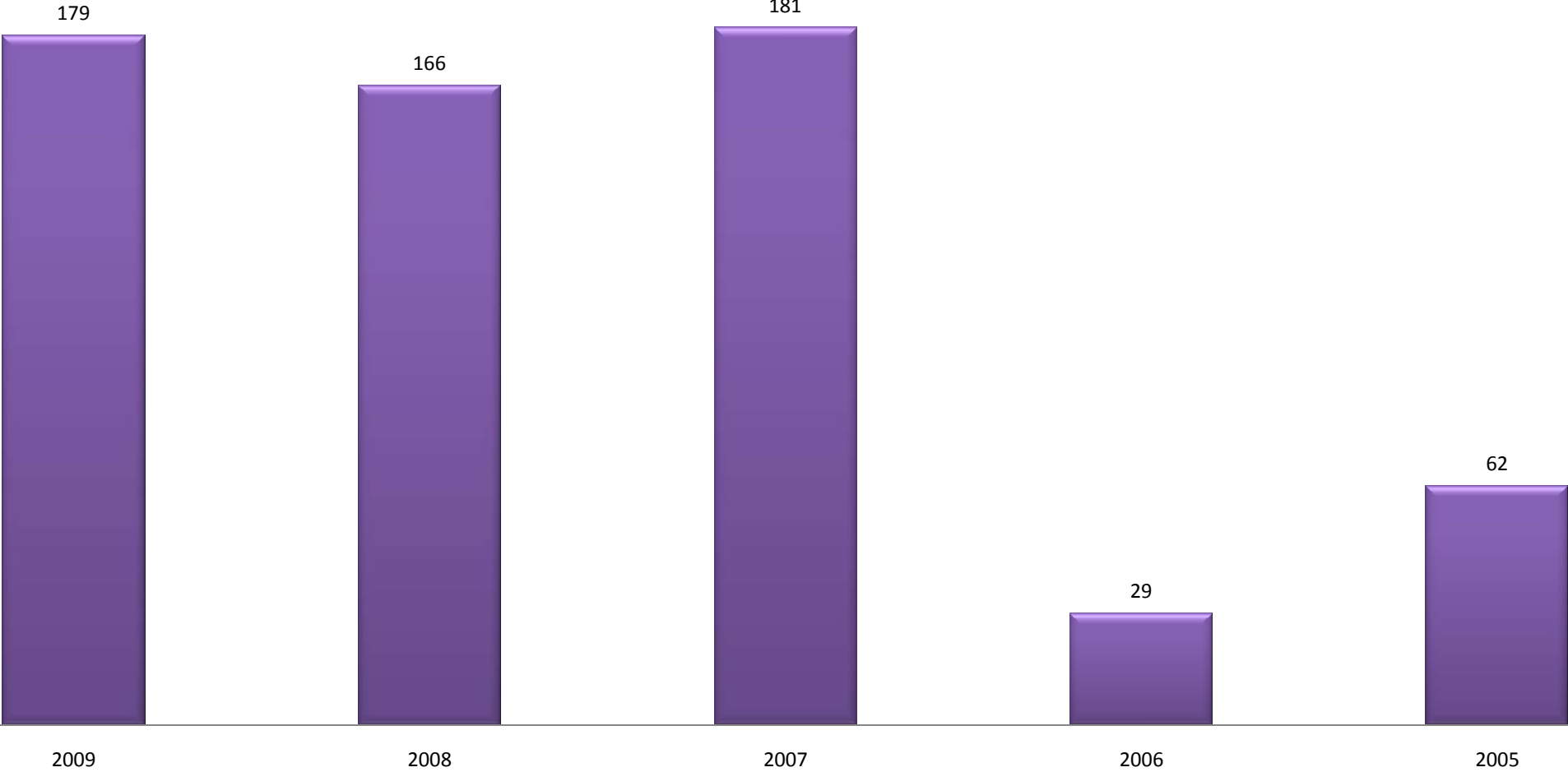
■ Hazardous Conditions (No Fire)



Service Calls

(All of November for the past 5 years)

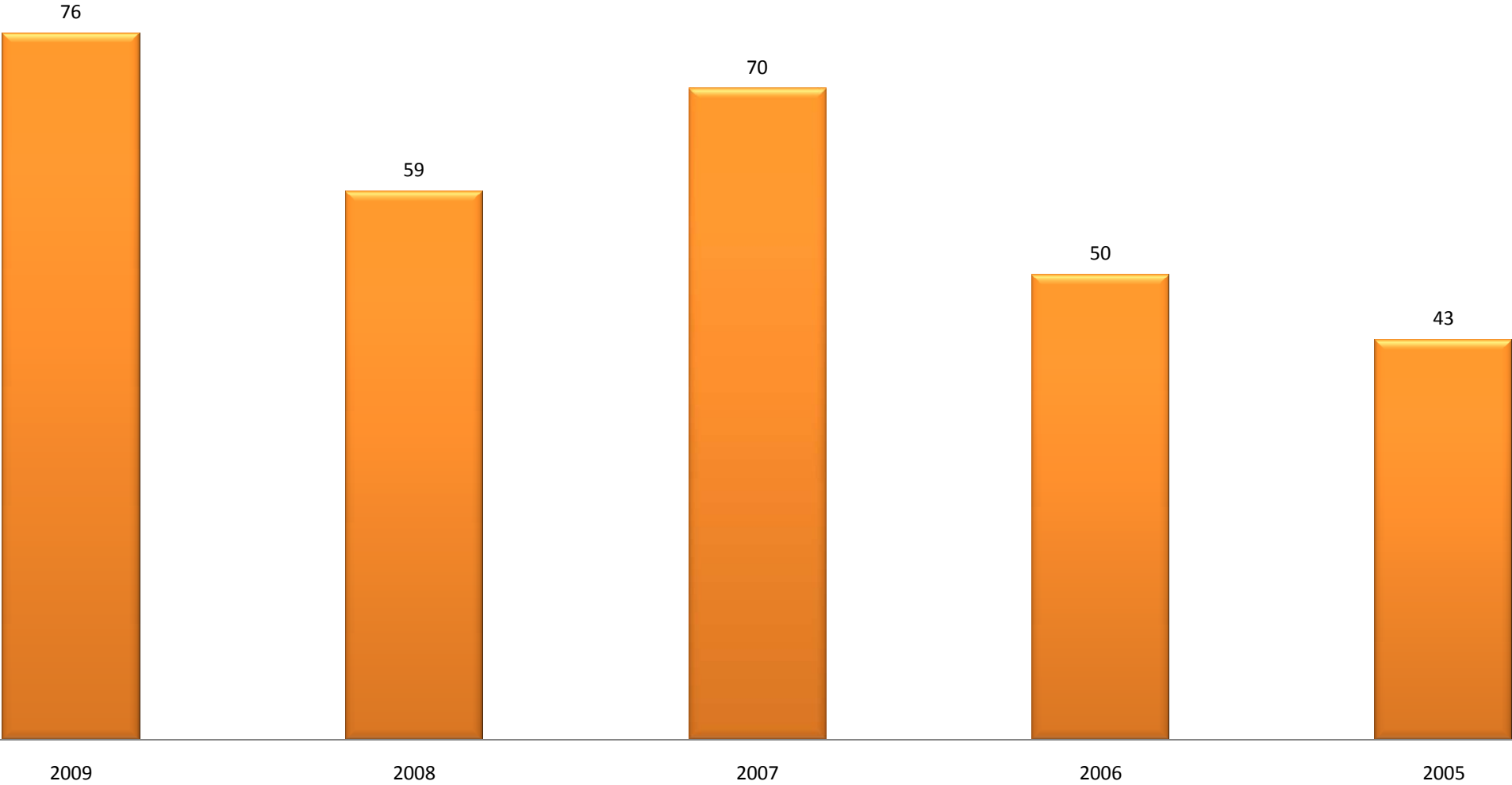
■ Service Calls



Good Intent Calls

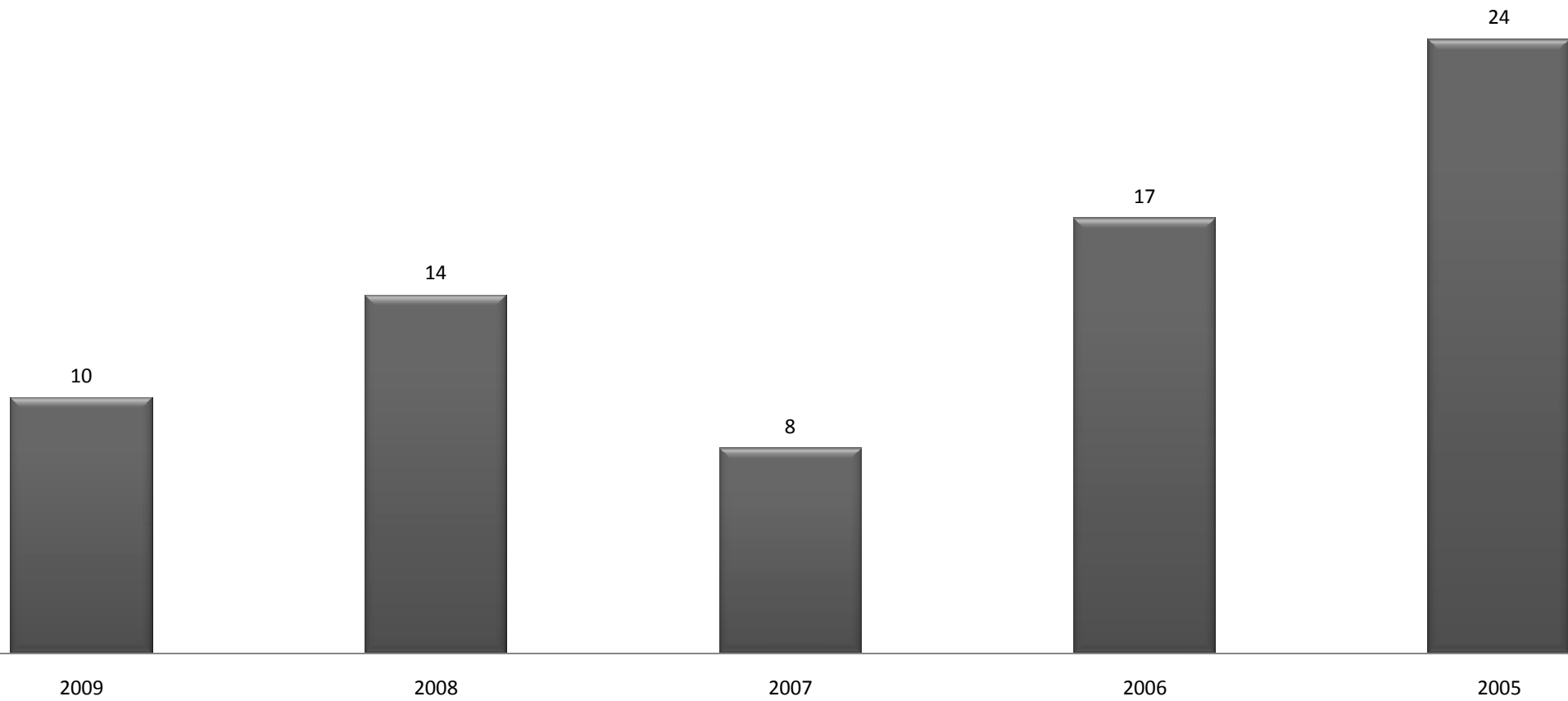
(All of November for the past 5 years)

■ Good Intent Calls



False Alarms & False Calls (All of November for the past 5 years)

■ False Alarms & False Calls



Severe Weather & Natural Disaster

(All of November for the past 5 years)

■ Severe Weather & Natural Disaster

1

0

2009

0

2008

2007

0

2006

0

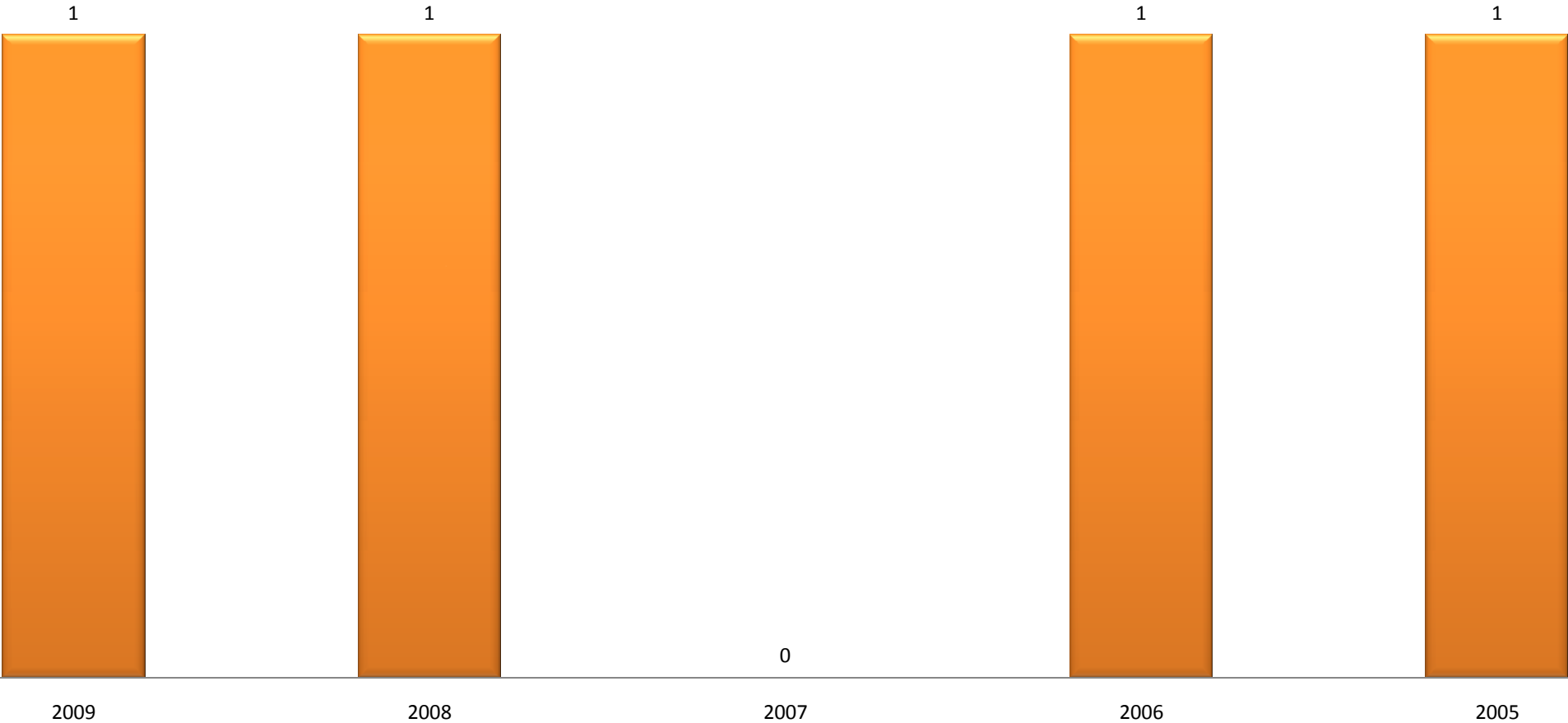
2005



Special Incident Type

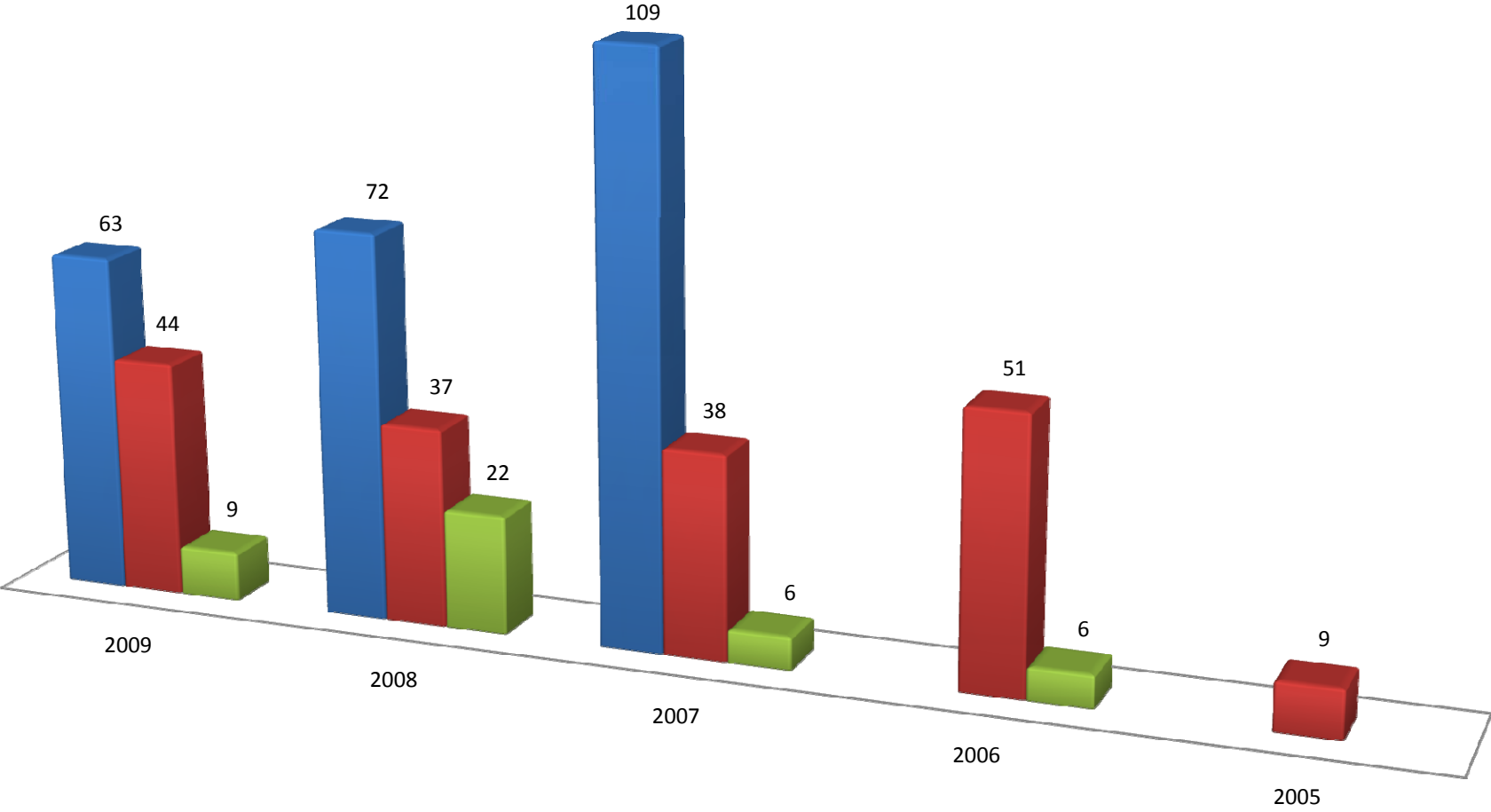
(All of November for the past 5 years)

Special Incident Type



BLS / ALS Comparison

■ Provide assessment & check for injuries ■ Provide Basic Life Support (BLS) ■ Provide Advanced Life Support (ALS)



All of November for the Year shown.

	2009	2008	2007	2006	2005
1 Fires	33	58	63	47	76
2 Overpressure Rupture, Explosion, Overheat (no fire)	0	3	0	0	1
3 Rescue & EMS Incident	183	189	211	358	159
4 Hazardous Condition (no fire)	13	11	21	26	25
5 Service Call	179	166	181	29	62
6 Good Intent Call	76	59	70	50	43
7 False Alarm & False Call	10	14	8	17	24
8 Severe Weather & Natural Disaster	0	0	1	0	0
9 Special Incident Type	1	1	0	1	1
Total Calls	495	501	555	528	391
Total Value of Loss	\$ 251,200.00	\$ 277,000.00	\$ 121,080.00	\$ 508,000.00	\$ 311,933.00
Total Value of Saved	\$ 833,100.00	\$ 1,052,000.00	\$ 2,157,120.00	\$ 906,500.00	\$ 455,183.00
Percentage of Loss	23.17%	20.84%	5.31%	35.91%	40.66%
Percentage of Saved	76.83%	79.16%	94.69%	64.09%	59.34%
Structure Fires	9	11	9	14	12
Motor Vehicle Crashes	47	51	60	63	50
Provide assessment & check for injuries	63	72	109		
Provide Basic Life Support (BLS)	44	37	38	51	9
Provide Advanced Life Support (ALS)	9	22	6	6	

