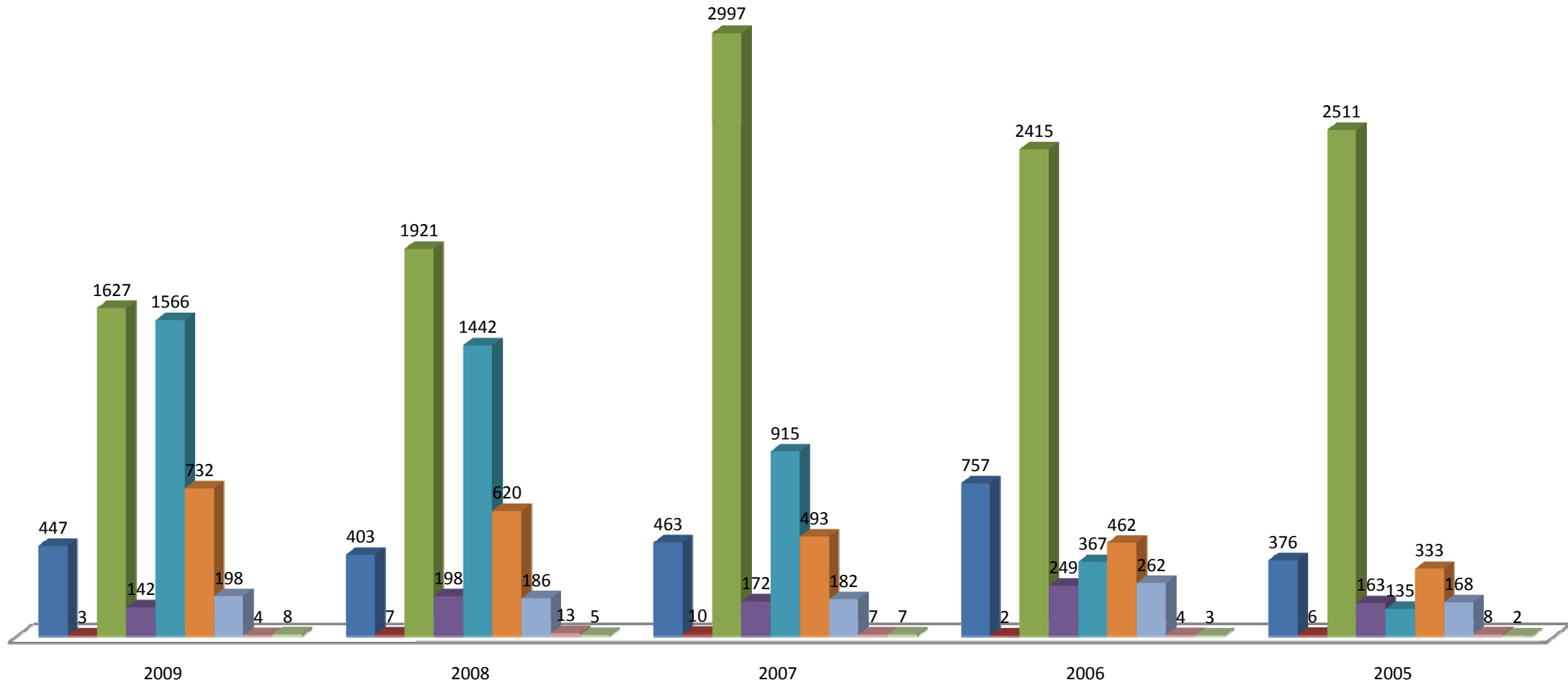


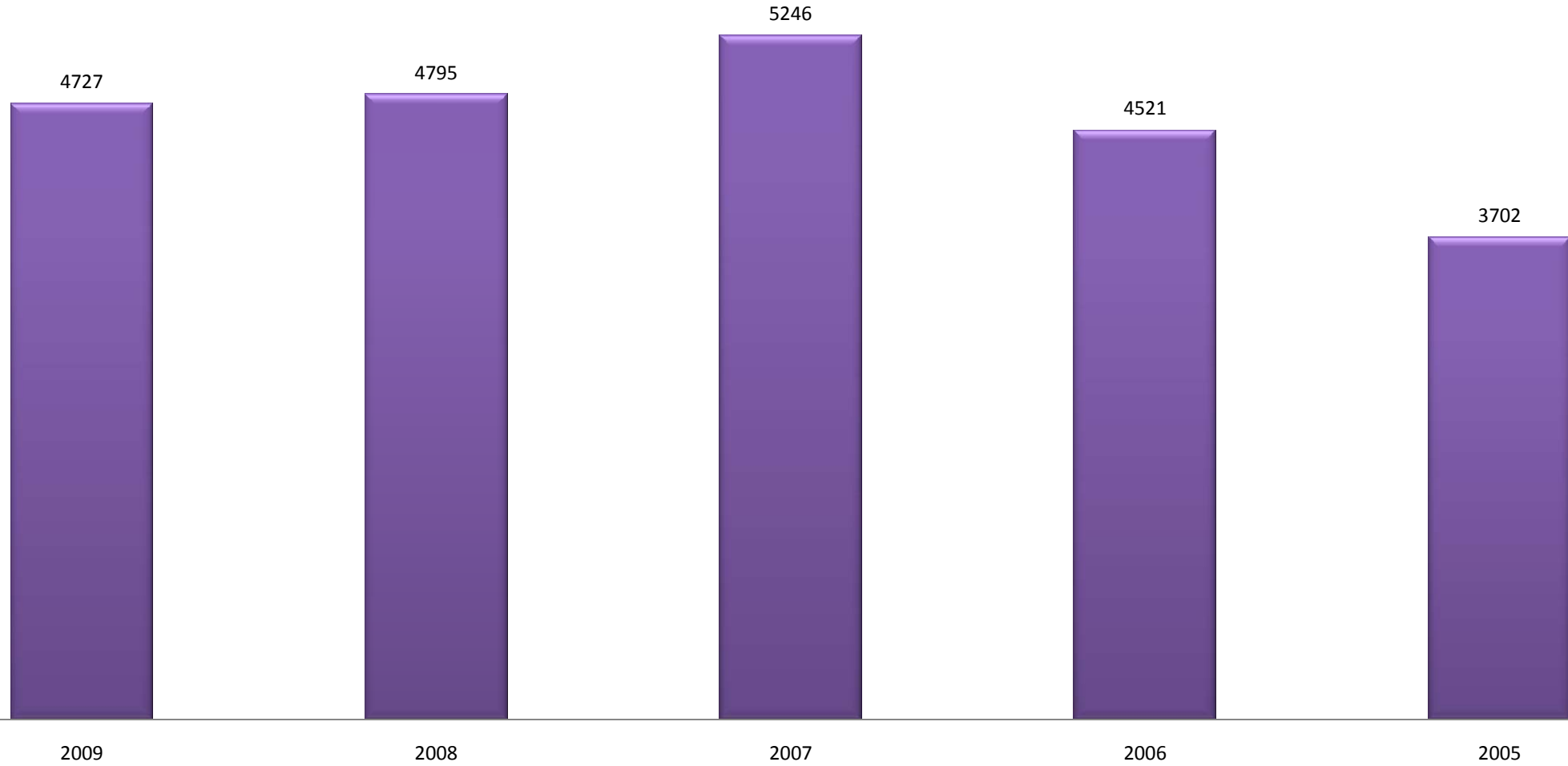
Total Comparison of Calls (January 1st through September 30th for the past 5 years)

- Fires
- Overpressure Rupture, Explosion, Overheat (no fire)
- Rescue & EMS Incident
- Hazardous Condition (no fire)
- Service Call
- Good Intent Call
- False Alarm & False Call
- Severe Weather & Natural Disaster
- Special Incident Type



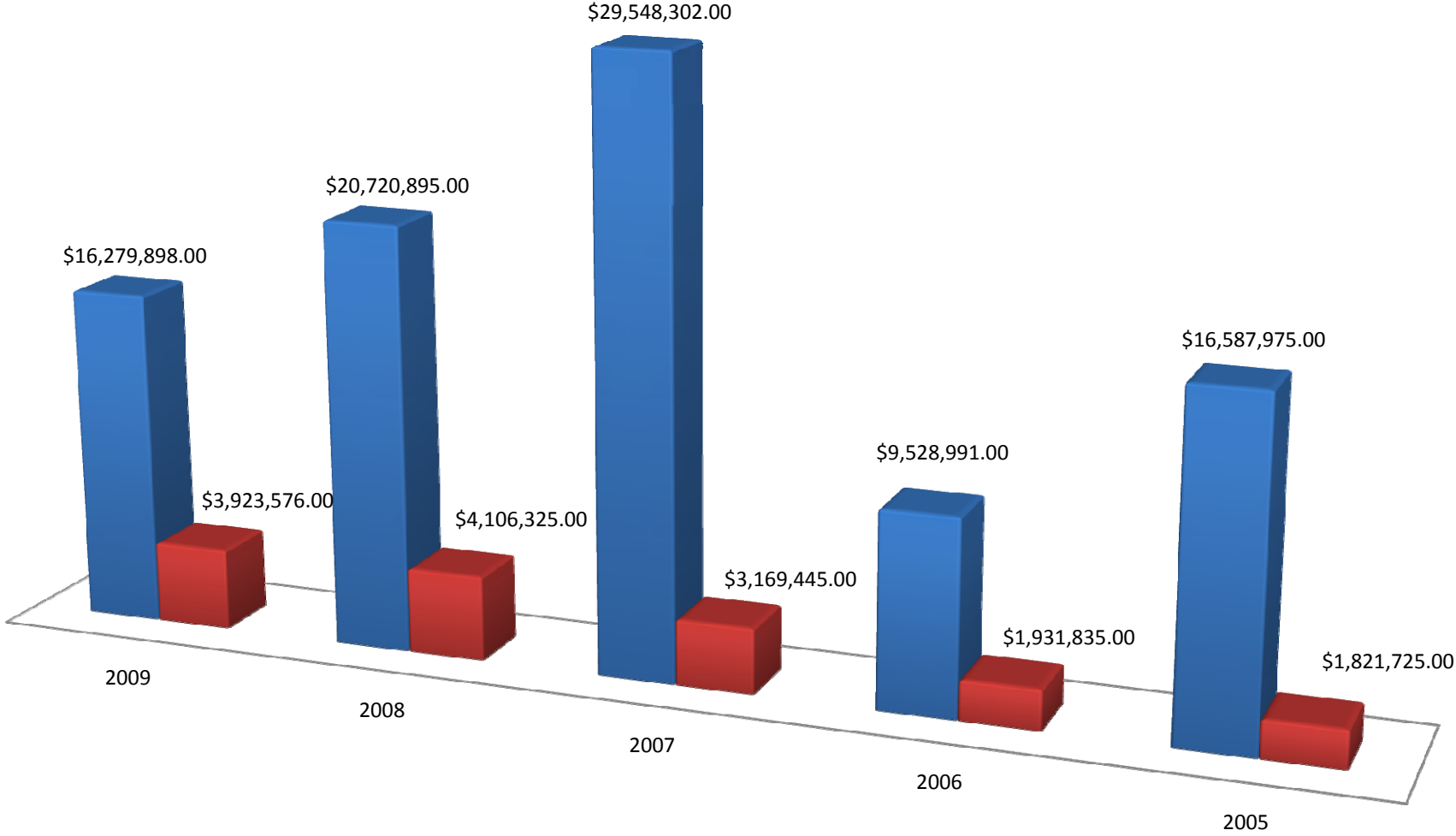
Total Call Volume

■ Total Call Volume



Value of Saved Property vs. Loss of Property

■ Total in Saved ■ Total in Loss



Percentage of Loss

■ Percentage of Loss



2009

2008

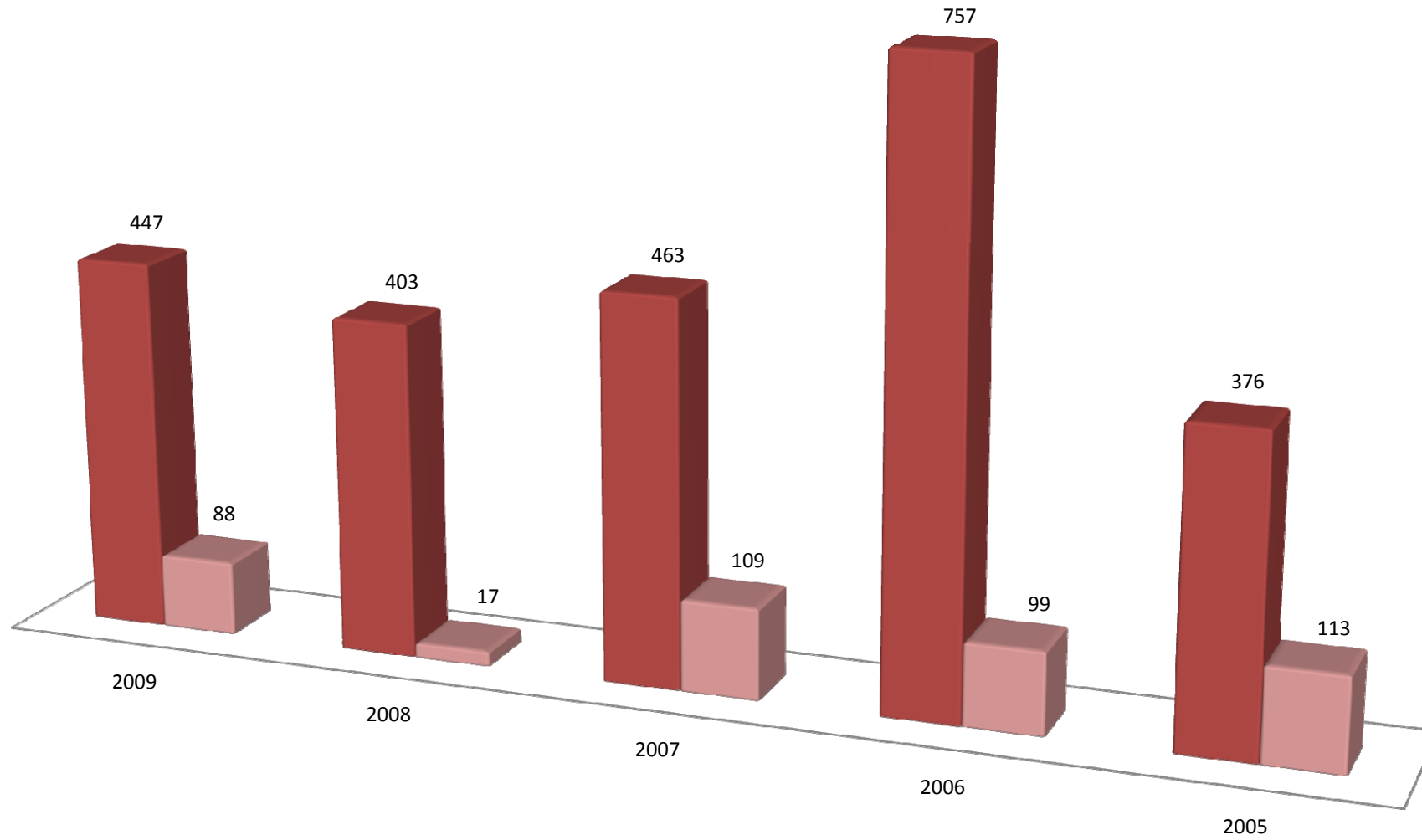
2007

2006

2005

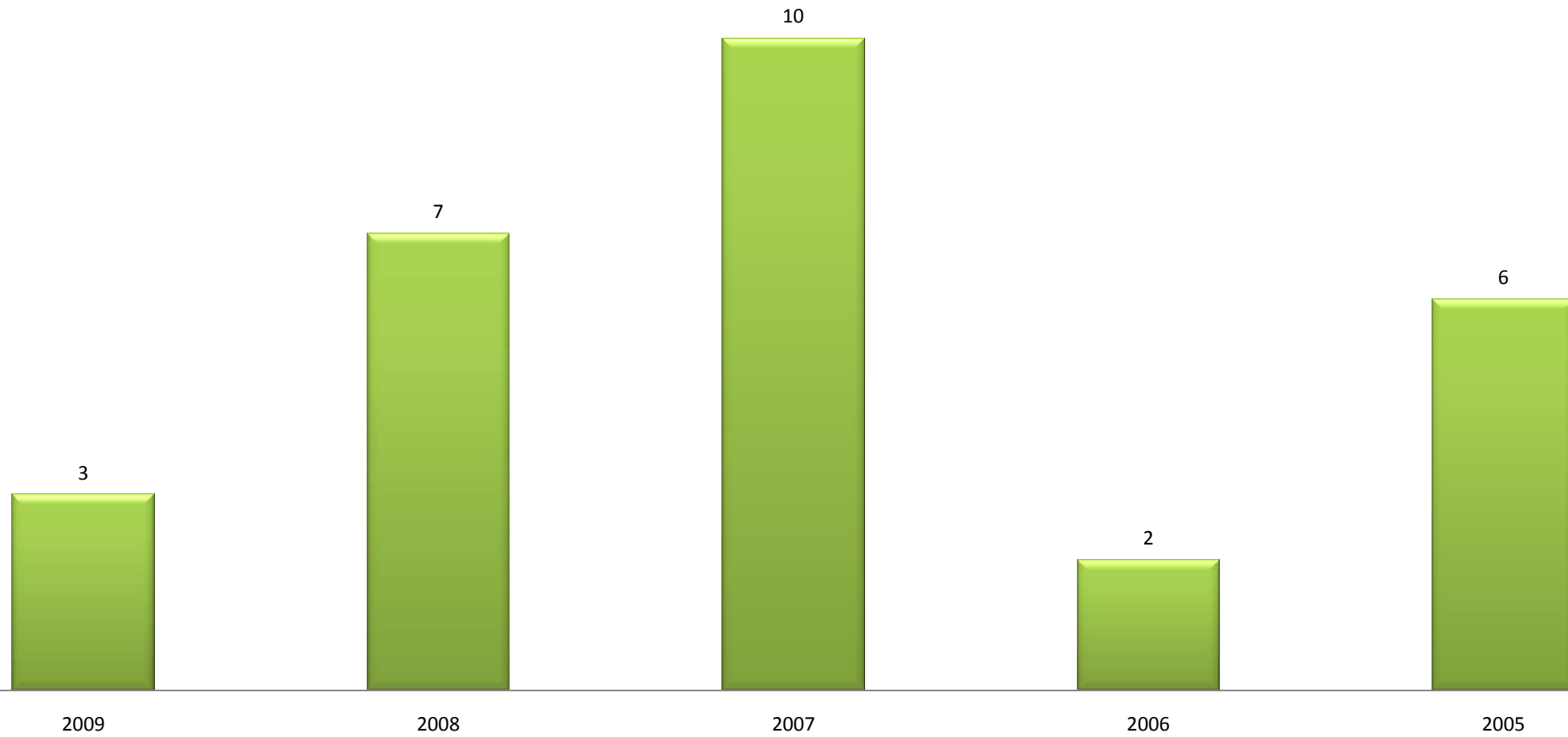
Fires vs. Structure Fires

Fires Structure Fires



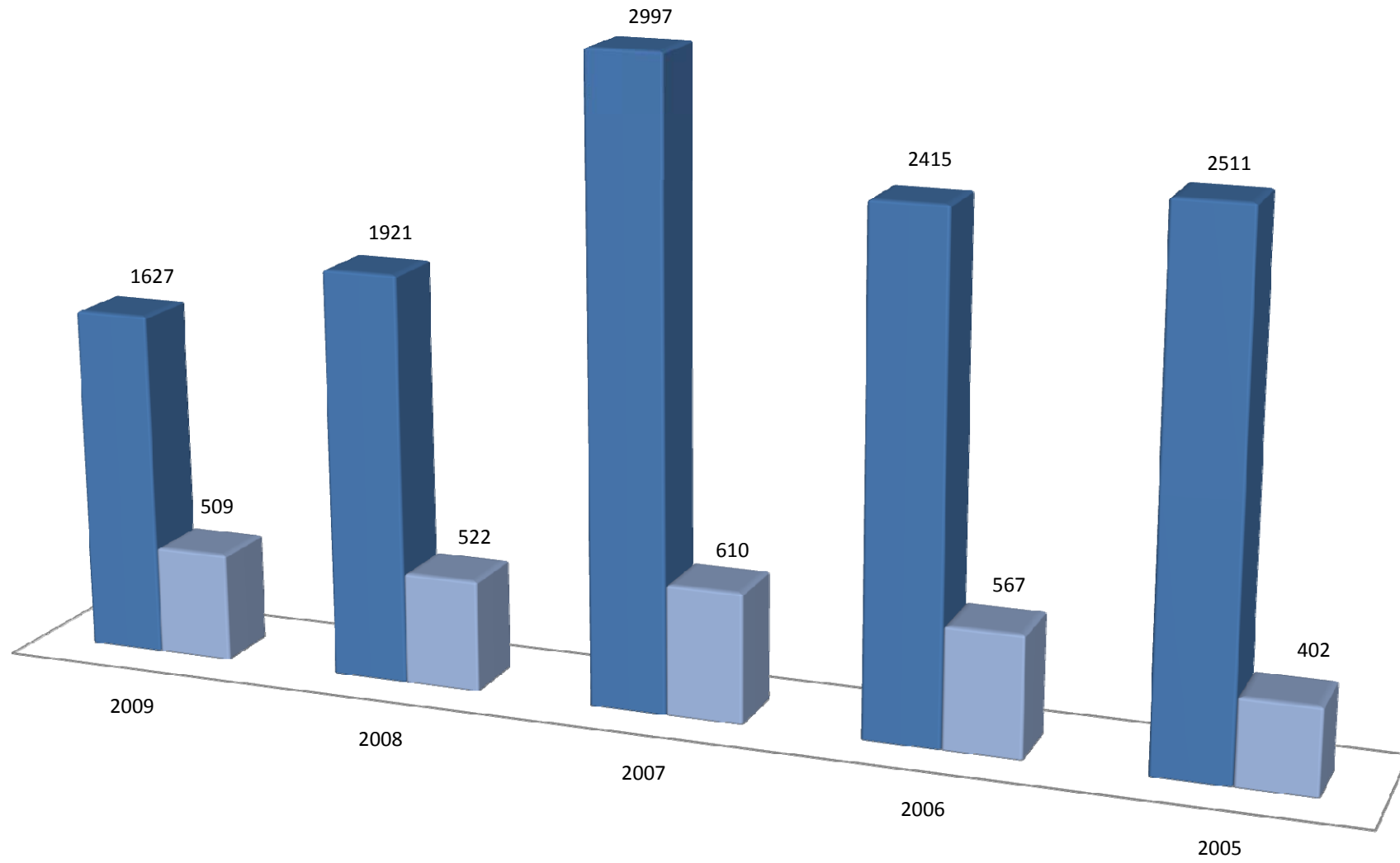
Over Pressure Rupture, Explosion, Overheat (No Fire)

■ Over Pressure Rupture, Explosion, Overheat (No Fire)



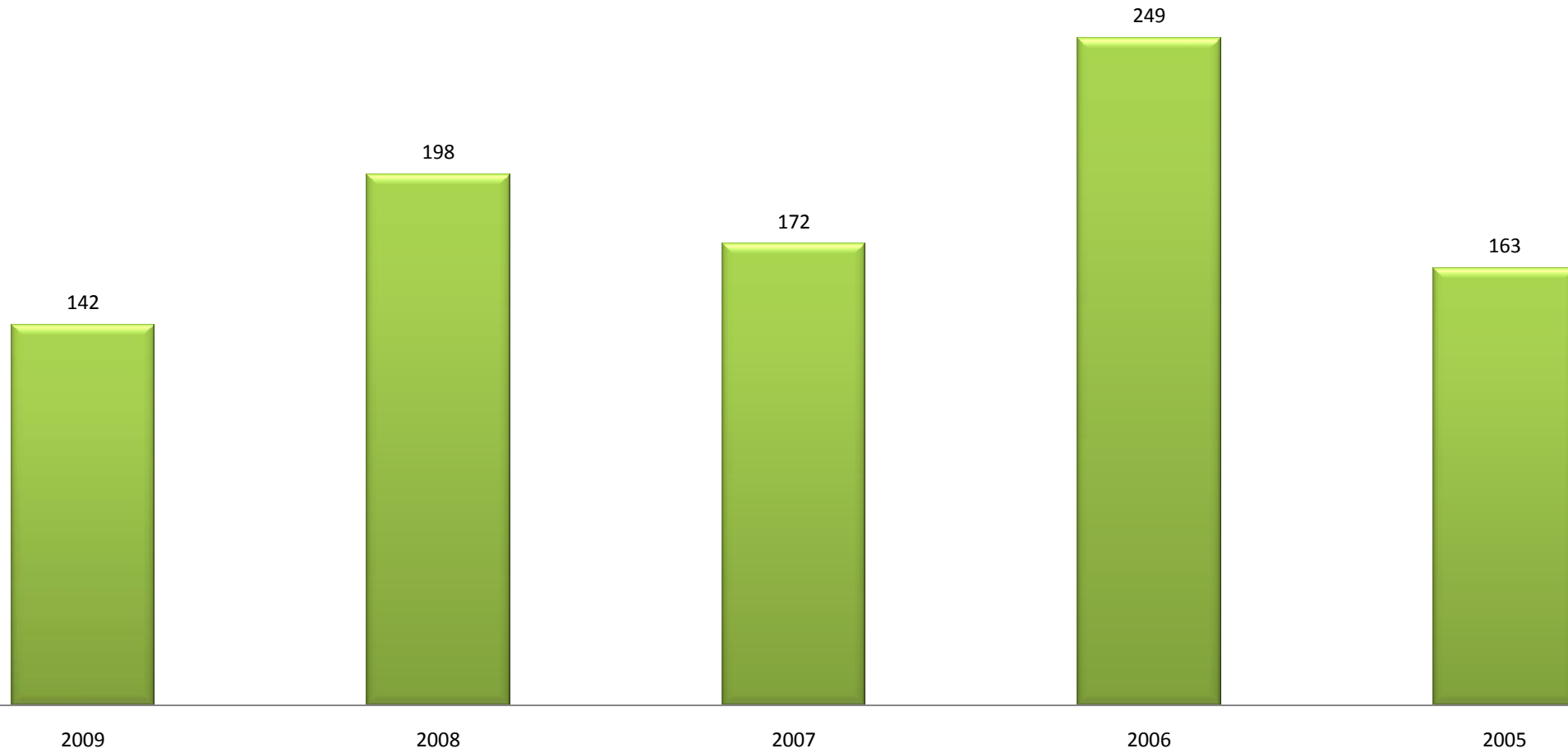
Rescue & EMS Incidents vs. Motor Vehicle Crashes

■ Rescue & EMS Incidents ■ Motor Vehicle Crashes



Hazardous Conditions (No Fire)

■ Hazardous Conditions (No Fire)



Service Calls

■ Service Calls



2009

2008

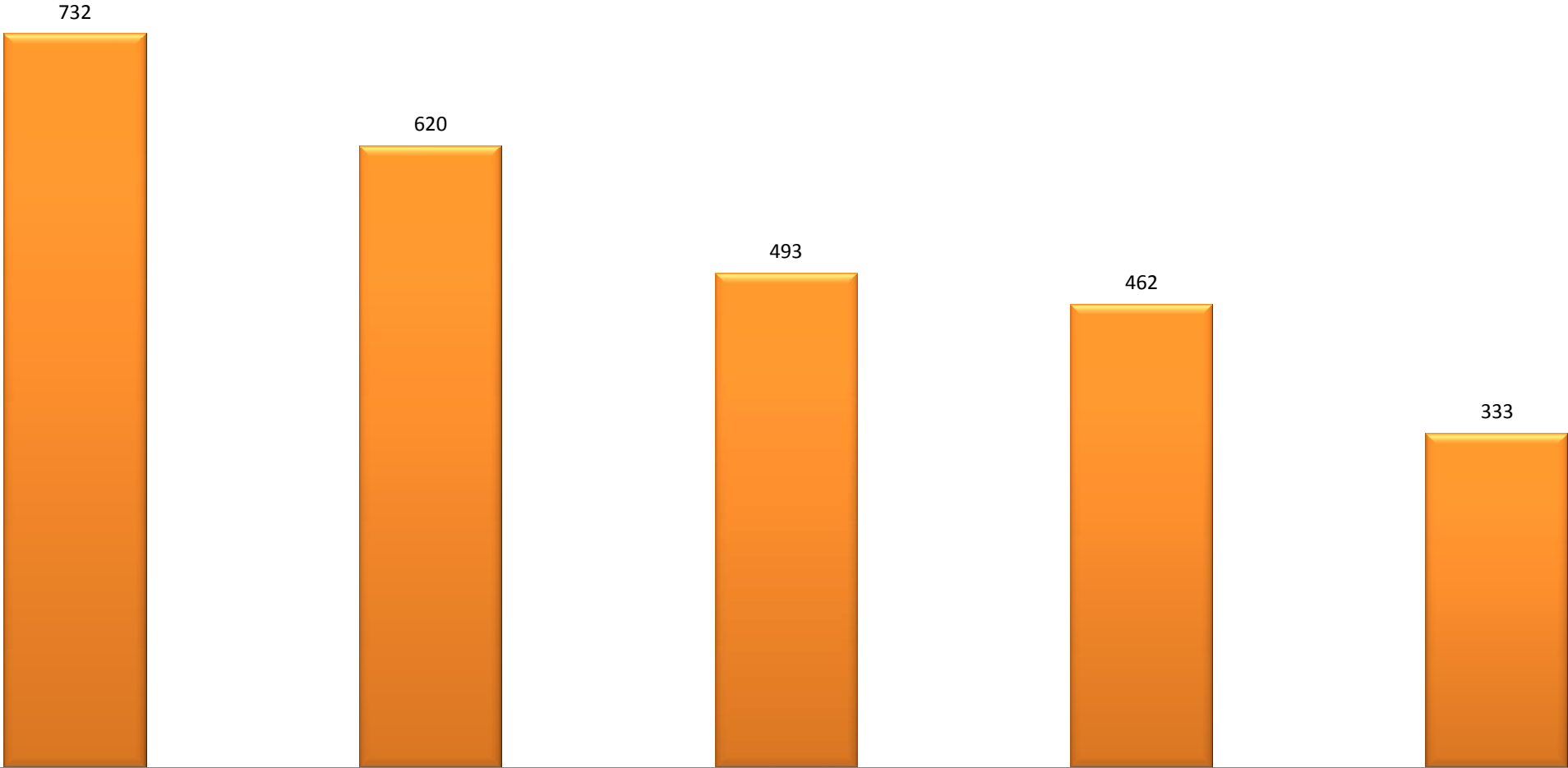
2007

2006

2005

Good Intent Calls

■ Good Intent Calls



2009

2008

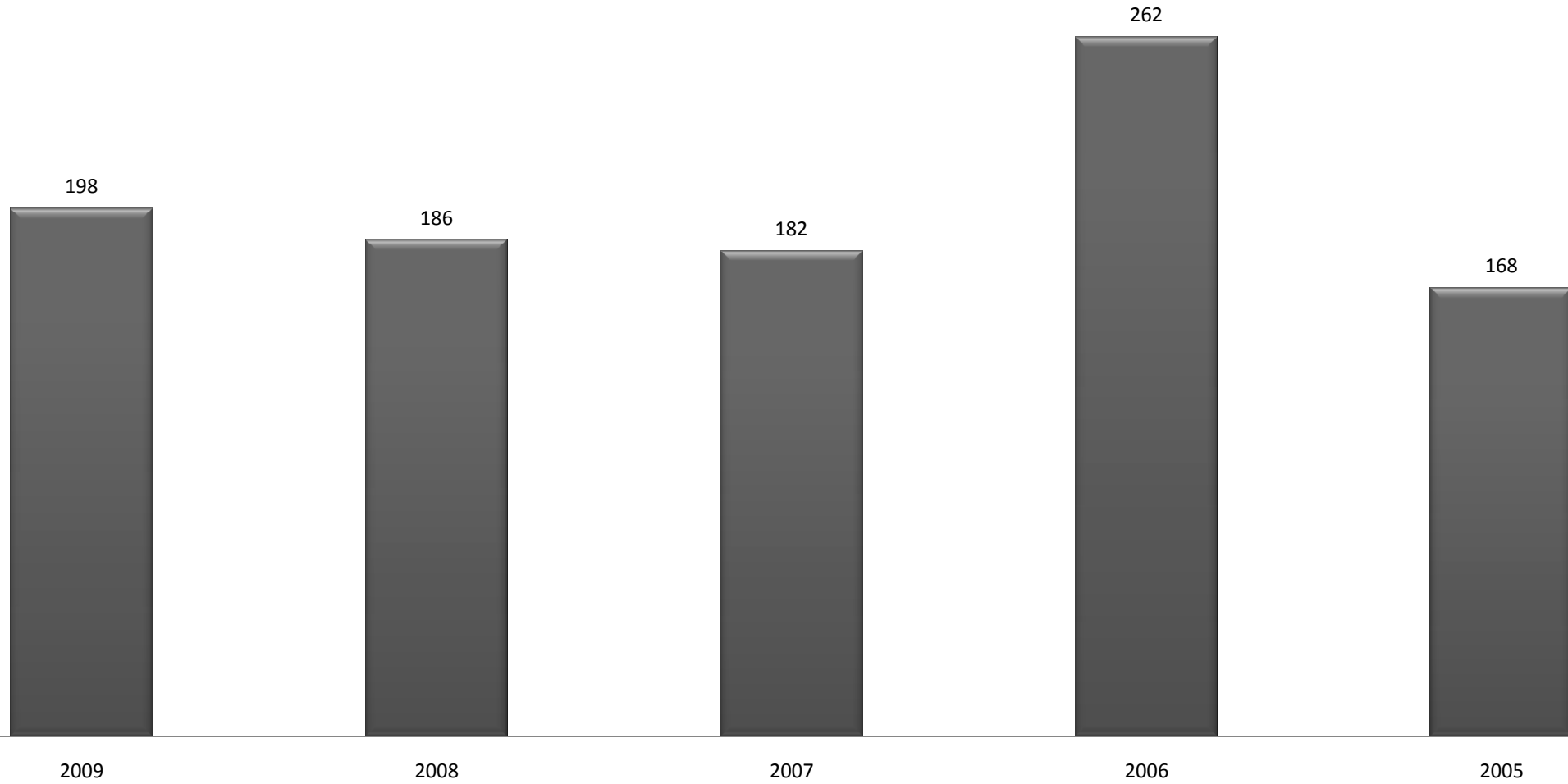
2007

2006

2005

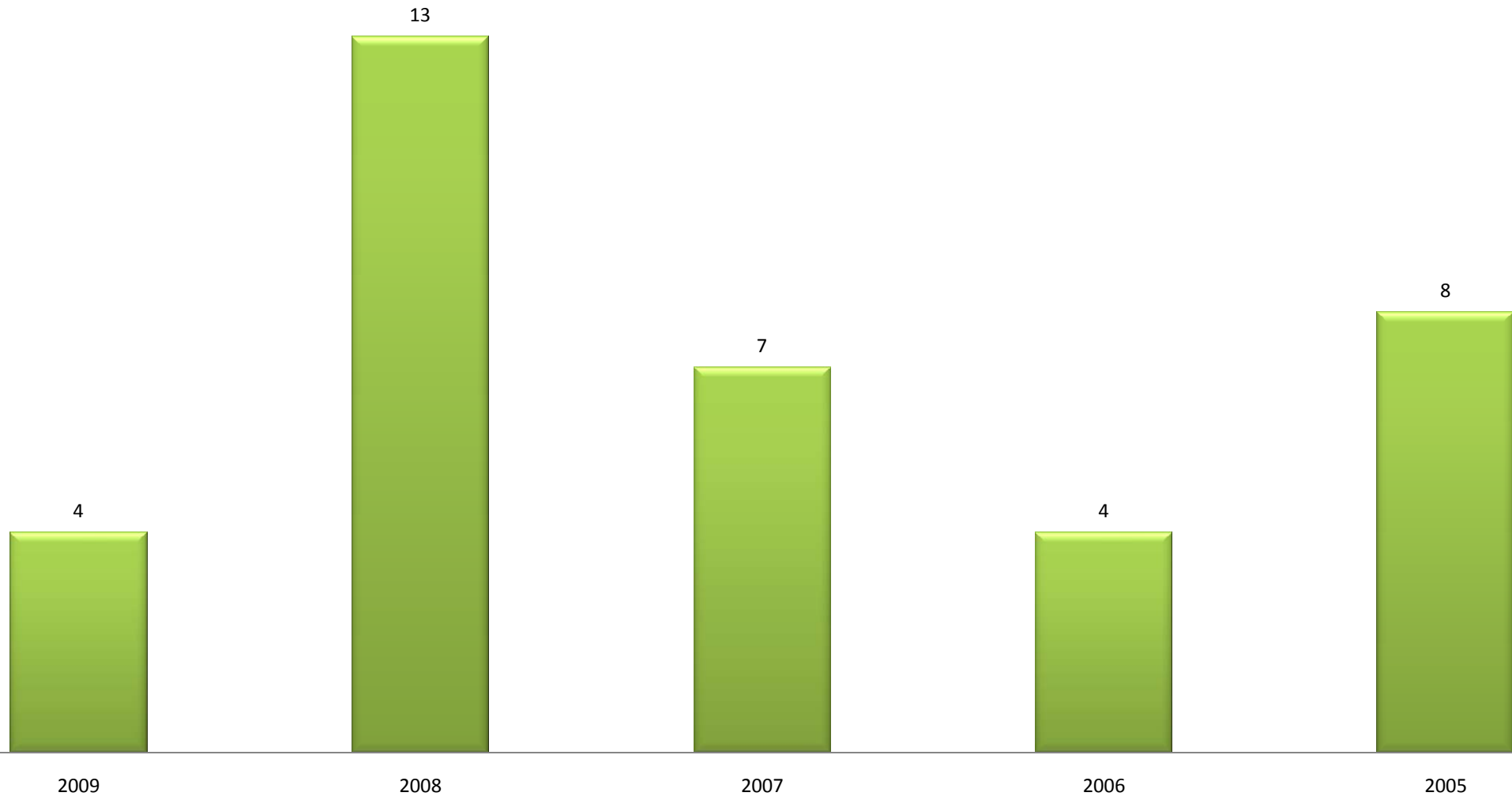
False Alarms & False Calls

■ False Alarms & False Calls



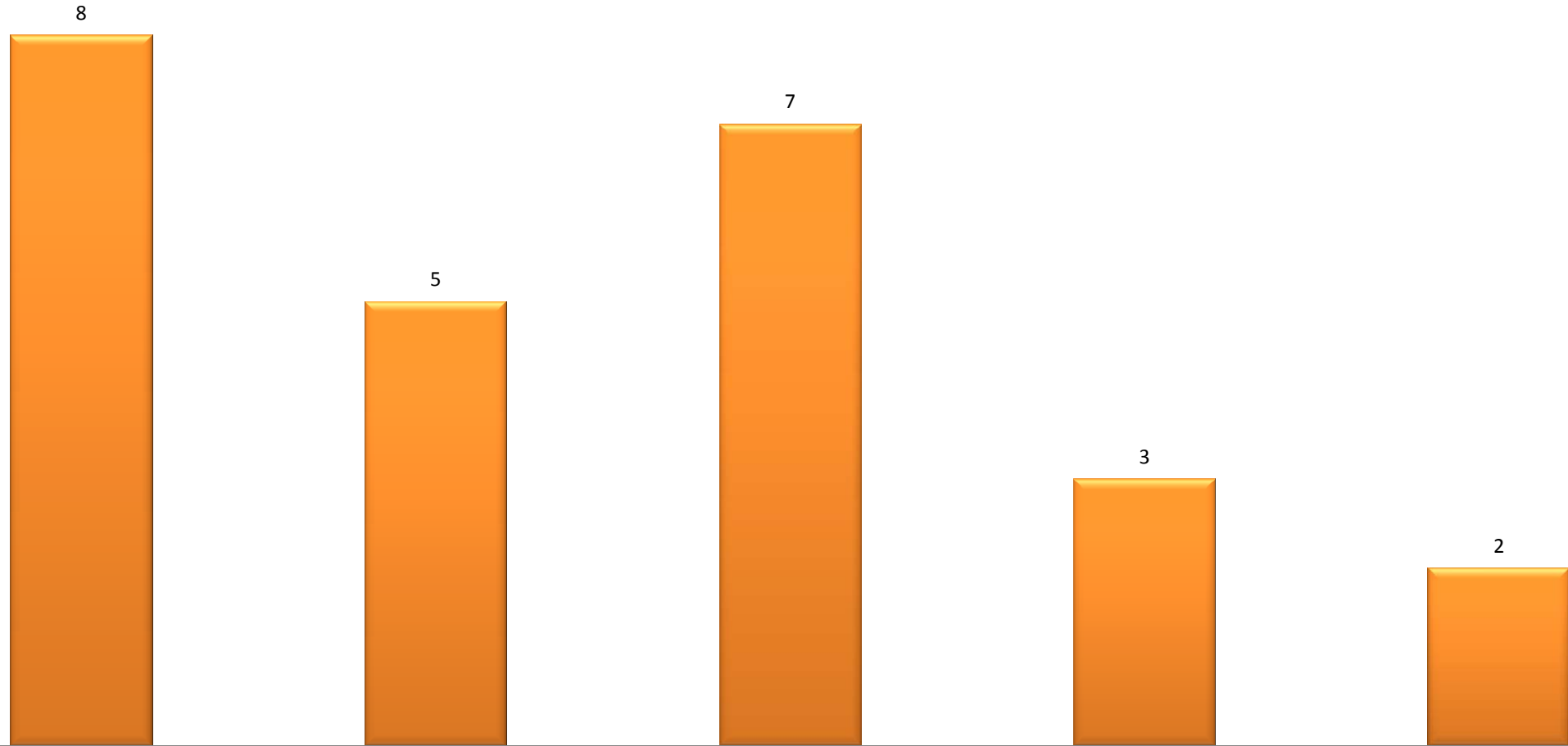
Severe Weather & Natural Disaster

■ Severe Weather & Natural Disaster



Special Incident Type

Special Incident Type



2009

2008

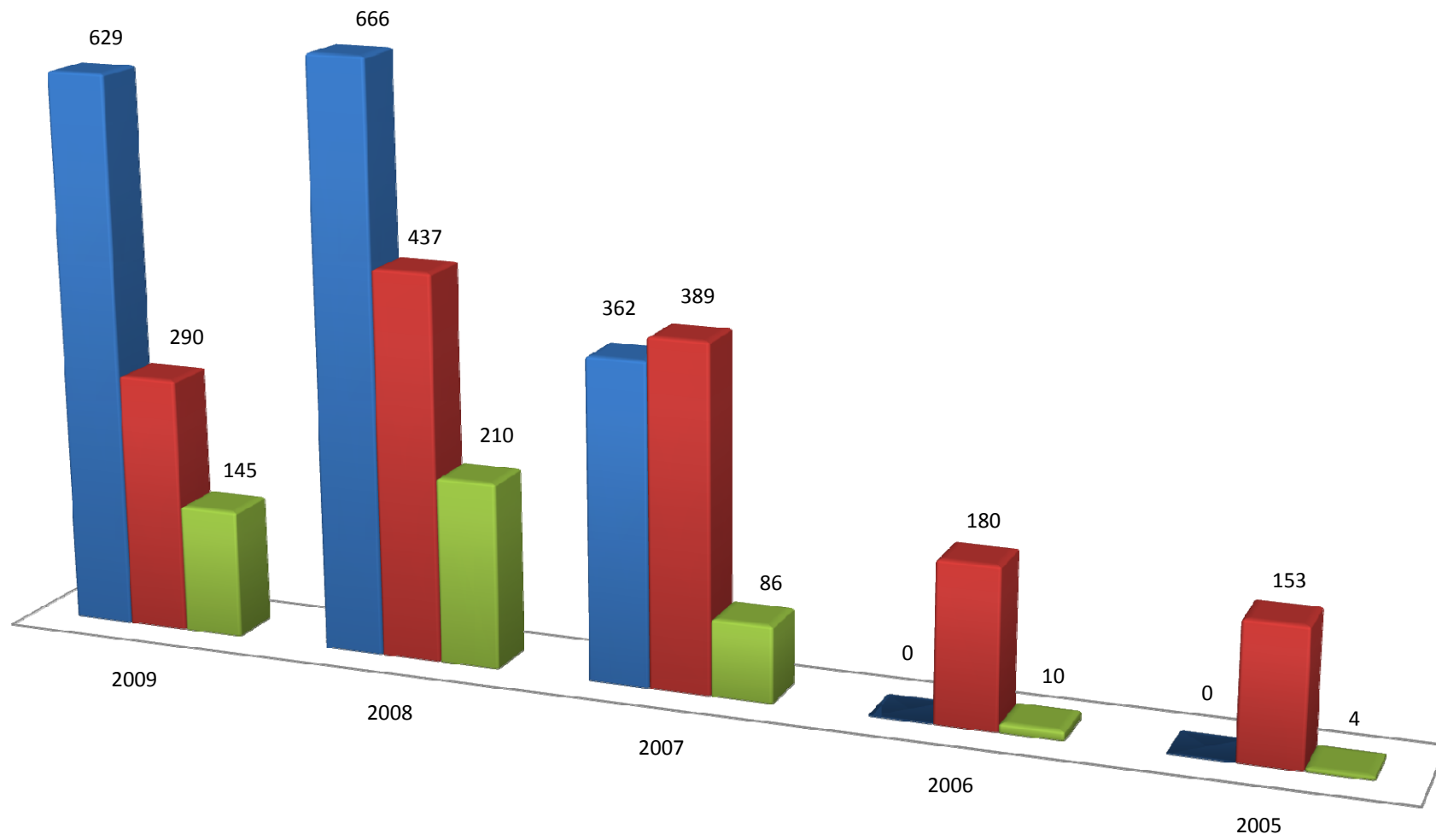
2007

2006

2005

BLS / ALS Comparison

■ Provide assessment & check for injuries ■ Provide Basic Life Support (BLS) ■ Provide Advanced Life Support (ALS)



January 1st through end of September of the Year shown.

	2009	2008	2007	2006	2005
1 Fires	447	403	463	757	376
2 Overpressure Rupture, Explosion, Overheat (no fire)	3	7	10	2	6
3 Rescue & EMS Incident	1627	1921	2997	2415	2511
4 Hazardous Condition (no fire)	142	198	172	249	163
5 Service Call	1566	1442	915	367	135
6 Good Intent Call	732	620	493	462	333
7 False Alarm & False Call	198	186	182	262	168
8 Severe Weather & Natural Disaster	4	13	7	4	8
9 Special Incident Type	8	5	7	3	2
Total Calls	4727	4795	5246	4521	3702
Total Value of Loss	\$ 3,923,576.00	\$ 4,106,325.00	\$ 3,169,445.00	\$ 1,931,835.00	\$ 1,821,725.00
Total Value of Saved	\$ 16,279,898.00	\$ 20,720,895.00	\$ 29,548,302.00	\$ 9,528,991.00	\$ 16,587,975.00
Percentage of Loss	19.42%	16.54%	9.69%	16.86%	9.90%
Structure Fires	88	17	109	99	113
Motor Vehicle Crashes	509	522	610	567	402
Provide assessment & check for injuries	629	666	362	0	0
Provide Basic Life Support (BLS)	290	437	389	180	153
Provide Advanced Life Support (ALS)	145	210	86	10	4

