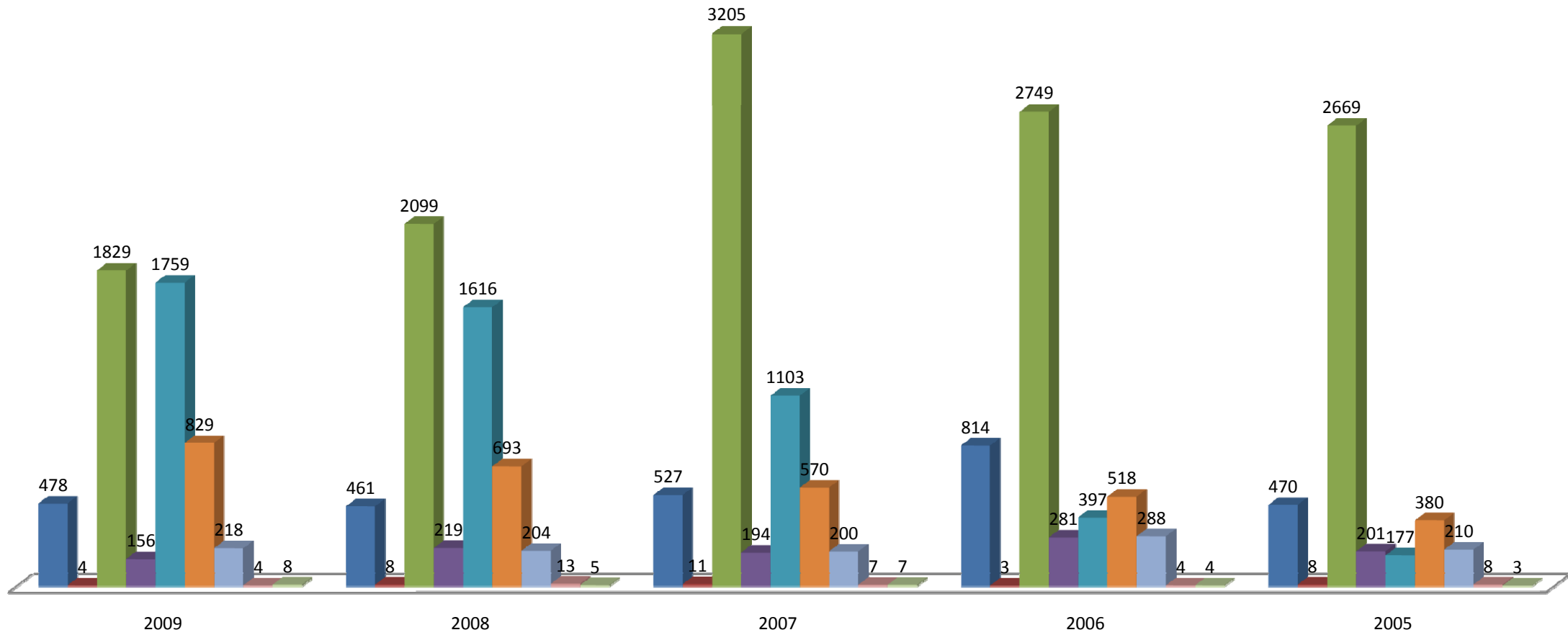


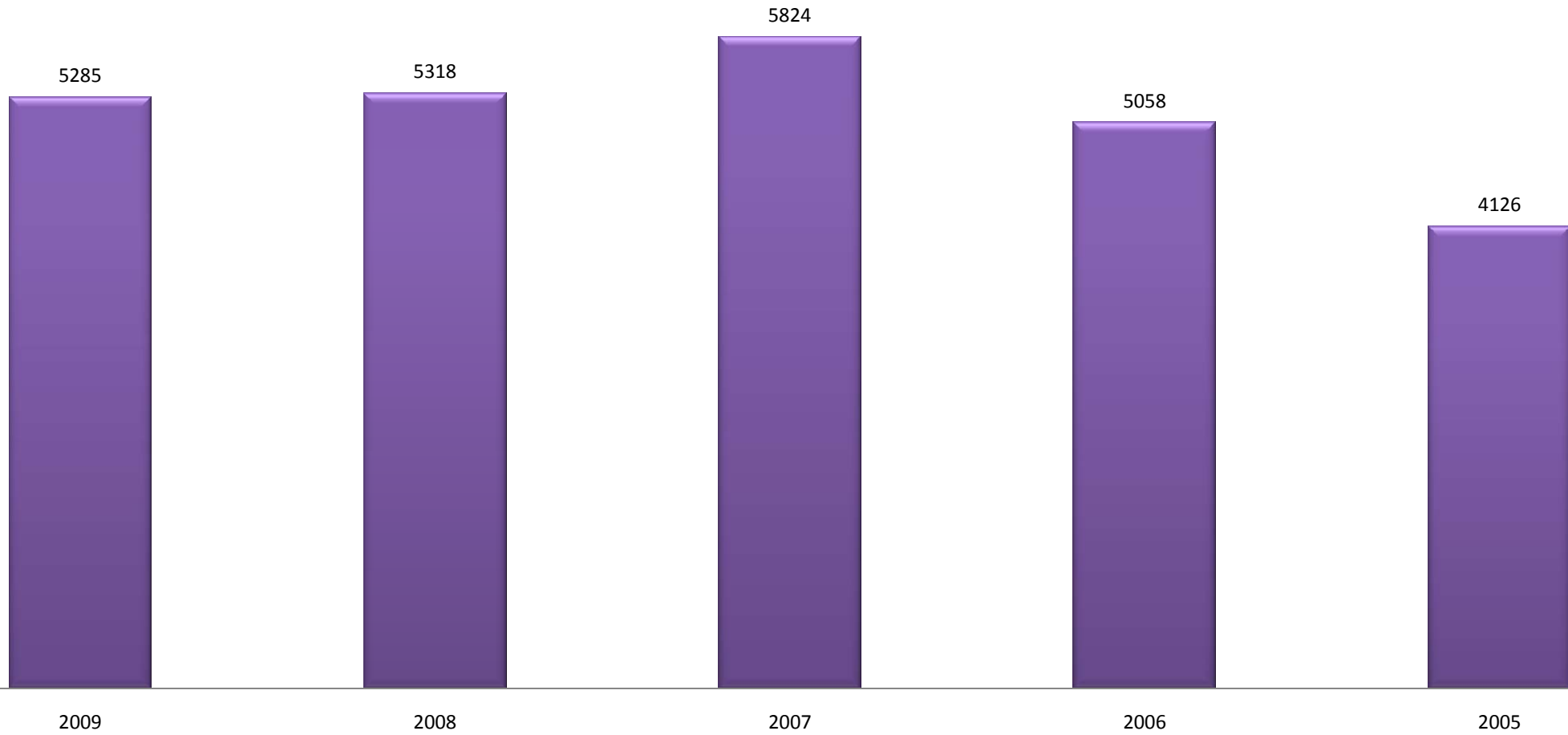
## Total Comparison of Calls (January 1st through October 31st for the past 5 years)

- Fires
- Overpressure Rupture, Explosion, Overheat (no fire)
- Rescue & EMS Incident
- Hazardous Condition (no fire)
- Service Call
- Good Intent Call
- False Alarm & False Call
- Severe Weather & Natural Disaster
- Special Incident Type



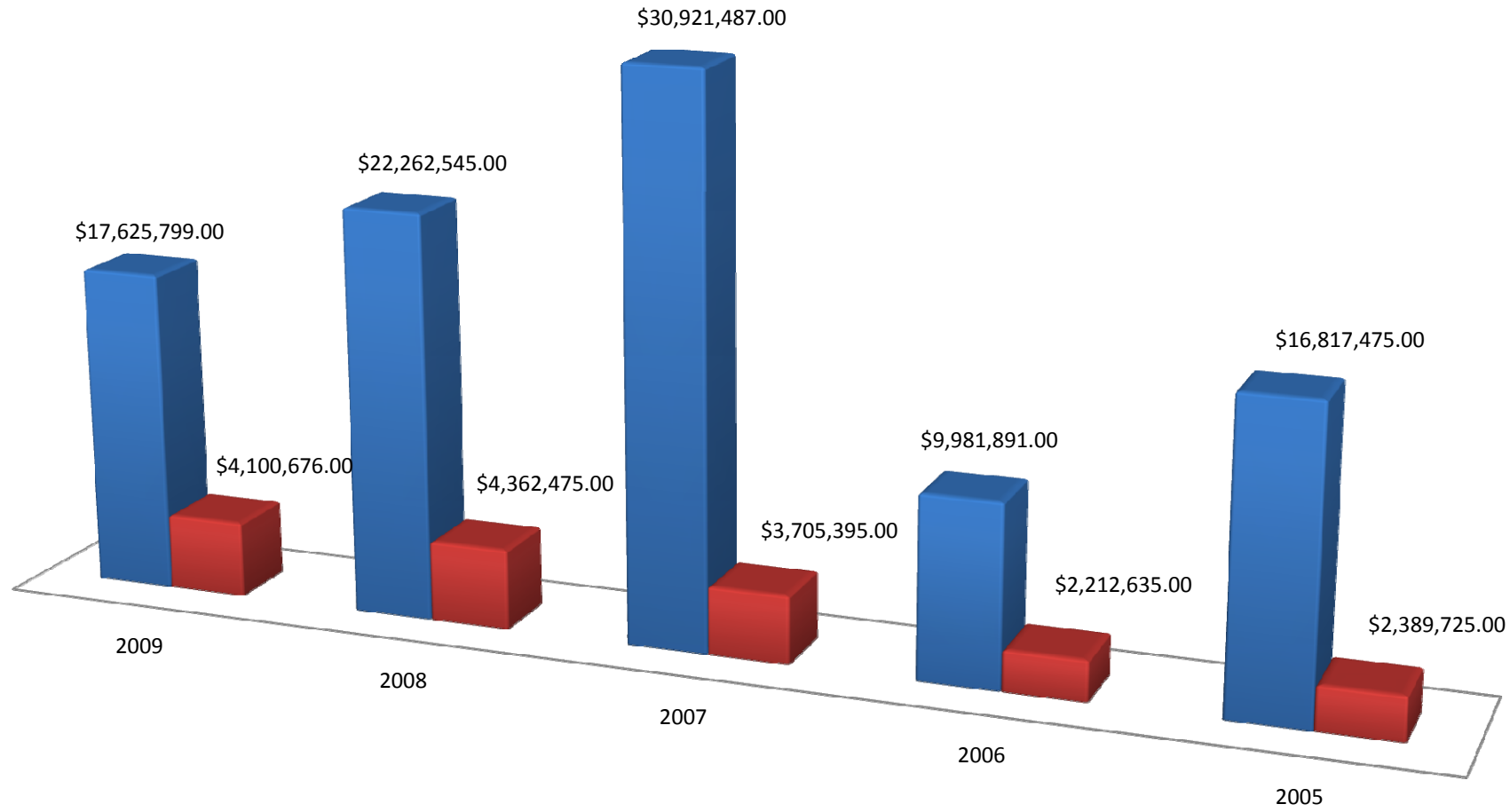
# Total Call Volume

■ Total Call Volume



# Value of Saved Property vs. Loss of Property

■ Total in Saved ■ Total in Loss



# Percentage of Loss

■ Percentage of Loss



2009

2008

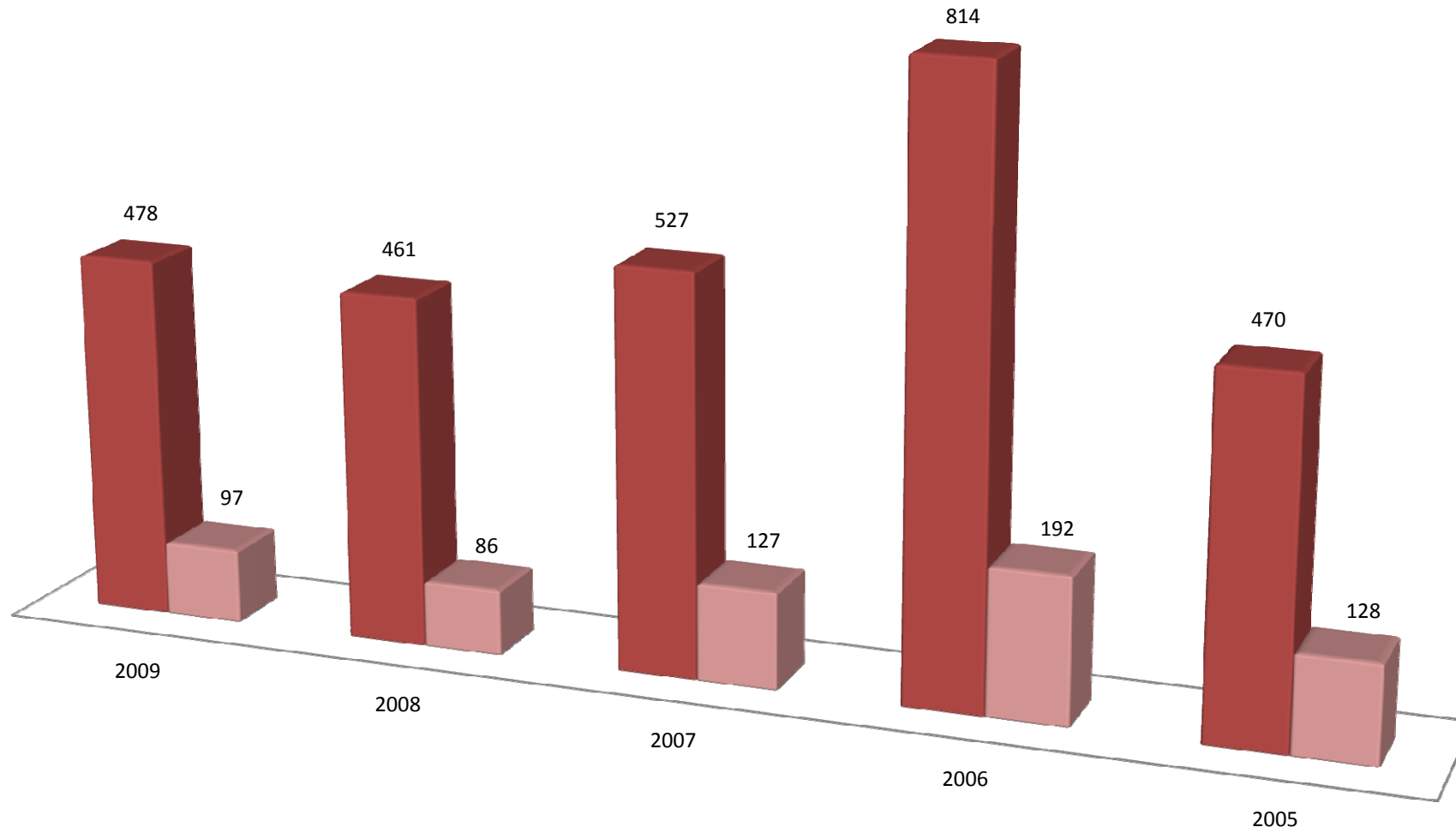
2007

2006

2005

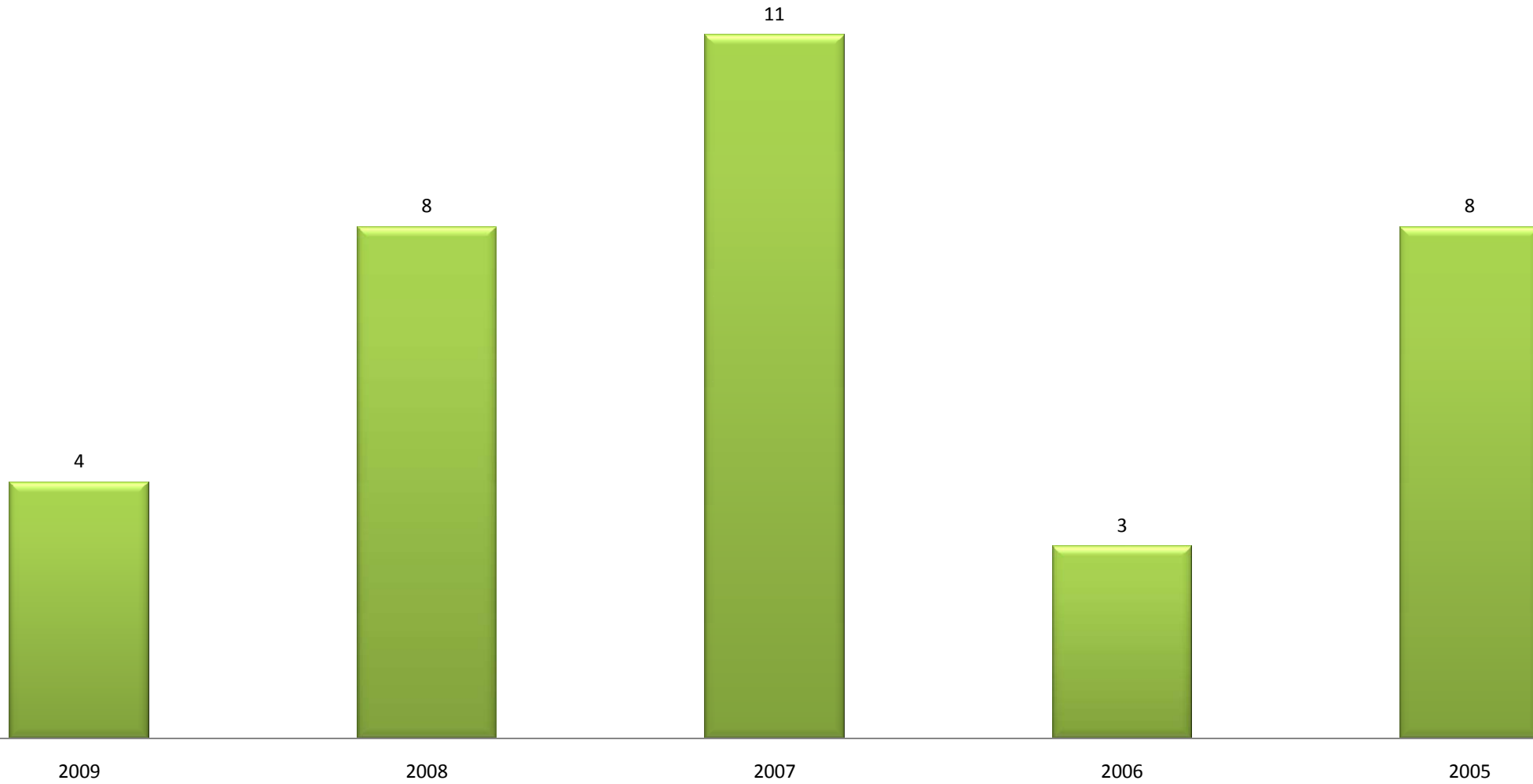
## Fires vs. Structure Fires

Fires Structure Fires

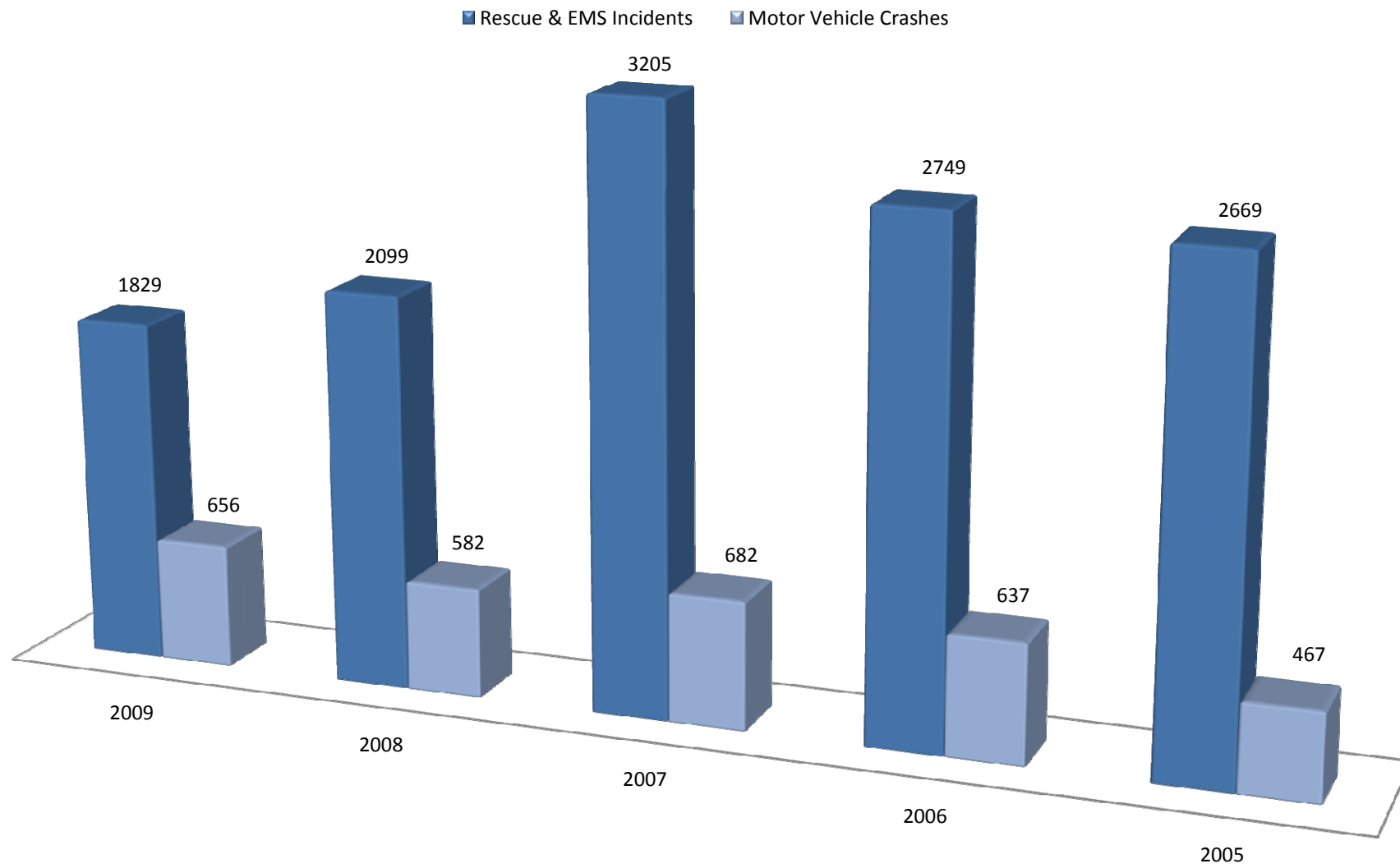


## Over Pressure Rupture, Explosion, Overheat (No Fire)

■ Over Pressure Rupture, Explosion, Overheat (No Fire)

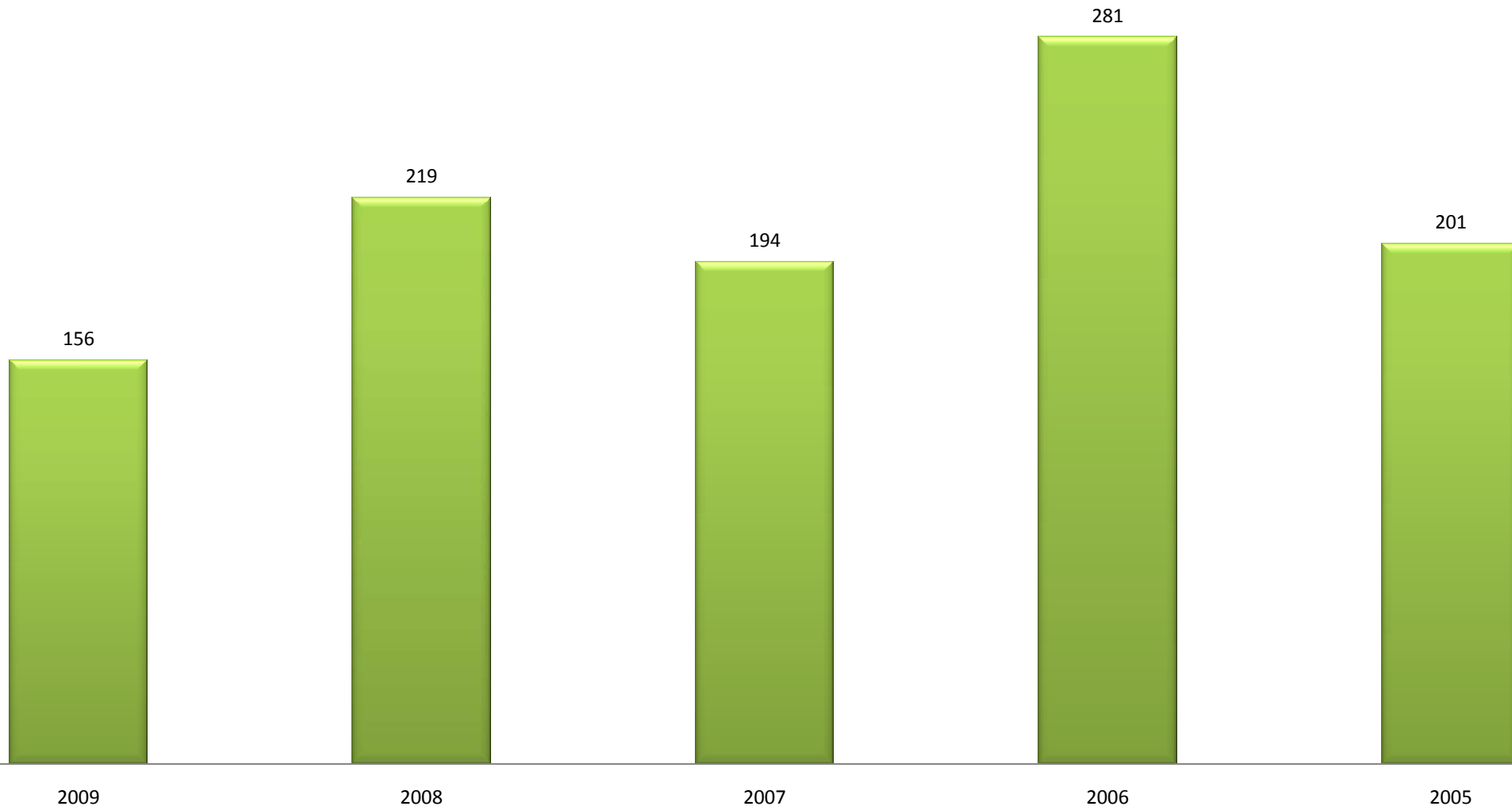


## Rescue & EMS Incidents vs. Motor Vehicle Crashes



## Hazardous Conditions (No Fire)

■ Hazardous Conditions (No Fire)





# Service Calls

■ Service Calls



2009

2008

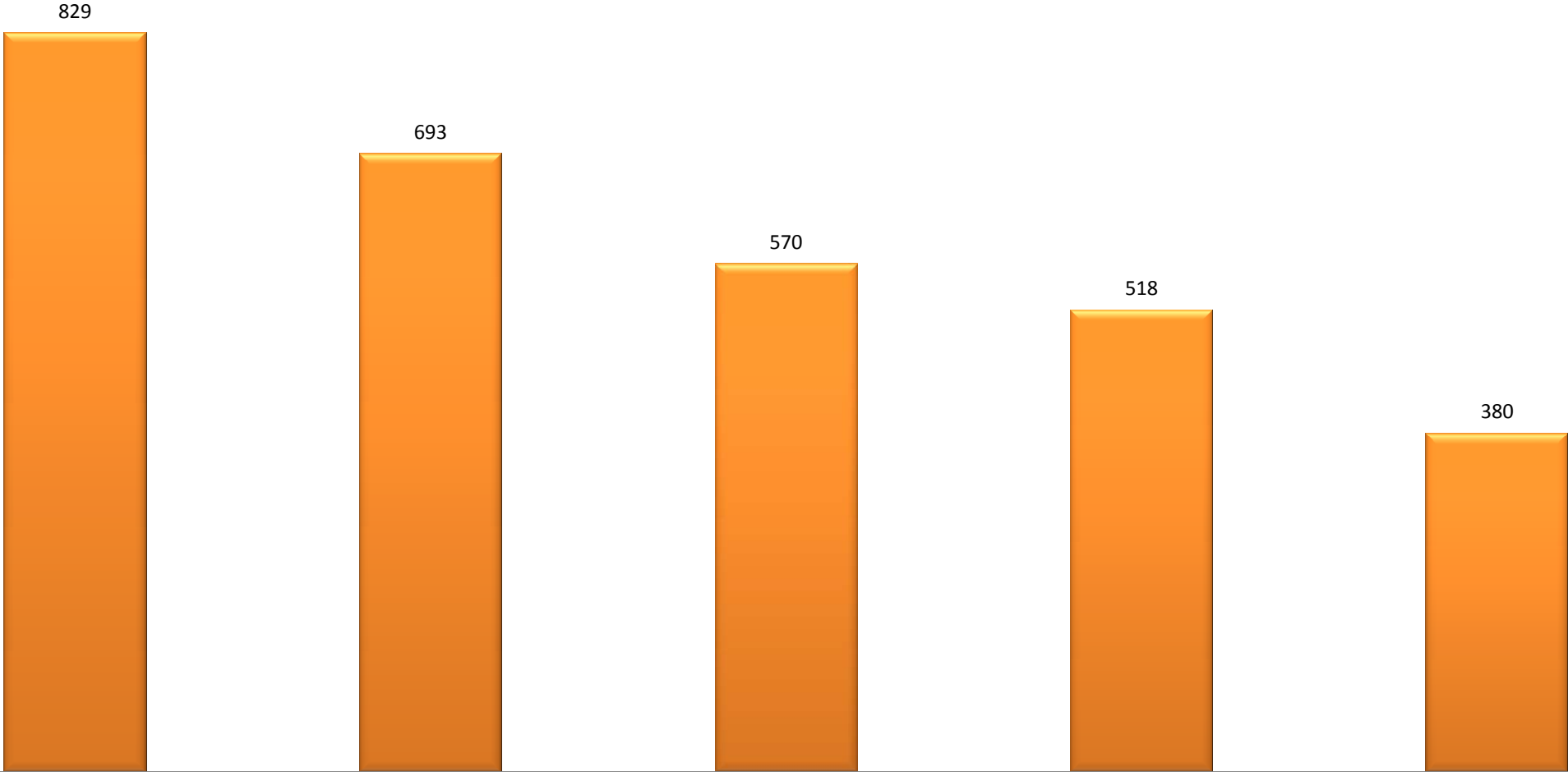
2007

2006

2005

# Good Intent Calls

■ Good Intent Calls



2009

2008

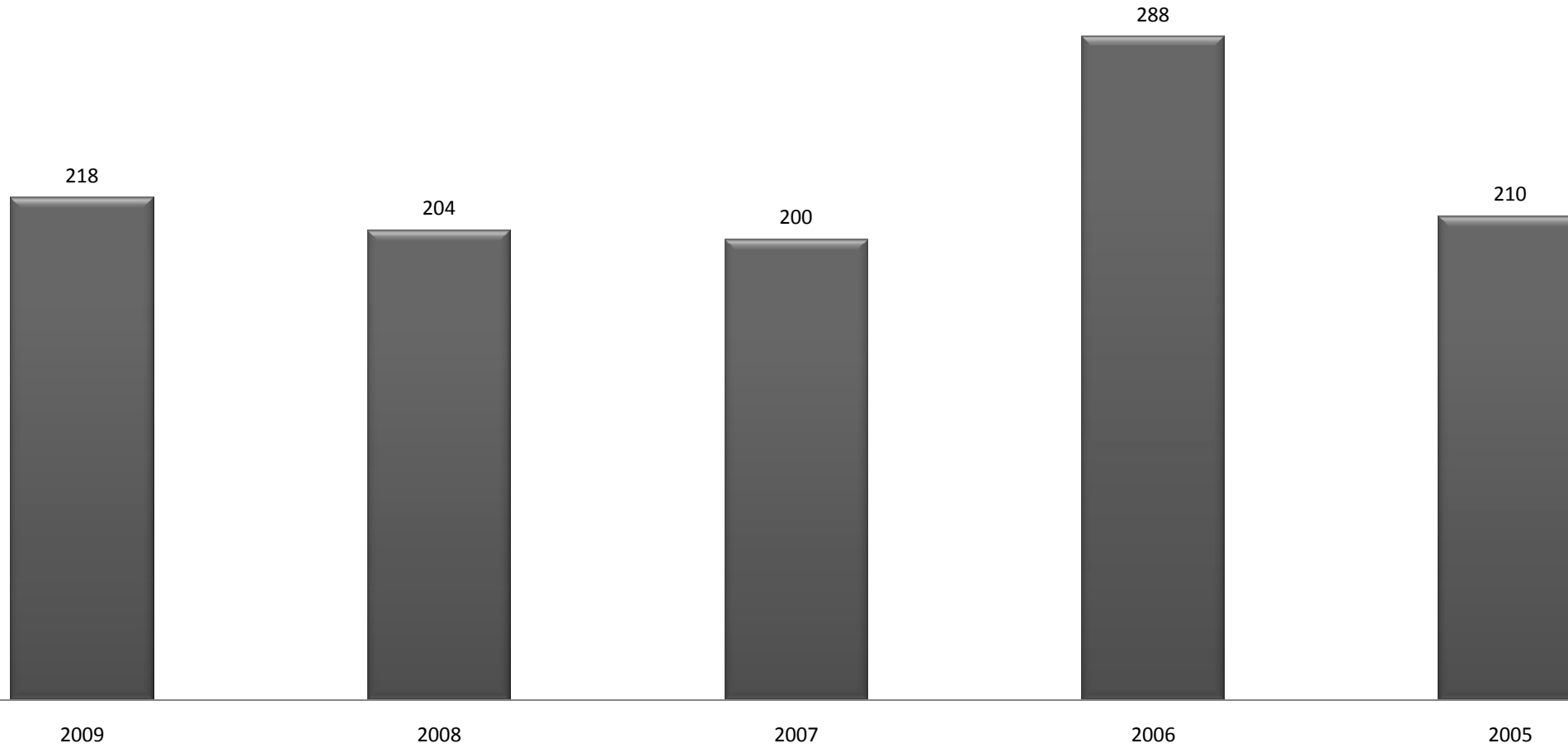
2007

2006

2005

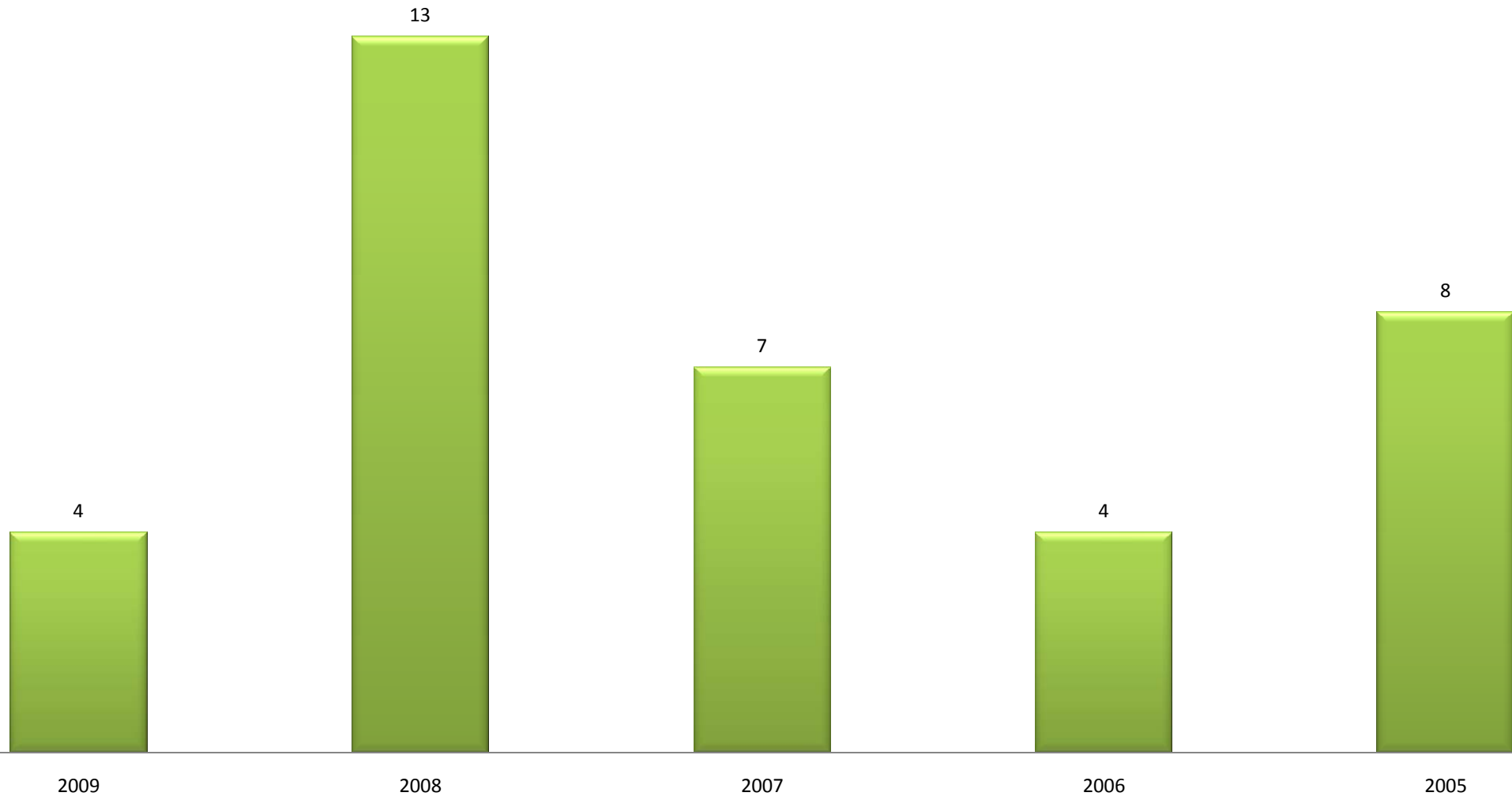
## False Alarms & False Calls

■ False Alarms & False Calls



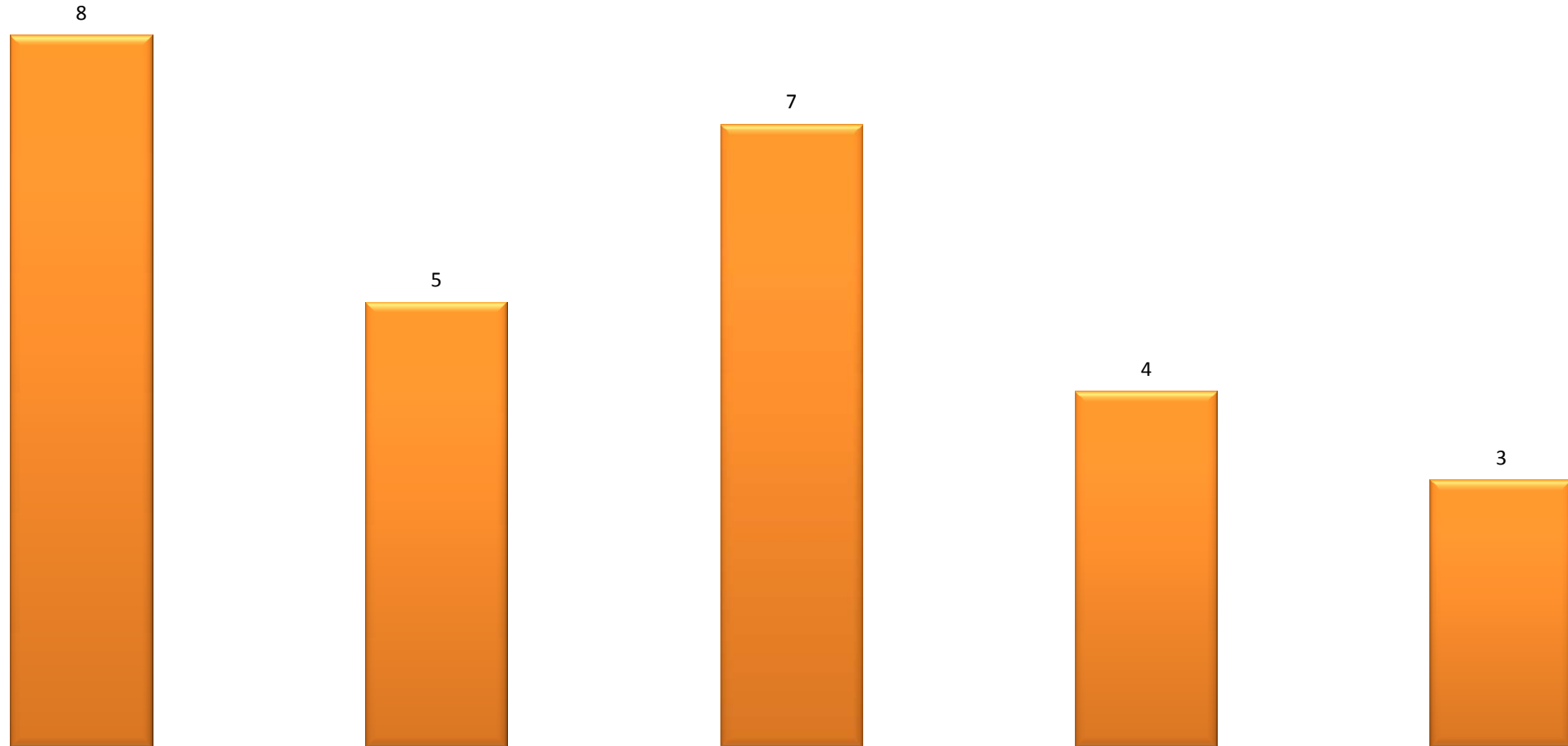
# Severe Weather & Natural Disaster

■ Severe Weather & Natural Disaster



## Special Incident Type

Special Incident Type



2009

2008

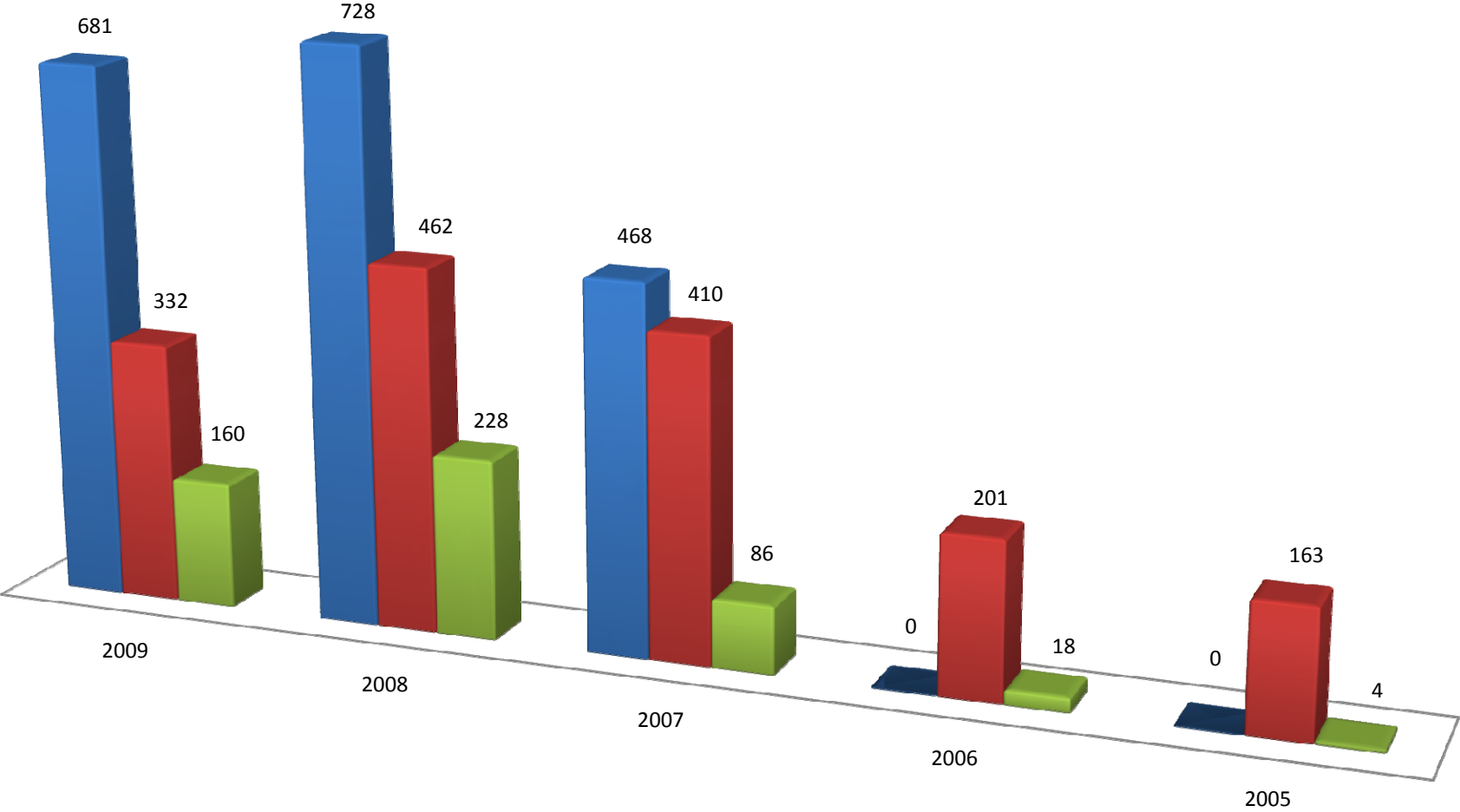
2007

2006

2005

# BLS / ALS Comparison

■ Provide assessment & check for injuries   ■ Provide Basic Life Support (BLS)   ■ Provide Advanced Life Support (ALS)



**January 1st through end of October of the Year shown.**

	2009	2008	2007	2006	2005
1 Fires	478	461	527	814	470
2 Overpressure Rupture, Explosion, Overheat (no fire)	4	8	11	3	8
3 Rescue & EMS Incident	1829	2099	3205	2749	2669
4 Hazardous Condition (no fire)	156	219	194	281	201
5 Service Call	1759	1616	1103	397	177
6 Good Intent Call	829	693	570	518	380
7 False Alarm & False Call	218	204	200	288	210
8 Severe Weather & Natural Disaster	4	13	7	4	8
9 Special Incident Type	8	5	7	4	3
Total Calls	5285	5318	5824	5058	4126
Total Value of Loss	\$ 4,100,676.00	\$ 4,362,475.00	\$ 3,705,395.00	\$ 2,212,635.00	\$ 2,389,725.00
Total Value of Saved	\$ 17,625,799.00	\$ 22,262,545.00	\$ 30,921,487.00	\$ 9,981,891.00	\$ 16,817,475.00
Percentage of Loss	18.87%	16.38%	10.70%	18.14%	12.44%
Structure Fires	97	86	127	192	128
Motor Vehicle Crashes	656	582	682	637	467
Provide assessment & check for injuries	681	728	468	0	0
Provide Basic Life Support (BLS)	332	462	410	201	163
Provide Advanced Life Support (ALS)	160	228	86	18	4

