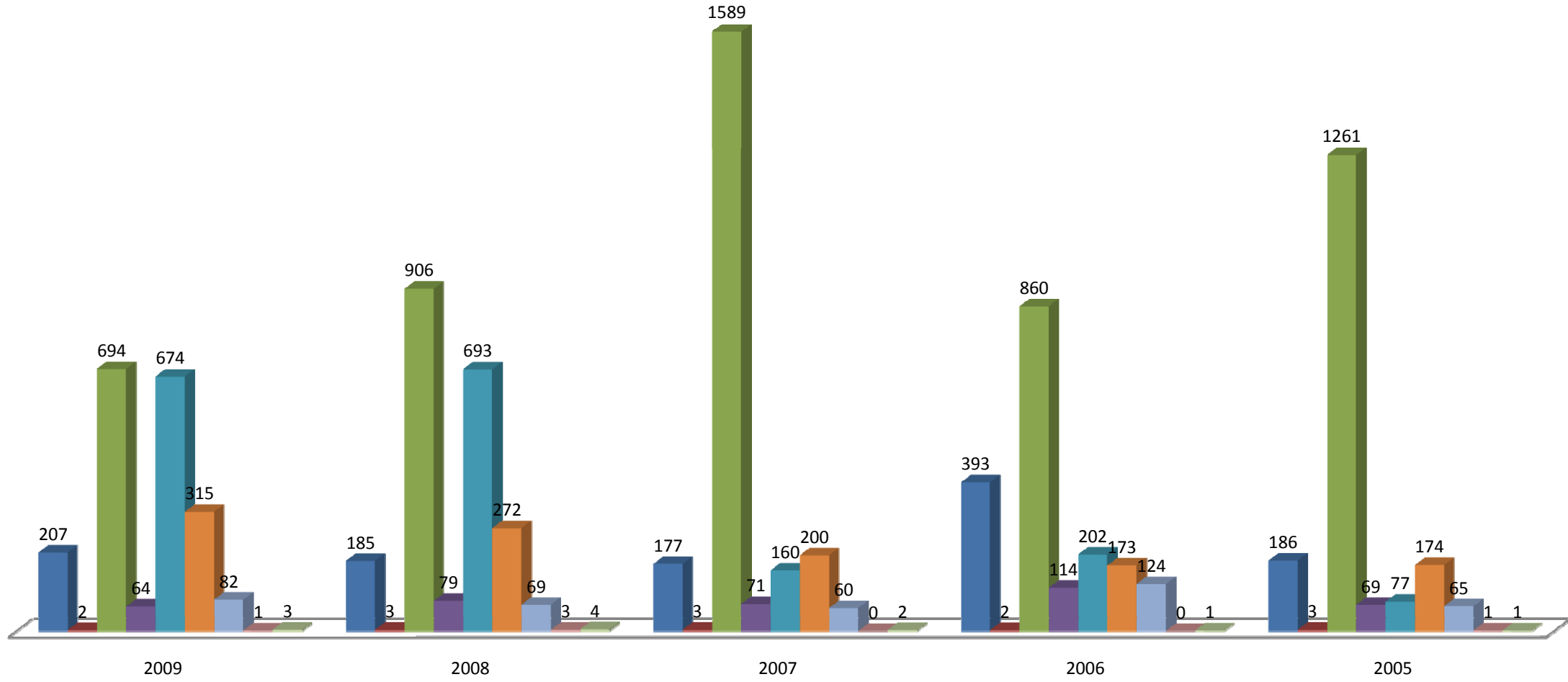


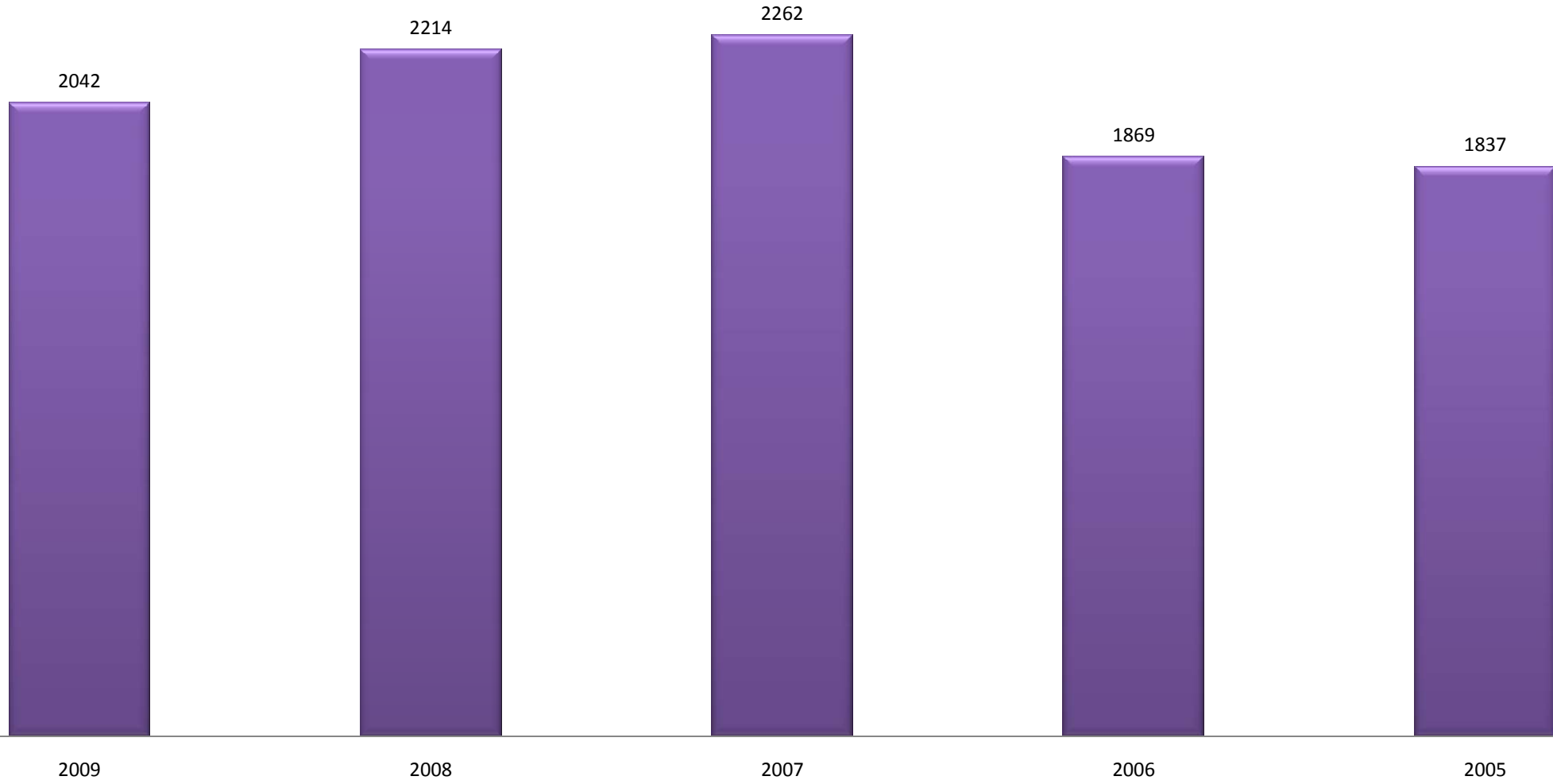
Total Comparison of Calls (All of April for the past 5 years)

- Fires
- Overpressure Rupture, Explosion, Overheat (no fire)
- Rescue & EMS Incident
- Hazardous Condition (no fire)
- Service Call
- Good Intent Call
- False Alarm & False Call
- Severe Weather & Natural Disaster
- Special Incident Type



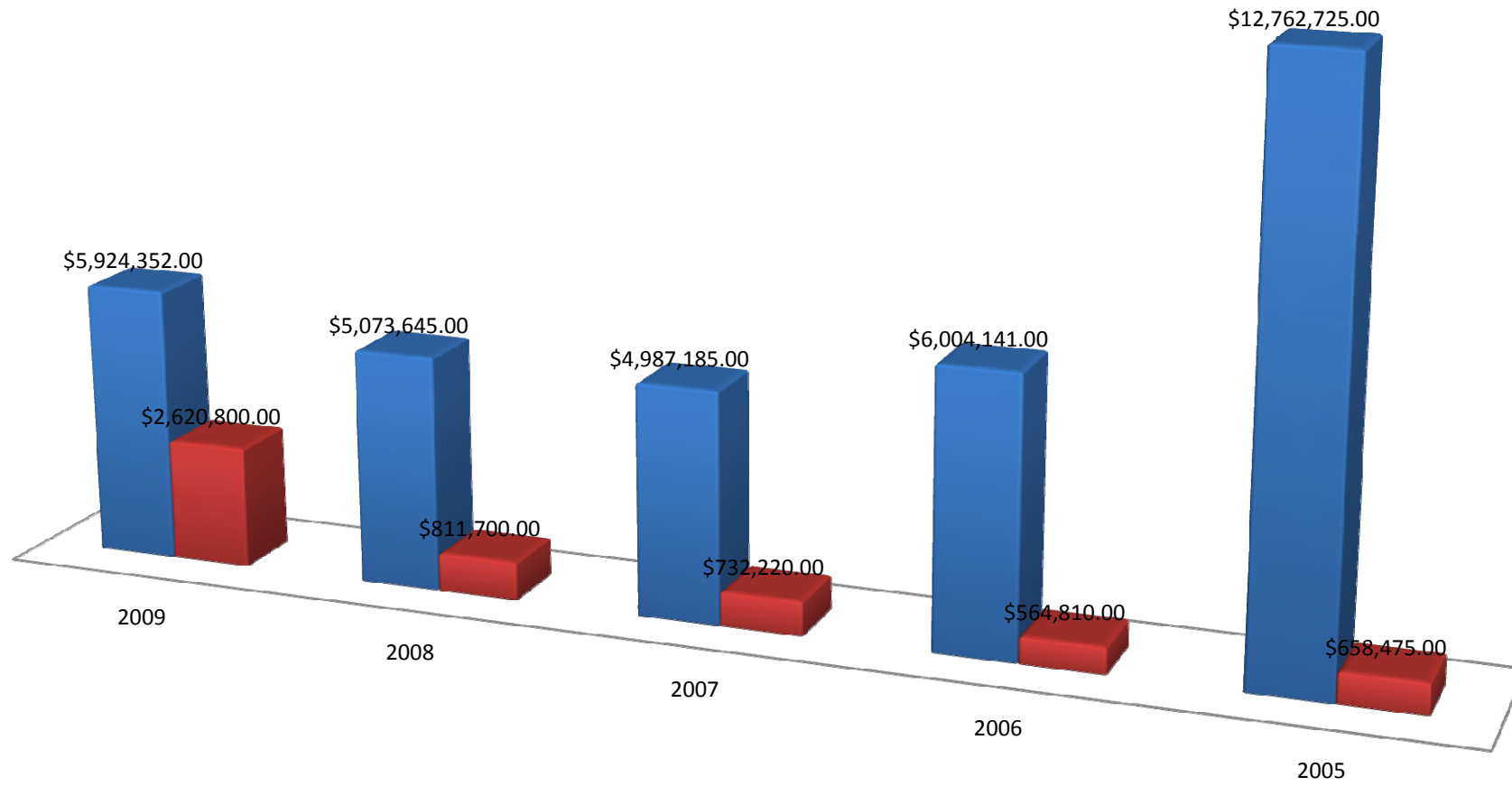
Total Call Volume

■ Total Call Volume



Value of Saved Property vs. Loss of Property

■ Total in Saved ■ Total in Loss



Percentage of Loss

■ Percentage of Loss



2009

2008

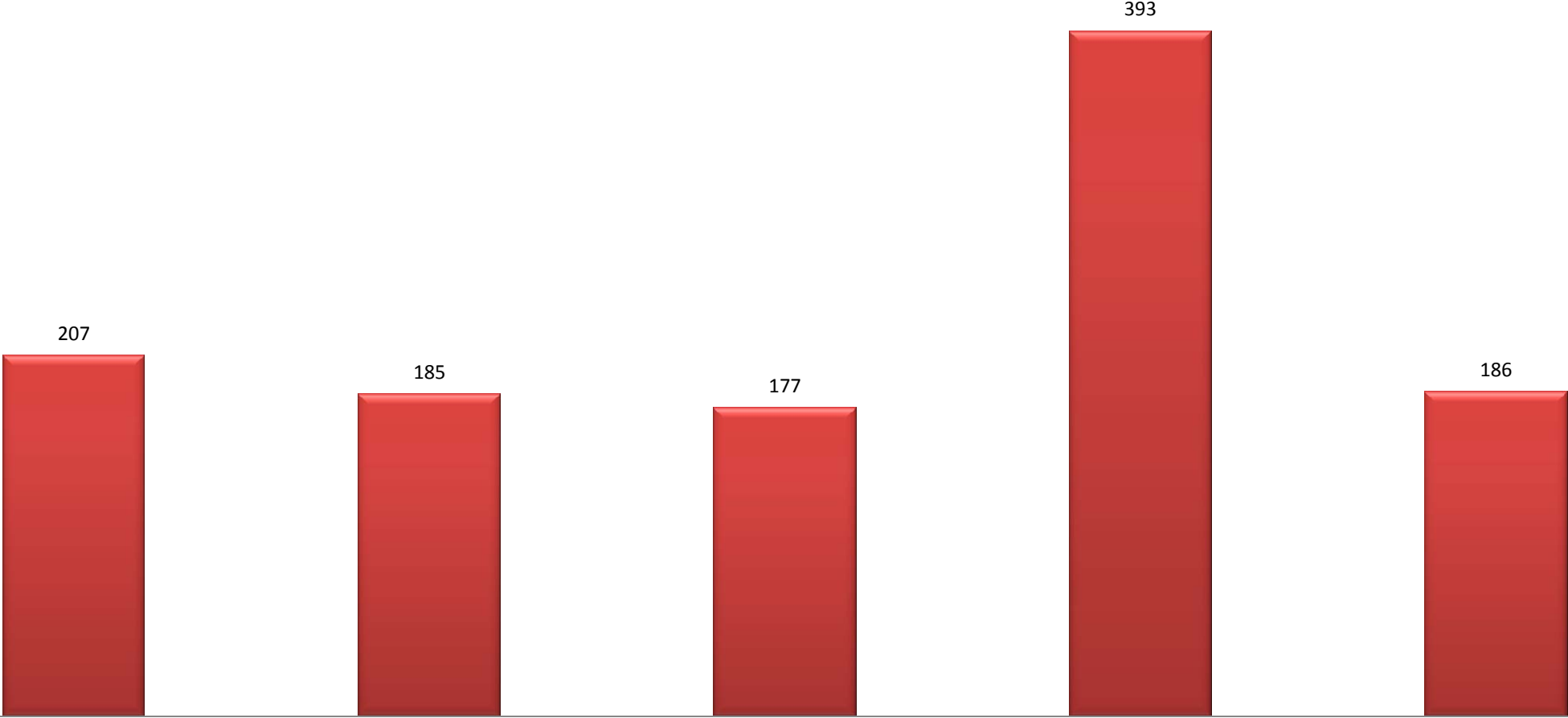
2007

2006

2005

Fires

Fires



2009

2008

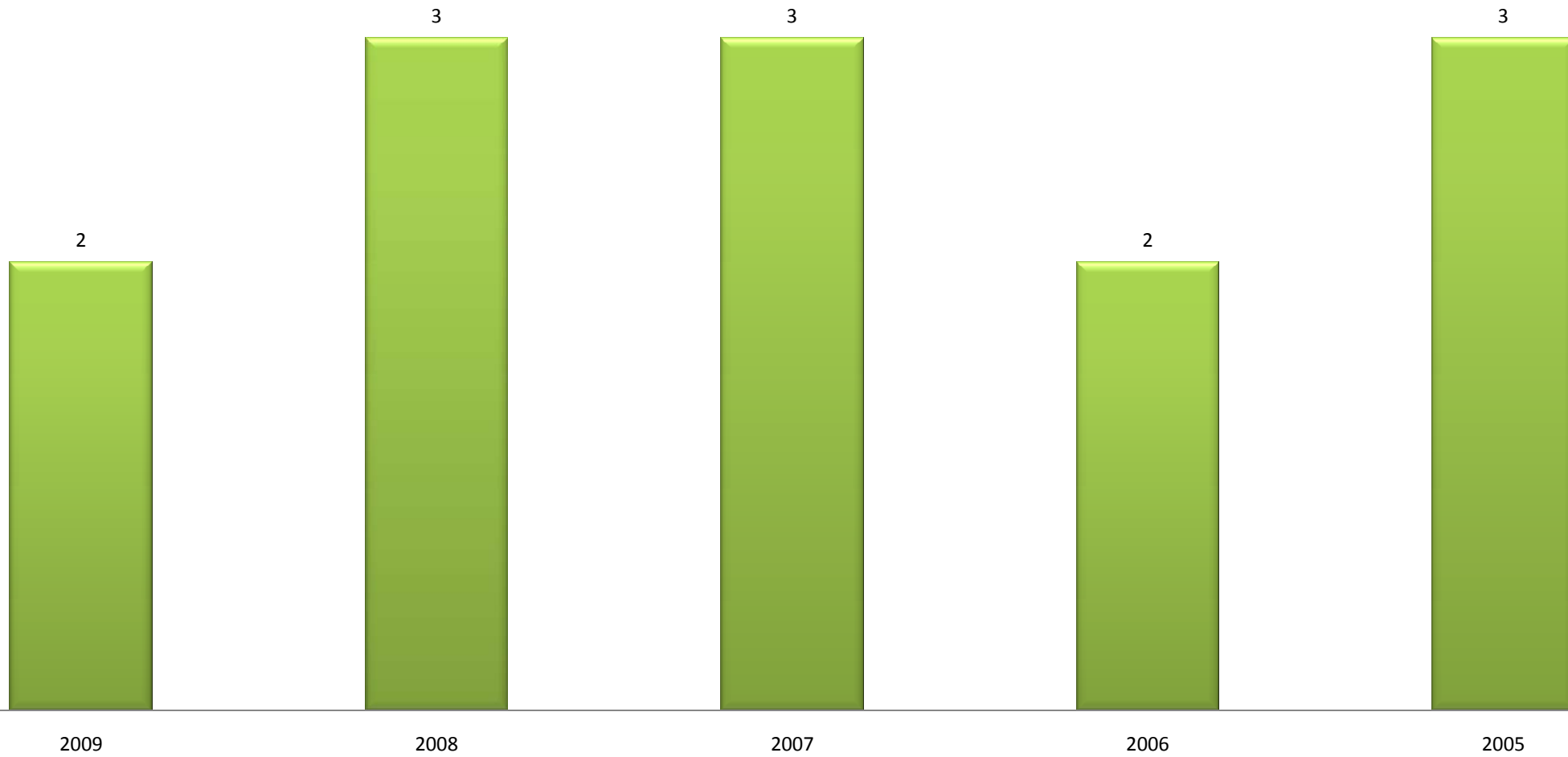
2007

2006

2005

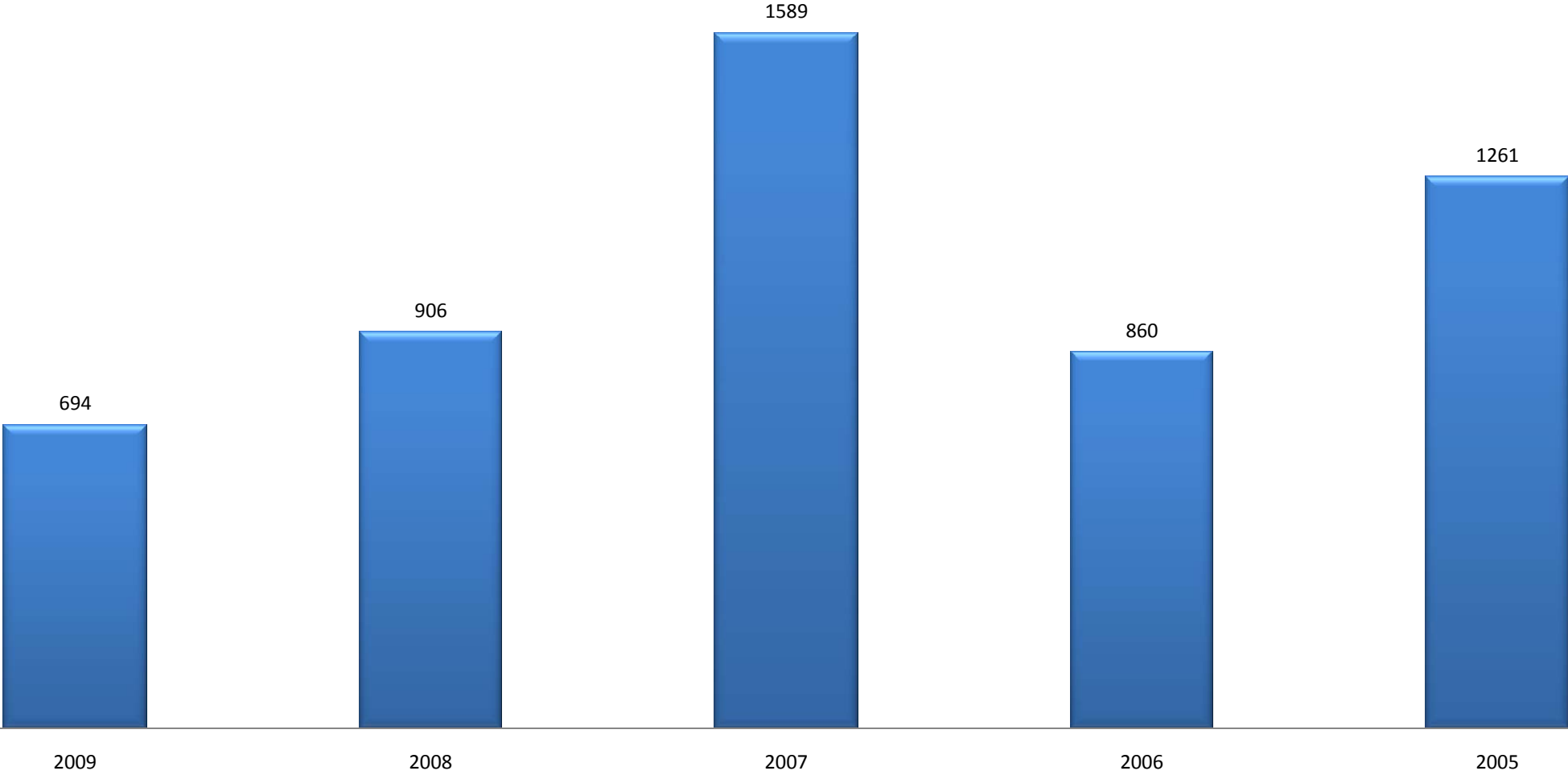
Over Pressure Rupture, Explosion, Overheat (No Fire)

■ Over Pressure Rupture, Explosion, Overheat (No Fire)



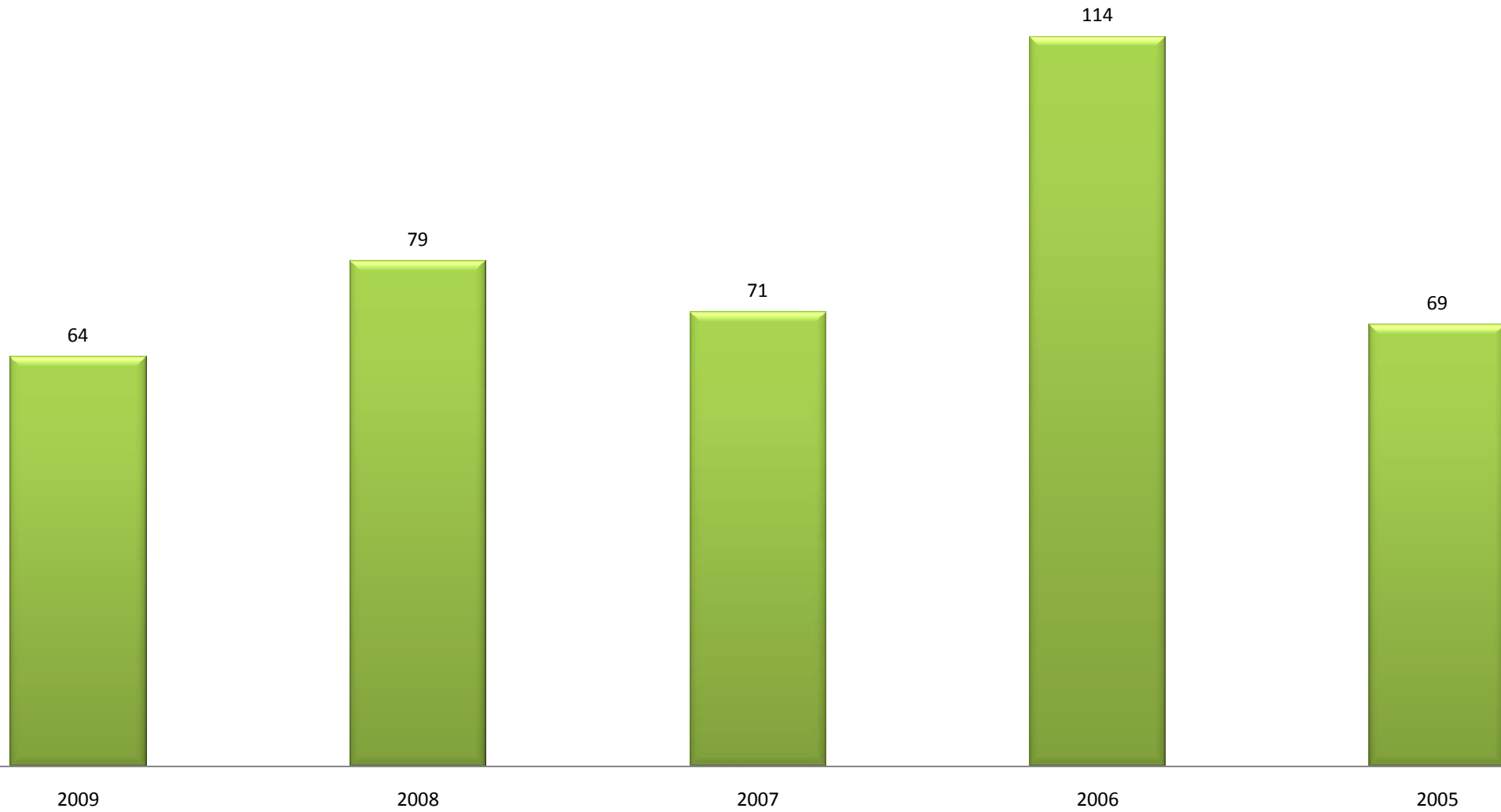
Rescue & EMS Incidents

■ Rescue & EMS Incidents



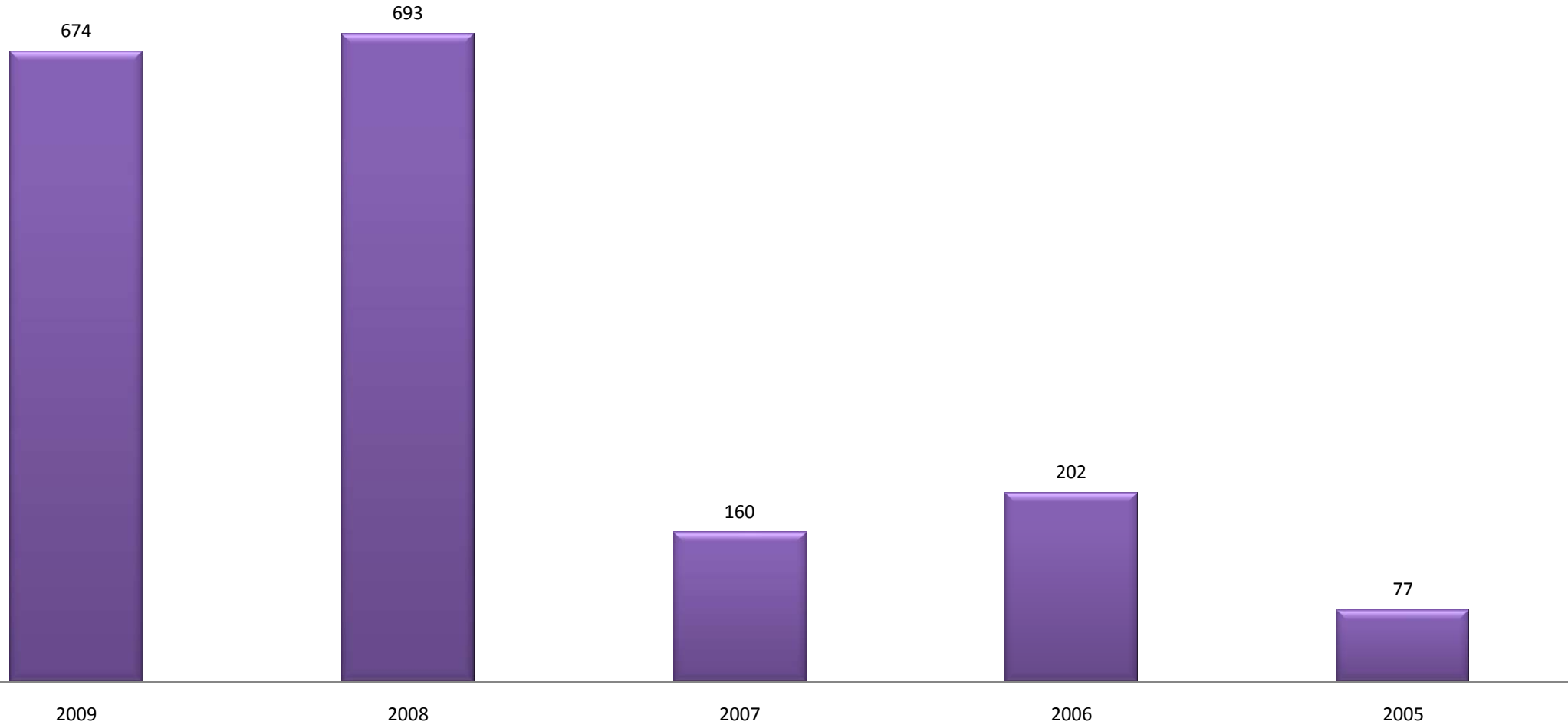
Hazardous Conditions (No Fire)

■ Hazardous Conditions (No Fire)



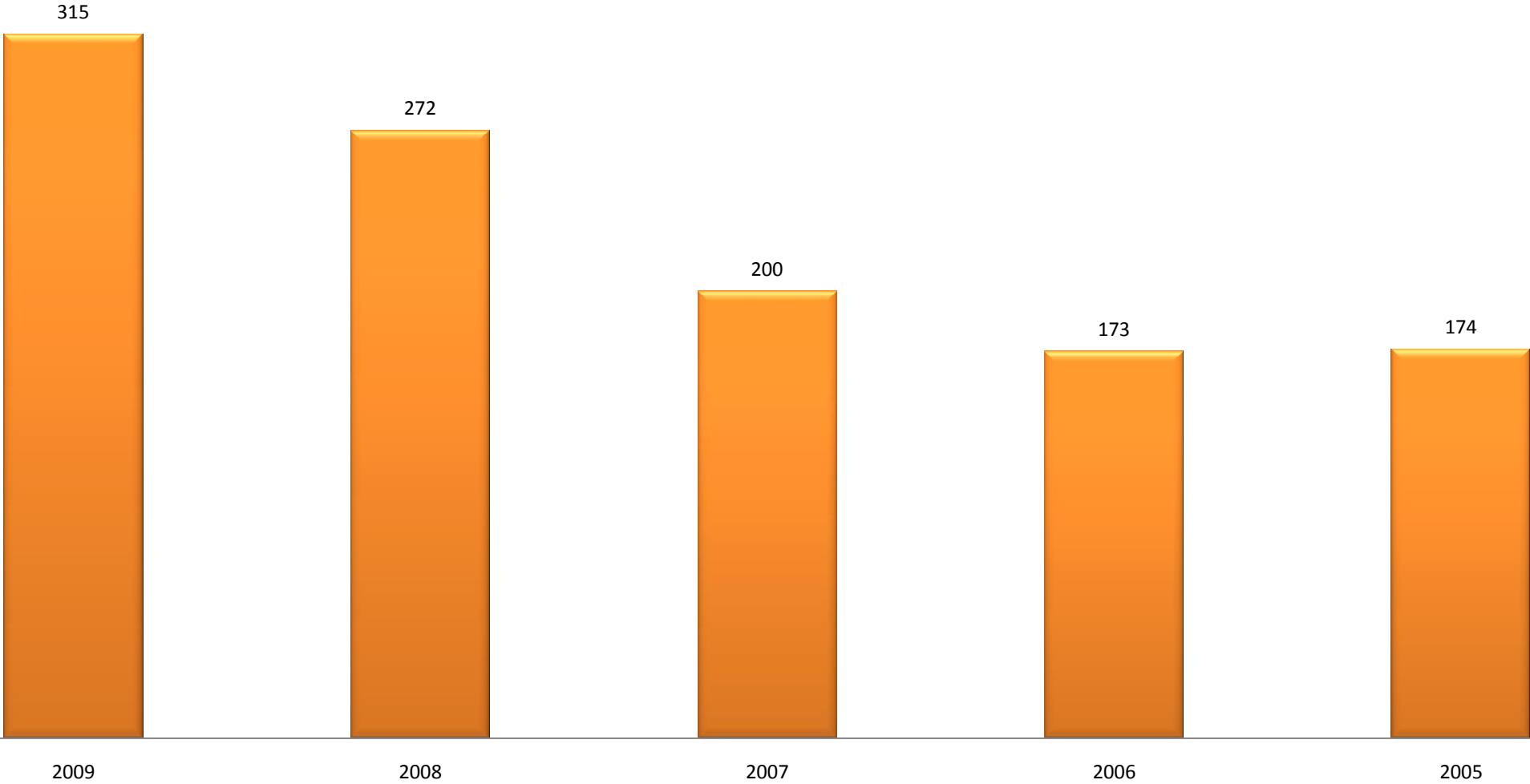
Service Calls

■ Service Calls



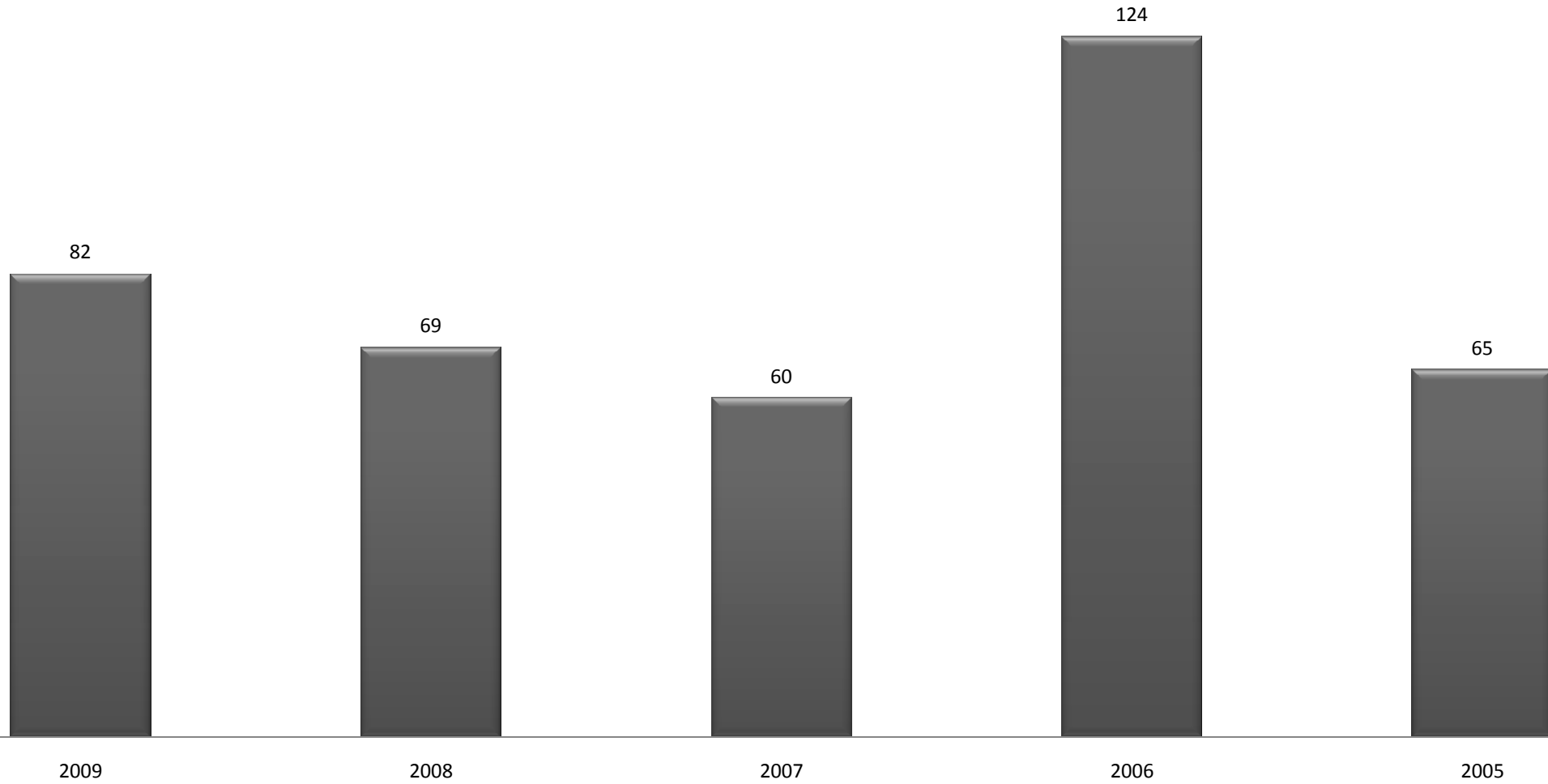
Good Intent Calls

■ Good Intent Calls



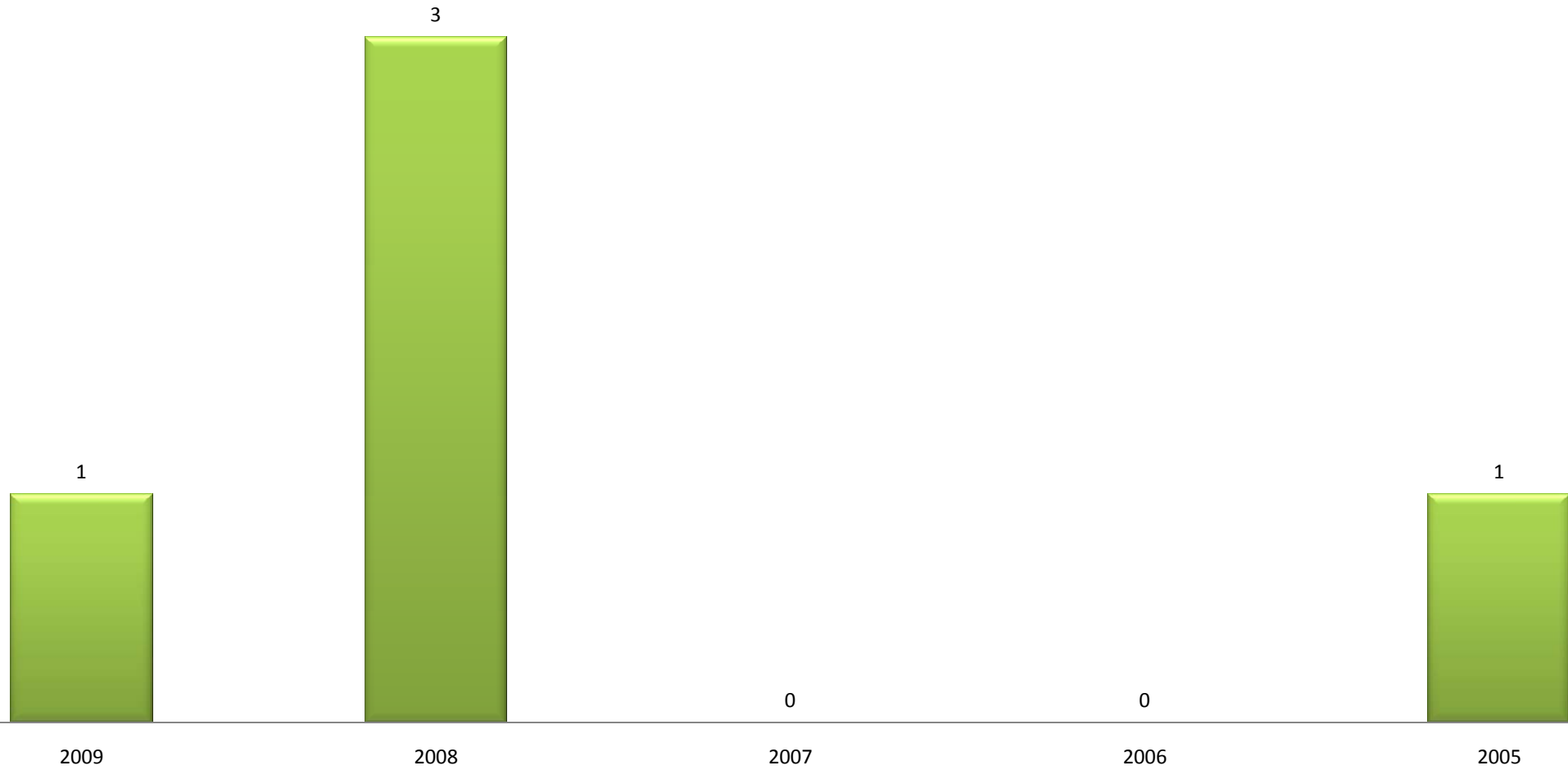
False Alarms & False Calls

■ False Alarms & False Calls



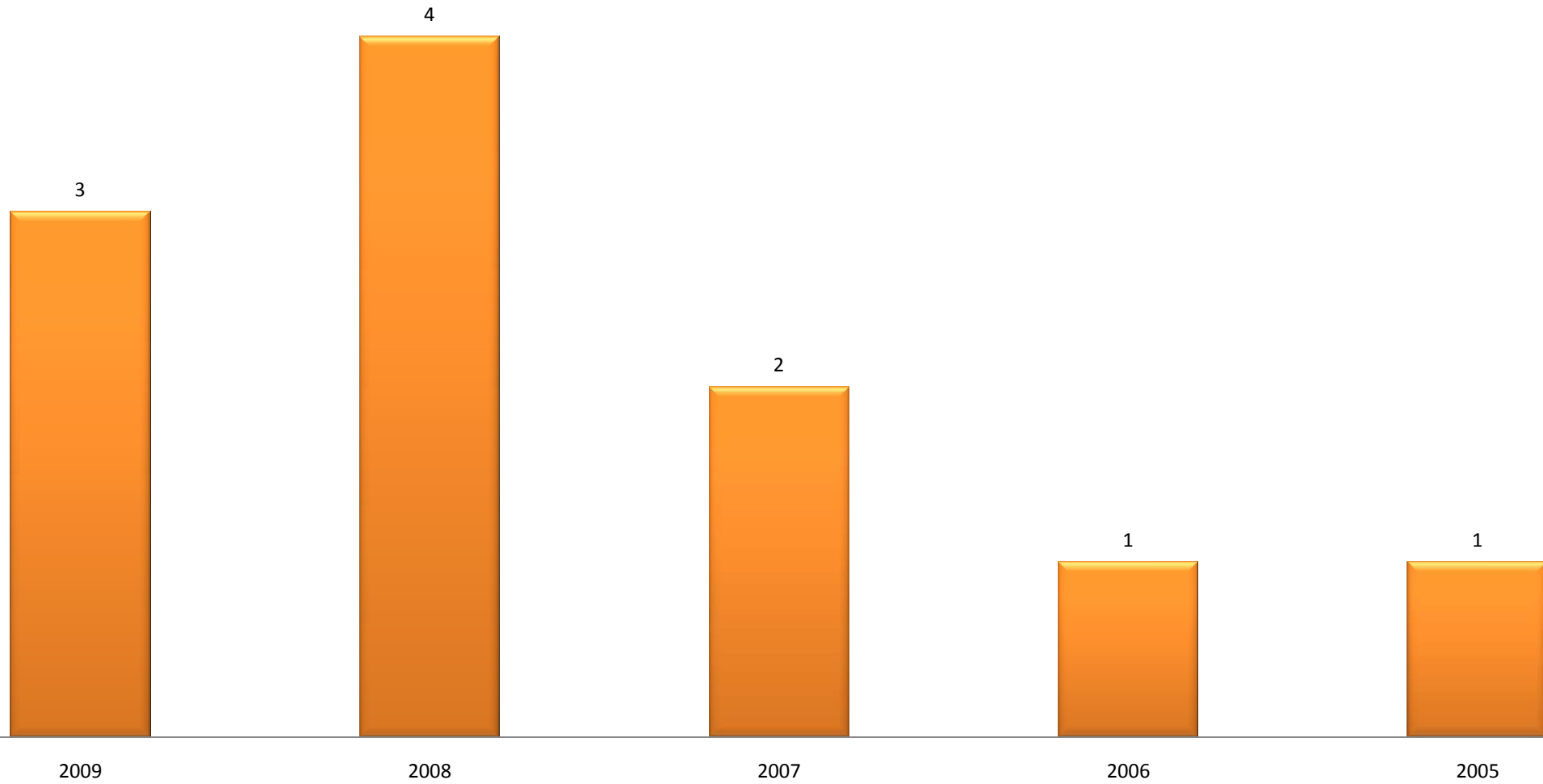
Severe Weather & Natural Disaster

■ Severe Weather & Natural Disaster



Special Incident Type

Special Incident Type



January 1st through April 30th of the Year shown.

	2009	2008	2007	2006	2005
1 Fires	207	185	177	393	186
2 Overpressure Rupture, Explosion, Overheat (no fire)	2	3	3	2	3
3 Rescue & EMS Incident	694	906	1589	860	1261
4 Hazardous Condition (no fire)	64	79	71	114	69
5 Service Call	674	693	160	202	77
6 Good Intent Call	315	272	200	173	174
7 False Alarm & False Call	82	69	60	124	65
8 Severe Weather & Natural Disaster	1	3	0	0	1
9 Special Incident Type	3	4	2	1	1
Total Calls	2042	2214	2262	1869	1837
Total Value of Loss	\$ 2,620,800.00	\$ 811,700.00	\$ 732,220.00	\$ 564,810.00	\$ 658,475.00
Total Value of Saved	\$ 5,924,352.00	\$ 5,073,645.00	\$ 4,987,185.00	\$ 6,004,141.00	\$ 12,762,725.00
Percentage of Loss	30.67%	13.79%	12.80%	8.60%	4.91%
Structure Fires	45	30	41	70	50
Motor Vehicle Crashes	228	253	288	254	185